

Su Li (LKK Auto)

From: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Sent: Wednesday, 30 September 2020 11:58 AM
To: Su Li (LKK Auto)
Cc: Admin A; Asher Sng (LKKAuto); Jason Tea
Subject: RE: SURVEY ASSESSMENT - D20001791MFSH/1 // EXPRESS SETTLEMENT
Attachments: INSD SAS SHC3379C.pdf

Dear Su Li,

Please find attached Insured GIA Report as requested.


Our Insured Driver reported that he was about to turn when the TP vehicle was overtaking him and collided to his vehicle. TP vehicle should keep safety distance.

Kindly request any evidence from TP to support their version of the accident.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jason Tea <JasonTea@msfirstcapital.com.sg>
Sent: Wednesday, 30 September 2020 11:26 am
To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20001791MFSH/1 // EXPRESS SETTLEMENT

Dear Su Li,

All ES, for Insured comfort Taxis ending with 0 and 9 please send to Vic.

Dear Vic,

FYNA

Regards
Jason Tea
Motor Claims

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With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be www.msfirstcapital.com.sg.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on **Work From Home arrangement**.

However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is:

motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 30 September 2020 11:13 am

To: Jason Tea <JasonTea@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20001791MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001791MFSH

LKK REF: CC4/FCI20004979/Aes3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SFS 9754C at M/s PROGRESSIVE CAR CARE PTE LTD on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, 6 April, 2020 5:21 PM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; 'ASSIGNMENTS@LKKAUTO.COM' <ASSIGNMENTS@LKKAUTO.COM>; 'SUR' <sur@lkkauto.com>

Cc: 'JASONTEA@MSFIRSTCAPITAL.COM.SG' <JASONTEA@MSFIRSTCAPITAL.COM.SG>

Subject: RE: SURVEY ASSESSMENT - D20001791MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Monday, 6 April, 2020 5:03 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; JASONTEA@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20001791MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.