

22/03/2022

ASS. REC. BY:

REF: CS3/CT1 20004960/Eqf3

Special Instruction:

Surveyor: STVL**ASSIGNMENT (Office)**From (Person): Chang Boon Senof CT1Date/Time: 3-4-20 6-34p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SME 98965Insured: P C 3934Eat Workshop m/s Carsmith PrivateTel: 90910000 / 93858911of 13 loki Bukit Road 4 #01-20

Policy No:

Claim No: SYM20D 201632

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 2.4.2020

CA / REV / REP. / REV 24 HRS

Date/Time: 6-4-20 9-52a.m

Person Contacted:

Alex

H.O.D. Endorsement:

Vehicle IN/OUT

| Date/Time | Action/Instruction (X) Estimate                                  |
|-----------|--|
|           | <u>SME 98965 - X</u>   |
|           | <u>P C 3934E - CC4 / ALA 170041449/E2934, h.o.a - 25/04/2019</u> |
|           |  |
|           |  |
|           |  |
|           |  |

**Summer Lee (LKK Auto)**

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**From:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Sent:** Friday, 3 April, 2020 6:34 PM  
**To:** admin@johnlawchambers.com  
**Cc:** assignments; Chong Boon Sen  
**Subject:** Re: O/R : SNM20D201632/PC3934E/CBS - PRI-SME9896S Our  
Ref:JLC.1166.2020.PD(A)

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Sir,

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

**self note to update igen and merimen.**

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents . All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175) . Any inconvenience caused is much regretted

**Chong Boon Sen**  
Claims Executive  
Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:**[www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG 3 Anson  
Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**From:** admin@johnlawchambers.com <admin@johnlawchambers.com>  
**Sent:** Friday, April 3, 2020 4:18 PM  
**To:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Subject:** RE: O/R : SNM20D201632/PC3934E/CBS - PRI-SME9896S Our Ref:JLC.1166.2020.PD(A)

Dear Sir,

We refer to your email dated 3 Ap 2020.

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

- UNITED APPRAISAL MANAGEMENT PTE LTD

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

Regards

*YING*

JOHN LAW CHAMBERS LLC  
UEN 201933836C  
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Singapore 169876

DID: 6592 6983  
TEL: 6592 6981  
FAX: 6592 6985

Our areas of practice include: Personal Injury & Workmen Compensation Claims • Divorce & Family Law • Civil Litigation • Corporate Law • Debt Claims • Wills and Probate • Powers of Attorney • Lasting Powers of Attorney • Criminal Law • Conveyancing

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**From:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Sent:** Friday, 3 April 2020 3:52 pm  
**To:** admin@johnlawchambers.com



Without prejudice  
Save as to costs

Dear Sir,  
LKK  
LBS  
STA

ACCIDENT INVOLVING \_\_\_\_

We refer to your letter of \_\_\_\_.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We do not agree to the list of surveyors nominated by you.

3. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. ADRIAN LING 6. KENNETH KONG

2. Kelvin Ang 7. SIMON HO

3. SEE CHEW SENG 8. CHUA WEIJIE

4. MOHD FADHILAH BIN OSMAN 9. MARCUS CHUA

5. XING QUO QIANG 10. HENRY NG

4. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

5. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

6. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed. If you have any queries, please contact \_\_\_\_ at \_\_\_\_ and email us at \_\_\_\_.

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**Chong Boon Sen**

Claims Executive  
Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, April 3, 2020 2:04 PM  
**To:** [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com) <[admin@johnlawchambers.com](mailto:admin@johnlawchambers.com)>; Chong Boon Sen  
<[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Cc:** [info@carsmith.biz](mailto:info@carsmith.biz) <[info@carsmith.biz](mailto:info@carsmith.biz)>; [executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)  
<[executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R : SNM20D201632/PC3934E/CBS - PRI-SME9896S Our Ref:JLC.1166.2020.PD(A)

Dear Boon Sen,

Please conduct PRS SME9896S.

Note : officer in charge – Boon Sen 63896171.

\*\*\* Kindly quote our reference number when replying.

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Thank you,  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com) <[admin@johnlawchambers.com](mailto:admin@johnlawchambers.com)>  
**Sent:** Friday, April 3, 2020 12:22 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [info@carsmith.biz](mailto:info@carsmith.biz); [executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)  
**Subject:** PRI-SME9896S Our Ref:JLC.1166.2020.PD(A)

Your VEHICLE: PC3934E



DOA: 2 APRIL 2020  
3 APRIL 2020

CHINA                      TAIPING                      INSURANCE                      (SINGAPORE)                      COMPANY  
LTD  
3 Anson Road  
#16-00 Sringleaf Tower  
Singapore 079909  
**BY EMAIL ONLY**

Dear Sirs,

**ACCIDENT INVOLVING SME9896S & PC3934E ALONG CHUAN DRIVE ON 2 APRIL 2020 07:45**

We act for the owner of vehicle no. **SME9896S**.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

**CARSMITH PRIVATE LIMITED**  
13 Kaki Bukit Road 4  
#01-20 Bartley Biz Centre  
Singapore 417807  
Person In-Charge: Alex / Daniel  
Mobile Number: 9091 0000 / 9385 8911

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

**Please contact our staff, Larve at 6592 6983 or email us at [executive@johnlawchambers.com](mailto:executive@johnlawchambers.com) / [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com) for future correspondences.**

Regards  
*YING*

JOHN LAW CHAMBERS LLC  
UEN 201933836C  
151 Chin Swee Road  
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Singapore 169876

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Our areas of practice include: Personal Injury & Workmen Compensation Claims • Divorce & Family Law • Civil Litigation • Corporate Law • Debt Claims • Wills and Probate • Powers of Attorney • Lasting Powers of Attorney • Criminal Law • Conveyancing

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