

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 10 December 2021 1:24 PM  
**To:** TeamAuto Pro  
**Cc:** Admin A  
**Subject:** RE: Fw: LOD - Our Ref: GBG 9165M and Your Ref: SMF 9412A (AIG) / DOA: 05-04-2020 \*\*\* LKK REF: CC4/AIG20004951/Bpa3  
**Attachments:** DV\_GBG9165M.pdf

### Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement at a global sum of **\$4,200.00(all-in)**.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** TeamAuto Pro <teamautooffice@gmail.com>  
**Sent:** Monday, 29 November 2021 4:08 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** Re: Fw: LOD - Our Ref: GBG 9165M and Your Ref: SMF 9412A (AIG) / DOA: 05-04-2020 \*\*\* LKK REF: CC4/AIG20004951/Bpa3

Dear Hsiao Tong,

Without Prejudice

Solely for the sake of an expeditious settlement, our best compromised at \$4,200.00 (all-in) for your kind consideration.

Pls advise. Thank you.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

---

Cheers,

Adel

**Team AutoPro Pte Ltd**

Tel: 6258 1955

Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Fri, Oct 8, 2021 at 10:26 AM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Based on google scene photo, we are of the view that our insured's sketch plan is more credible since there is clearly direction markings on the road. Your client was overtaking our insured while our insured was filtering to the right.

For an amicable settlement, we propose settlement at a global sum of **\$3,640.00(all-in)**.

Please confirm acceptance.



“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** TeamAuto Pro <[teamautooffice@gmail.com](mailto:teamautooffice@gmail.com)>  
**Sent:** Monday, 13 September 2021 1:56 pm  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: Re: Fw: LOD - Our Ref: GBG 9165M and Your Ref: SMF 9412A (AIG) / DOA: 05-04-2020 \*\*\* LKK REF: CC4/AIG20004951/Bpa3

Dear Hsiao Tong,

**Without Prejudice**

Refer to my email below to Khanchna (in blue) dated 12 Oct 2020, we do not have further evidence.

However, we wish to state that your insured's GIA statement seems contradicting, in my opinion.

Your insured first stated that he had ensured complete clearance prior to turning his vehicle to the right and his purpose of titing to his right was merely to check on the blockage in front?

Your insured then further alleged that our client suddenly appeared + travelled at a high speed and collided into him. Pls refer to below photo of actual accident scene, my humble opinion for your kind consideration > it seems highly unlikely that our client's van was able to pick up much speed with (1) a hump shortly after entering the carpark gantry (2) 3 vehicles in front of our client, including your insured.

Kindly consider our points above and we await earnestly your favorable reply for the sake of an amicable settlement. Thank you.



On Mon, Oct 12, 2020 at 3:43 PM TeamAuto Pro <[teamautooffice@gmail.com](mailto:teamautooffice@gmail.com)> wrote:

Dear Khanchna,

**Without Prejudice**

We confirmed that there is no further evidence our end.

Nevertheless, based on your insured's statement, if your insured had noted as he alleged in his GIA that "our client was travelling at a high speed", precaution should be taken. Our client, on the other hand, was caught by surprise by your insured's sudden decision to reverse and turn right against the flow of traffic.

Kindly review. Thank you.

--

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

-----  
Cheers,  
Adel  
**Team AutoPro Pte Ltd**  
Tel: 6258 1955  
Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722  
**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Sep 6, 2021 at 2:17 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

Attached is a copy of our insured accident report for your easy reference.

We would like to request for evidence (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108



---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 18 January 2021 2:37 pm  
**To:** TeamAuto Pro <[teamautoffice@gmail.com](mailto:teamautoffice@gmail.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Fw: LOD - Our Ref: GBG 9165M and Your Ref: SMF 9412A (AIG) / DOA: 05-04-2020 \*\*\* LKK REF: CC4/AIG20004951/Bpa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi HT,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** TeamAuto Pro <[teamautoffice@gmail.com](mailto:teamautoffice@gmail.com)>  
**Sent:** Monday, 18 January, 2021 2:32 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: Fw: LOD - Our Ref: GBG 9165M and Your Ref: SMF 9412A (AIG) / DOA: 05-04-2020

Dear Asher,

**Without Prejudice**

With reference to our LOD submitted 28-05-2020, kindly be informed that our company has been officially GST registered dated 13-01-2022 as such all COR will be subjected to a 7% GST, pls refer to earlier-sent letter from The Inland Revenue Authority of Singapore (**IRAS**) confirming our GST status.

Also attached herewith is our revised LOD with GST for your reference and soonest settlement.

Thank you.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**Note:** Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021. We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you.

---

Cheers,

Adel

**Team AutoPro Pte Ltd**

Tel: 6258 1955  
Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722  
**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Mon, Oct 12, 2020 at 3:43 PM TeamAuto Pro <[teamautoffice@gmail.com](mailto:teamautoffice@gmail.com)> wrote:

Dear Khanchna,

**Without Prejudice**

We confirmed that there is no further evidence our end.

Nevertheless, based on your insured's statement, if your insured had noted as he alleged in his GIA that "our client was travelling at a high speed", precaution should be taken. Our client, on the other hand, was caught by surprise by your insured's sudden decision to reverse and turn right against the flow of traffic.

Kindly review. Thank you.

--

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**Note: Dear all, do note that Team AutoPro will be subjected to GST filing within the next 2 months. We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you and do let us know if you have further query.**

-----  
Cheers,  
Adel  
**Team AutoPro Pte Ltd**  
Tel: 6258 1955  
Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722  
**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Tue, Jun 9, 2020 at 9:44 AM Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sir/Madam,

We refer to the above matter.

Please be informed that liability is unclear for this matter.

We would like to request a copy of accident video/police investigation result/independent witness SD/accident scene photos (if any).

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** TeamAuto Pro <[teamautoffice@gmail.com](mailto:teamautoffice@gmail.com)>  
**Sent:** Friday, May 29, 2020 9:50 AM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** Re: Fw: LOD - Our Ref: GBG 9165M and Your Ref: SMF 9412A (AIG) / DOA: 05-04-2020

Noted with many thanks Asher.

Hi Khanchna, we await your soonest offer for amicable settlement.

--

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

---

Cheers,  
Adel  
**Team AutoPro Pte Ltd**  
Tel: 6258 1955  
Fax: 6258 1956

**(Newly Shifted) Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722  
**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Fri, May 29, 2020 at 8:47 AM Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Hi Adel,



We refer to the email below.

The case handler for this case is Khanchna.

Hi Khanchna,

Kindly assist. - CC4/AIG20004951/Bka3

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** TeamAuto Pro <[teamautoffice@gmail.com](mailto:teamautoffice@gmail.com)>

**Sent:** Thursday, May 28, 2020 7:36 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** LOD - Our Ref: GBG 9165M and Your Ref: SMF 9412A (AIG) / DOA: 05-04-2020

**BY EMAIL**

**WITHOUT PREJUDICE**

Our Ref: GBG 9165M

Your Ref: SMF 9412A

Dear Asher,

**Accident Involving:** GBG 9165M and SMF 9412A

**Date of Accident:** 5 April 2020

**Location of Accident:** Bukit Batok West Blk 448B

We refer to the above-mentioned accident and hereby submit our claim as below, with the relevant documents attached.

Cost of Repair as agreed	\$ 6,100.00
<b>TOTAL LOR/U DAYS</b>	<b>13 DAYS</b> 2+1 Days PRS (6/7/8 Apr) + 1 Day Resurvey (9 Apr) + 7 Repair Days Agreed (11/13/14/15/16/17/18 Apr) + 1 PH (10 Apr-Good Friday) + 1 Sunday (12 Apr)
Add Loss of Rental	\$ 1,155.60 9 Days - Inv#A41141
Add Loss of Use	\$ 400.00 4 Days
<b>Total</b>	<b>\$ 7,655.60</b>
Add 3rd Party Report Fee	\$ 29.00
Add LTA Search Fee	\$ 7.45
<b>GRAND TOTAL</b>	<b>\$ 7,692.05</b>

Please feel free to contact us if you have any query otherwise kindly pay the Grand Total Amount to :

**Team AutoPro Pte Ltd**  
160 Sin Ming Drive #02-12  
Sin Ming AutoCity  
Singapore 575722

Thank you.

--

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

Cheers,  
Adel  
**Team AutoPro Pte Ltd**  
Tel: 6258 1955  
Fax: 6258 1956

**(Newly Shifted) Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722  
**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

----- Forwarded message -----

From: TeamAutoPro North <[teamautopl@gmail.com](mailto:teamautopl@gmail.com)>  
Date: Mon, Apr 6, 2020 at 3:24 PM  
Subject: 2 DAYS NOTICE: GBG 9165 M (Our Ref) and SMF 9412 A (Your Ref) Dated 05TH April 2020  
To: Chan, Yoke Shi <[yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com)>, Chin, Lee-Ying <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>, Fong, Andy-SY <[Andy-SY.Fong@aig.com](mailto:Andy-SY.Fong@aig.com)>, Kaur, Baljit <[Baljit.Kaur@aig.com](mailto:Baljit.Kaur@aig.com)>, Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>, Supramaniam, Darshene <[Darshene.Supramaniam@aig.com](mailto:Darshene.Supramaniam@aig.com)>, Tan, Lily (AIG) <[Lily.Tan@aig.com](mailto:Lily.Tan@aig.com)>, Vivian Yin Ru <[yinrul.hor@aig.com](mailto:yinrul.hor@aig.com)>

Dear Sir/Madam,

**Road Traffic Accident Involving GBG 9165 M (Our Ref) and SMF 9412 A (Your Ref)**  
**Dated 05<sup>TH</sup> April 2020, Time 16:15HRS**  
**@ BUKIT BATOK WEST BLOACK 448B**

We represent our client; ELIJAH & EZEKIAL ENTERPRISE to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: GBG 9165 M and your insured's vehicle registration number: SMF 9412 A.

For efficiency purpose, we are agreeable with the appointment of **Mr Lim - LKK** as the SJE for subject claim. Please let us know within **2 working days** from today your agreeing to the above otherwise kindly send us your list of at least **ten (10) motor surveyors, via email to the following personnel:-**

Contact Person	Eric Lee	8269 9999
Email Address	<a href="mailto:teamautopl@gmail.com">teamautopl@gmail.com</a>	
Survey Address	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.

--

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

---

Peach Ang

**Team AutoPro Pte Ltd**



Tel: 6258 1955 Fax: 6258 1956

**(Newly Shifted) Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722  
**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722