

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 24.08.2020

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SLP 5550U / GBH 9518Z ON 04.04.2020

We are the authorized repair workshop for the owner of motor vehicle no: **SLP 5550U** , which was involved in the captioned accident with your insured vehicle no: **GBH 9518Z** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 8,881.00
2) Loss of Rental	\$ 450.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 9,333.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 04.04.2020

TO : China Taiping Insurance (Singapore). Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SLP 55504 / GBH 9518Z .

ALONG CTE Towards AYE Before Braddell Road .

ON 04.04.2020 .

I/We, Guo Yao Wen
of (NRIC No./ROC No.) S8327756D
of Blk 538 Ang Mo Kio Avenue 5 # 03-4024 Singapore 560538
owner of vehicle no. SLP 55504 in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SLP 55504 at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner : 

Name of Owner : Guo Yao Wen

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3073421900 Claim No : SNM20D201654/C02/GBH9518Z/CHUAKK

Claimant : GUO YAO WEN

Amount : S\$9,180.00

Singapore Dollars Nine Thousand One Hundred Eighty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLP5550U

Insured Vehicle No. : GBH9518Z

Date of Loss : 04/04/2020

Place of Accident : CTE TOWARDS AYE BEFORE BRADDELL ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : OTTO AIR-CON & ELECTRICAL PTE LTD

Driver Name : MOK SOK YEE (MO SHUYI)


from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 9,180.00
	=====
TOTAL	S\$ 9,180.00
	=====

Claimant Name : GUO YAO WEN

NRIC No : 756D

Signature : 

Date : 03-Feb-21

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 21813

Date : 24.08.2020
Vehicle No : SLP 5550U
Make/Model : VOLVO V40 CROSS
Chassis/Eng# :
Accident Date : 04.04.2020
Claim No :
Reference : 0420 -21813
Policy No :

Amount

To proceed on lump sum repair

S\$

8300.00

E. & O. E.

Total : S\$ 8300.00

GST @ 7% : S\$ 581.00

Amount Due : **S\$ 8881.00**



for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: GUO YAO WEN

Invoice : DCR-2020-04-15

Date : 07.04.2020

Agreement No : 21285

Payment Terms : LOD

DESCRIPTION

AMOUNT

Rental charges for vehicle : SMM 3489G (0420-21813) \$ 450.00

Rental Period from 04.04.2020 to 07.04.2020 .

E. & O. E.

Total \$ 450.00

LINA PANG

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. **21285**

Name Guo Yao Wen			REG. No. SMM3489G		MAKE MODEL:								
ADDRESS					DIESEL		PETROL		E	1/4	1/2	3/4	F
			KM IN		DATE & TIME IN 07.04.2020 07.10pm								
			KM OUT		DATE & TIME OUT 04.04.2020 03.12pm								
			KM DRIVEN		TIME USED								
NAMED DRIVER													
DRIVING LICENCE NO S8327756D			DATE OF EXPIRY		PLACE OF ISSUE		HOURS		@\$\$				
PASSPORT NO			DATE OF ISSUE		PLACE OF ISSUE		3 DAYS		@\$\$ 150.00		\$ 450.00		
ADD NAMED DRIVER													
DRIVING LICENCE NO			DATE OF EXPIRY		PLACE OF ISSUE		WEEKS		@\$\$				
PASSPORT NO			DATE OF ISSUE		PLACE OF ISSUE		MONTHS		@\$\$				
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)													
SUB-TOTAL													
TOTAL RENTAL \$ 450.00													
DELIVERY FEE													
COLLECTION FEE													
<p>X</p> <p>PER DAY \$ PER WEEK \$ PER MONTH \$</p>													
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)													
<p>X</p> <p>PER DAY \$ PER WEEK \$ PER MONTH \$</p>													
PREPAYMENT							TOTAL CHARGE						
CHECK							DEPOSIT						
CASH													
RECEIPT NO.							NETT CHARGE						
AMOUNT DUE / REFUND													

IMPORTANT NOTES:

This vehicle is licenced to carry 04 passengers only.
No refund will be given for vehicle returns early.
No refund will be given for period left in vehicle.
Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair.
Hirer is liable to pay all parking fee and traffic summonses.

Vehicle return during office hour only.
No Service on Public Holiday and Sunday.

EXCESS:

*Sec I - Used in S'pore Only :SGD2000
*Sec II - Used in S'pore Only :SGD2000
*Sec I - Used Outside S'pore Only :SGD4000
*Sec II - Used Outside S'pore Only :SGD4000
W/screen Excess In S'pore: SGD100
W/screen Excess Outside S'pore: SGD200

ADDITIONAL CONDITIONS:

* Geographical areas: Singapore & West Malaysia.
* Driver must be:
a) 18 years old and above;
b) holding a valid relevant class of driving license.

* Additional Own Damage Excess of \$S1,000 is applicable for any named/unnamed drivers who:
a) age 22 to 23 years old;
b) age 66 to 70 years old;
c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license.

* Additional All Claims excess of \$S2,000 is applicable for any named/unnamed drivers who:
a) is 18 years old to 21 years old and/or
b) is 71 years old and above and/or
c) with driving experience of less than 1 year on the relevant classes of driving license.

* Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We/I will not be responsible for any reporting of such losses.

* Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earning while damage vehicle is under repair.

Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

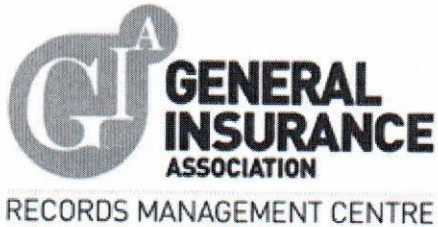
X

DYNAMIC CAR RENTAL

X

RENTER'S/DRIVER'S SIGNATURE

04/04/20 12:00pm

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-054390
Date of Request: 04/04/2020

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 04/04/2020
Enquiry By Tang Kok Wee, Allan
Vehicle No. GBH9518Z
Accident Date 03/04/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBH9518Z	China Taiping Insurance (Singapore) Pte. Ltd.	01/11/2019-31/10/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-054390

Date of Request: 04/04/2020

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 04/04/2020
Enquiry By Tang Kok Wee, Allan
Vehicle No. GBH9518Z
Accident Date 03/04/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: 5 October 2020 4:21 PM
To: 'OTTOAIR@SINGNET.COM.SG'
Cc: Admin A
Subject: ACCIDENT BETWEEN SLP 5550U & GBH 9518Z ON 04/04/2020

Our Ref: CC6/CTI20004944/Uka3

OTTO AIR-CON & ELECTRICAL PTE LTD

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT BETWEEN SLP 5550U & GBH 9518Z ON 04/04/2020

We refer to the above accident where we are acting for **China Taiping Insurance (Singapore) Pte Ltd** to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 5 February 2021 2:26 PM
To: Lionel Chua
Cc: Claims Dept of CTI; Admin A
Subject: RE: SNM20D201654/C02/GBH9518Z/CHUAKK / FW: [SEEK MANDATE] - Your ref : SNM20D201654/GBH9518Z/BEN // Our ref : CC6/CTI20004944/Upa3q2 [ACCIDENT INVOLVING GBH9518Z(CTI) AND SLP 5550U ON 04/04/2020]

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of \$9,180.00(all-in) with third party repairer.

We will proceed to close file once we received signed DV from third party. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 29 January 2021 10:29 AM
To: Lionel Chua <lionel.chua@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM20D201654/C02/GBH9518Z/CHUAKK / FW: [SEEK MANDATE] - Your ref : SNM20D201654/GBH9518Z/BEN // Our ref : CC6/CTI20004944/Upa3q2 [ACCIDENT INVOLVING GBH9518Z(CTI) AND SLP 5550U ON 04/04/2020]

Hi Lionel,

Kindly refer to the attached email to our insured dated 05 Oct 2020.

We have informed insured about third party claim and no further response from insured after letter had been sent out.

We will proceed to negotiate with third party repairer as per mandate below. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Lionel Chua <lionel.chua@sg.cntaiping.com>

Sent: Wednesday, 20 January 2021 2:02 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D201654/C02/GBH9518Z/CHUAKK / FW: [SEEK MANDATE] - Your ref : SNM20D201654/GBH9518Z/BEN // Our ref : CC6/CTI20004944/Upa3q2 [ACCIDENT INVOLVING GBH9518Z(CTI) AND SLP 5550U ON 04/04/2020]

Without Prejudice

Save as to Costs

LKK REF – CC6/CTI120004944/Upa3q2

CTI REF – SNM20D201654/C02/GBH9518Z/CHUAKK

Dear Sirs/Madam,

We refer to your email below on the captioned matter.

We agreed with your proposed settlement pertaining to the above.

Please proceed to resolve the property damage claim of the said claim and let us have a copy of the duly signed discharge voucher to prepare the payment with the complete set of the supporting documents to process the payment and record.

In addition, we would be grateful, if you could write to our insured's driver that if we did not receive any response from our insured within the time frame, then CTPI shall proceed to deal the matter as we deem fit.

We await for your reply soon.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, January 8, 2021 5:07 PM
To: Angie Foo <angie.foo@sg.cntaiping.com>
Subject: O/R: SNM20D201654/C02/GBH9518Z/CHUAKK / FW: [SEEK MANDATE] - Your ref : SNM20D201654/GBH9518Z/BEN // Our ref : CC6/CTI20004944/Upa3q2 [ACCIDENT INVOLVING GBH9518Z(CTI) AND SLP 5550U ON 04/04/2020]

LOD.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 8 January 2021 5:01 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - Your ref : SNM20D201654/GBH9518Z/BEN // Our ref : CC6/CTI20004944/Upa3q2 [ACCIDENT INVOLVING GBH9518Z(CTI) AND SLP 5550U ON 04/04/2020]

Your ref : **SNM20D201654/GBH9518Z/BEN**
Our ref : CC6/CTI20004944/Upa3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING GBH9518Z(CTI) AND SLP 5550U ON 04/04/2020

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour. We did clarify with insured the nature of the accident and he/she is aware that NCD (if any) may be affected.

Hence, we seek your approval to offer Third Party repairer **"FASTECH AUTO PTE LTD"** at **\$9,183.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 25,769.88	\$ 8,881.00
2. Loss of Rental (3days x \$150.00)	\$ 450.00	\$ 300.00 (3days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 26,221.88	<u>\$ 9,183.00</u>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)