

Hsiao Tong (LKKAUTO)

From: Lionel Chua <lionel.chua@sg.cntaiping.com>
Sent: Wednesday, 20 January 2021 2:02 PM
To: Hsiao Tong (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: SNM20D201654/C02/GBH9518Z/CHUAKK / FW: [SEEK MANDATE] - Your ref : SNM20D201654/GBH9518Z/BEN // Our ref : CC6/CTI20004944/Upa3q2 [ACCIDENT INVOLVING GBH9518Z(CTI) AND SLP 5550U ON 04/04/2020]
Attachments: LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf

Without Prejudice
Save as to Costs

LKK REF – CC6/CTI20004944/Upa3q2
CTI REF – SNM20D201654/C02/GBH9518Z/CHUAKK

Dear Sirs/Madam,

We refer to your email below on the captioned matter.

We agreed with your proposed settlement pertaining to the above.

Please proceed to resolve the property damage claim of the said claim and let us have a copy of the duly signed discharge voucher to prepare the payment with the complete set of the supporting documents to process the payment and record.

In addition, we would be grateful, if you could write to our insured's driver that if we did not receive any response from our insured within the time frame, then CTPI shall proceed to deal the matter as we deem fit.

We await for your reply soon.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, January 8, 2021 5:07 PM
To: Angie Foo <angie.foo@sg.cntaiping.com>
Subject: O/R: SNM20D201654/C02/GBH9518Z/CHUAKK / FW: [SEEK MANDATE] - Your ref : SNM20D201654/GBH9518Z/BEN // Our ref : CC6/CTI20004944/Upa3q2 [ACCIDENT INVOLVING GBH9518Z(CTI) AND SLP 5550U ON 04/04/2020]

LOD.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 8 January 2021 5:01 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - Your ref : SNM20D201654/GBH9518Z/BEN // Our ref : CC6/CTI20004944/Upa3q2 [ACCIDENT INVOLVING GBH9518Z(CTI) AND SLP 5550U ON 04/04/2020]

Your ref : **SNM20D201654/GBH9518Z/BEN**
Our ref : CC6/CTI20004944/Upa3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING GBH9518Z(CTI) AND SLP 5550U ON 04/04/2020

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour. We did clarify with insured the nature of the accident and he/she is aware that NCD (if any) may be affected.

Hence, we seek your approval to offer Third Party repairer **"FASTECH AUTO PTE LTD"** at **\$9,183.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 25,769.88	\$ 8,881.00
2. Loss of Rental (3days x \$150.00)	\$ 450.00	\$ 300.00 (3days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 26,221.88	<u>\$ 9,183.00</u>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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