

Jasper Chua (LKK Auto)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Thursday, 9 July 2020 9:02 AM
To: Jasper Chua (LKK Auto)
Cc: Serene Ler
Subject: FW: SURVEY ASSESSMENT - D20001764MFSH/1 // EXPRESS SETTLEMENT/ SHB 2330D & GBH 4972C
Attachments: 1 LKK INSPECTION REPORT.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; 4 LKK REINSPECTION PHOTOS.pdf; TP_LOD.pdf

Without Prejudice

Dear Jasper,

As spoken, this is direct settlement case. Therefore, We will take over and do settlement on our own.

Kindly close on your end and bill us the survey report.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Wednesday, July 8, 2020 11:24 AM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Henry Kao <HenryKao@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D20001764MFSH/1 // EXPRESS SETTLEMENT/ SHB 2330D & GBH 4972C

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver turn from minor road and hit third party.

Summary to offer to repairer **CITY AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 2,874.11	\$ 1,060.04
Loss of Use (\$100.00 x 3 days)	\$ 300.00	\$ 300.00

Towing Fee	\$ 120.00	\$ 120.00
	NIL	NIL
Proposed Total	\$ 3,294.11	\$ 1,480.04

Breakdown of days is as follows:

Recommended days	2 Days
Weekends / Downtime	1 Days
TOTAL DAYS	3 Days

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: Thursday, 21 May 2020 9:09 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Henry Kao <HenryKao@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D20001764MFSH/1 // EXPRESS SETTLEMENT/ SHB 2330D & GBH 4972C

Without Prejudice

Dear Jasper,

Kindly refer to our email below dated 6 April 2020.

We are agreeable for direct settlement.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Tuesday, 19 May 2020 5:12 pm
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20001764MFSH/1 // EXPRESS SETTLEMENT/ SHB 2330D & GBH 4972C

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 9)

Remarks: Insured driver turn from minor road and hit third party.

Kindly let us have your approval on liability.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo [<mailto:EricWoo@msfirstcapital.com.sg>]
Sent: Monday, 6 April 2020 4:35 PM
To: Mei Kwan (LKKAuto)
Subject: RE: SURVEY ASSESSMENT - D20001764MFSH/1 // EXPRESS SETTLEMENT

Dear Mei Kwan,

Kindly refer to attached.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, April 6, 2020 4:29 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D20001764MFSH/1 // EXPRESS SETTLEMENT

Hi Eric,

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Monday, 6 April, 2020 4:03 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D20001764MFSH/1 // EXPRESS SETTLEMENT

Dear Mei Kwan,

We are agreeable to Direct Settlement.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, April 6, 2020 3:16 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; victorwong@wengkeemotor.com
Subject: RE: SURVEY ASSESSMENT - D20001764MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001764MFSH
LKK REF: CC4/FCI20004926/Kha3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBH 4972C on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 3 April, 2020 10:45 AM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: RACHELWU@MSFIRSTCAPITAL.COM.SG; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20001764MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Friday, 3 April 2020 10:25 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG;

RACHELWU@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20001764MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

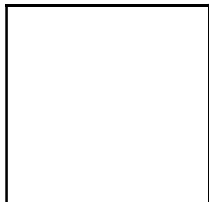
Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

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