

Jasper Chua (LKK Auto)

From: City Auto <cityauto@singnet.com.sg>
Sent: Tuesday, 4 August 2020 3:08 PM
To: Jasper Chua (LKK Auto)
Cc: Admin A
Subject: RE: LOD for GBH4972C Your ref: D20001764MFSH/SHB2330D Our ref: GBH4972C
D.O.A: 01-04-2020 *** LKK REF: CC4/FCI20004926/Kba3
Attachments: GBH4972C - 01042020.pdf

Dear Sir,

Please find attached DV for above-mentioned claim.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Thursday, 30 July, 2020 2:34 PM
To: City Auto
Cc: Admin A
Subject: RE: LOD for GBH4972C Your ref: D20001764MFSH/SHB2330D Our ref: GBH4972C D.O.A: 01-04-2020 ***
LKK REF: CC4/FCI20004926/Kba3

Without Prejudice

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the DV enclosed and return document to **us (LKK)** for our necessary action.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>
Sent: Thursday, 30 July 2020 1:42 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: LOD for GBH4972C Your ref: D20001764MFSH/SHB2330D Our ref: GBH4972C D.O.A: 01-04-2020 ***
LKK REF: CC4/FCI20004926/Kba3

Dear Sir,

We accepted the offer for this matter.

Kindly send us the DV.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]
Sent: Thursday, 30 July, 2020 11:20 AM
To: City Auto
Cc: Admin A
Subject: RE: LOD for GBH4972C Your ref: D20001764MFSH/SHB2330D Our ref: GBH4972C D.O.A: 01-04-2020 ***
LKK REF: CC4/FCI20004926/Kba3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We propose a settlement at a global sum of **\$1,350.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>
Sent: Friday, 17 July 2020 4:42 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: LOD for GBH4972C Your ref: D20001764MFSH/SHB2330D Our ref: GBH4972C D.O.A: 01-04-2020 ***
LKK REF: CC4/FCI20004926/Kba3

Dear Jasper,

Re-send the Amended Letter of Demand for this matter.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: City Auto [<mailto:cityauto@singnet.com.sg>]
Sent: Friday, 22 May, 2020 10:53 AM
To: 'Jasper Chua (LKK Auto)'
Cc: 'Admin A'
Subject: LOD for GBH4972C Your ref: D20001764MFSH/SHB2330D Our ref: GBH4972C D.O.A: 01-04-2020 *** LKK
REF: CC4/FCI20004926/Kba3

Dear Sir,

Please find attached LOD for above-mentioned claim.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]
Sent: Thursday, 21 May, 2020 2:57 PM
To: City Auto
Cc: Admin A
Subject: RE: Liability for GBH4972C Your ref: D20001764MFSH/SHB2330D Our ref: GBH4972C D.O.A: 01-04-2020
*** LKK REF: CC4/FCI20004926/Kba3

WITHOUT PREJUDICE

Dear Sirs/Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement. Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: May 19, 2020 4:49 PM

To: City Auto <cityauto@singnet.com.sg>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Liability for GBH4972C Your ref: D20001764MFSH/SHB2330D Our ref: GBH4972C D.O.A: 01-04-2020 ***
LKK REF: CC4/FCI20004926/Kba3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jasper,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto [<mailto:cityauto@singnet.com.sg>]

Sent: Tuesday, 19 May 2020 4:47 PM

To: Mei Kwan (LKKAuto)

Cc: Admin A

Subject: RE: Liability for GBH4972C Your ref: D20001764MFSH/SHB2330D Our ref: GBH4972C D.O.A: 01-04-2020

REMINDER

Dear Mei Kwan,

Please let us know what is the liability for this case.

Kindly check and revert to us.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

From: Eric Woo [<mailto:EricWoo@msfirstcapital.com.sg>]

Sent: Tuesday, 14 April, 2020 1:17 PM

To: City Auto; Meikwan@lkkauto.com

Cc: Serene Ler; Henry Kao

Subject: RE: Liability for GBH4972C Your ref: D20001764MFSH/SHB2330D Our ref: GBH4972C D.O.A: 01-04-2020

Dear Vronica,

Kindly contact LKK for the liability issue.

Dear Mei Kwan,

Please assist.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD Insurance Group**

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From: City Auto <cityauto@singnet.com.sg>
Sent: Tuesday, 14 April 2020 11:27 am
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Serene Ler <SereneLer@msfirstcapital.com.sg>; Henry Kao <HenryKao@msfirstcapital.com.sg>
Subject: RE: Liability for GBH4972C Your ref: D20001764MFSH/SHB2330D Our ref: GBH4972C D.O.A: 01-04-2020

Dear Eric,

Any update for this case?

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: City Auto [<mailto:cityauto@singnet.com.sg>]
Sent: Saturday, 4 April, 2020 9:11 AM
To: 'Eric Woo'
Cc: 'Serene Ler'; 'Henry Kao'
Subject: RE: Liability for GBH4972C Your ref: D20001764MFSH/SHB2330D Our ref: GBH4972C D.O.A: 01-04-2020

Dear Eric,

Please find attached estimate and video footage.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Eric Woo [<mailto:EricWoo@msfirstcapital.com.sg>]
Sent: Friday, 3 April, 2020 6:52 PM
To: 'cityauto@singnet.com.sg'
Cc: Serene Ler; Henry Kao
Subject: RE: Liability for GBH4972C Your ref: D20001764MFSH/SHB2330D Our ref: GBH4972C D.O.A: 01-04-2020

Dear Veronica,

Kindly assist to provide us a copy of your estimate and evidence(video) if any.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: City Auto <cityauto@singnet.com.sg>
Sent: Friday, April 3, 2020 2:31 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Subject: Liability for GBH4972C Your ref: D20001764MFSH Our ref: GBH4972C D.O.A:

Dear Rachel,

Please let us know what is the liability for this case.

Kindly check and revert to us.

Thank you

Best Regards,

Veronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944