

**ACCIDENT INVOLVING SMC 5043Z AND SMA 9134D ON 03/04/2020**

Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Thu 4/30/2020 9:38 AM

To: JCGC1120@HOTMAIL.COM <JCGC1120@HOTMAIL.COM>

**Our Ref: CC4/AIG20004924/Kea3**

30 APRIL 2020

**SYLVIA JENN CHUA GUEK CHENG (CAI YUEQING)**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMC 5043Z AND SMA 9134D ON 03/04/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

*Case Handler*

DID: 6841 6051

FAX: 6741 4108

Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**