

PANG KAI HENG
C/O 10 ANG MO KIO IND. PARK 2A
#02-03 AMK AUTOPOINT
SINGAPORE 568047

11378265

22/6/2020

YOUR REF: WC1885T

M/S AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY
#24-01 AXA TOWER
SINGAPORE 068811

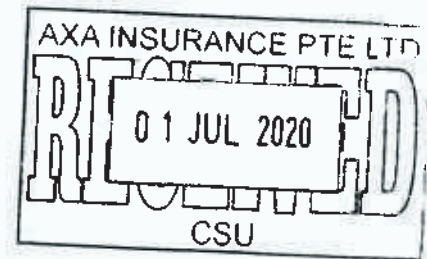


3019941100---

Attn: MOTOR CLAIMS DEPARTMENT

VEHICLE REPAIR CHARGES DUE TO ACCIDENT

I would like to inform you that my vehicle SLK216U
was involved in an accident with WC1885T
on 02/04/2020 has been repaired.



The charges for the repair caused are as following :

1	Final Repair Bill		\$	5,850.00
2	LTA Search Fee		\$	-
3	RENTAL	<u>6DAYSX@180</u>	\$	1,080.00
			\$	<u>6,930.00</u>

Yours faithfully

A handwritten signature in blue ink, written over a horizontal line.

PANG KAI HENG
BLK 10 ANG MO KIO IND, PARK 2A
#02-03
SINGAPORE 568047

8/4/2020

YOUR REF: WC1885T

M/S AXA INSURANCE SINGAPORE PTE LTD
SHENTON WAY
#24-01 AXA TOWER
SINGAPORE 068811

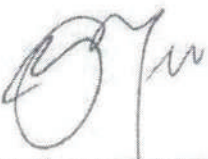
ATTN: MOTOR CLAIM DEPARTMENT

Dear Sir/Mdm,

Re: Traffic accident on 02/04/2020 involving vehicle SLK216U AND WC1885T

I hereby authorise my claims payment direct issue to my repairer name:

GUAN HIN MOTOR WORKSHOP
10 ANG MO KIO IND PARK 2A
#02-03 AMK AUTOPOINT
SINGAPORE 568047


Bernard Pang Kai Heng
signature of vehicle owner



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	WC1885T (Insd veh)	Model: MITSUBISHI OUTLANDER 2.4 CVT AWD
	SLK216U (TP veh)	
Date of Accident/ Time:	02/04/2020 15:05	

Repair Estimate	: \$	14,093.00	
Final Repair Cost	: \$	5,850.00	
Loss of Use	: \$		
Rental (if any)	: \$	720.00	days at \$ per day
LTA / GIA Search Fee	: \$		6 days at \$120 per day
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	6,570.00	
Payee Name : GUAN HIN MOTOR WORKSHOP			
Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:		Agreed Liability 100 (%)
B)	For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____
	BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp
Name of Representative: L. C. Ng
Date: 25/9/2020

Signature of Witness / Workshop stamp (if applicable)
Name of Witness: Sim Hai Keng
Date: 25/9/20

Signature of AXA's surveyor/representative:
Name of AXA's surveyor / Representative:
Date: 25/09/2020

GUAN HIN MOTOR WORKSHOP

NO 10 ANG MO KIO INDUSTRIAL PARK 2A

#02-03 AMK AUTOPOINT 568047

Tel No. : 64837111 Fax No. : 64837221

E-Mail : guanhinmotor@yahoo.com

Buss. Reg. No. : 06035200X

AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY

#27-01 AXA TOWER SINGAPORE 068811

Attention : Motor Claim Department

Contact : 63387288 Fax No. : 68804838

Final Repair Bill : TI043264

Date : 09/04/2020

Vehicle Num. : SLK 216 U

Make/Model : MITSUBISHI OUTLANDER 2.4L

Chassis/Eng# : JMYXTGF3WGZ004459/4B12RX4616

Accident Date : 02/04/2020

Claim No. :

Reference :

Policy No. : (03/01/2017)

LUMPSUM REPAIR

Amount S\$

5,850.00

E. & O.E.

Total S\$:

5,850.00



for GUAN HIN MOTOR WORKSHOP

B 萬豐利汽車服務

BAN HONG LEE MOTOR SERVICES

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279 (off Ang Mo Kio Ave. 3)
Singapore 569536 Tel: 6482 5577 (3 Lines) Fax: 6482 5000
Reg. No: 263102/00M
TOWING SERVICE: 6858 4067 (After 10.30pm)

Truck Rental
Motor Repair
Motor Insurance Claims
Insurance Agent
Dealer In Used Car
Authorised Castrol Service Centre

必甲及羅羅出租
汽車修理
保險賠償
代理保險
買賣貨車
維修服務中心



車輛出租合同 VEHICLE RENTAL AGREEMENT

Date: 2/4/2000
Owner: BAN HONG LEE MOTOR SERVICES ("the owner")
Hirer: Pong Kai Heng
Address: 55 Tampines Ave 1 # 07-04 S1529773
NRIC / Co. Reg. No: S1282638F
Tel: Fax: H/P: 96182601

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: SDH 8858 A		Agreement No.: 141361	
Driver's Particulars		Odometer: _____	
Name: _____		Date & Time Out: 2/4/2000 430	
Address: _____		Date & Time In: 8/4/2000 345	
I/C No: _____	Dr/Licence No: _____	Hour @\$ _____	
Date of Issue: 6/11/2000	Occupation: _____	6 Days @\$ 180/-	
Date of Birth: 9/11/88	Tools: Old Spare Tyre: one left	Wks @\$ _____	
		Mths @\$ _____	
Third Party Claim In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ 2000 comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.		Deposit (Refundable): _____	
Own Vehicle Damage Hirer is responsible for the first \$ 3000 excess for collision/damage to first party, (i.e.) BAN HONG LEE MOTOR SERVICES (including windscreen) plus loss of earning while damaged vehicle is under repair.		Sub-Total: _____	
Authorised Driver Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience. Driver Not Cover By Insurance General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.		Balance To Pay: \$1080	

PETROL/DIESEL AT YOUR OWN EXPENSE
FOR LOCAL USE ONLY

BAN HONG LEE MOTOR SERVICES

Authorised Signature

Hirer's Signature



萬豐利汽車服務
BAN HONG LEE MOTOR SERVICES

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279
Singapore 569536. Tel: 6482 5577 (3 Lines) Fax: 6482 5000
Reg. No. 263102/00M

正式收據
OFFICIAL RECEIPT

DATE: 15/8/20

茲收到
RECEIVED FROM: Pang Kai Heng

銀額
AMOUNT: One Thousand & Eighty 00 ✓

BEING PAYMENT OF: 係對還
(SUBJECT TO CHEQUE CLEARANCE) rental of SDH8858A

此收據必須候支票過帳之後始屬有效。
from 2/4/2020 to 8/4/2020

\$ 1080
CASH/CHEQUE
現銀/支票

(6 days)

BAN HONG LEE MOTOR SERVICES



SERVICE REQUESTS

MESSAGES

CLAIMS



<SEEKING APPROVAL > - S0M02KP9 [ACCIDENT INVOLVING WC1885T(OI) & (TP)SLK 216L ON 02/04/2020]

Type

Question

Message

pls proceed and propose LOU/LOR from lowest benchmark. Tks



Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, May 4, 2020 1:08 PM
To: WILLIAMQUEK@GW-GROUP.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING WC 1885T AND SLK 216U ALONG/AT BEDOK NORTH ST 2 ON 02/04/2020

G & W READY-MIX PTE LTD
[POLICY HOLDER]

Dear Sir/ Mdm

OUR REF : CC4/ASM20004911/Kka3
YOUR REF : WC 1885T
ACCIDENT INVOLVING WC 1885T AND SLK 216U ALONG/AT BEDOK NORTH ST 2 ON 02/04/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s GUAN HIN MOTOR WORKSHOP acting on behalf of the owner of SLK 216U against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third party vehicle SLK 216U. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to khanchna@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's Identity card, driving license or foreign driving license (if any)
- Company Letter of Authorisation
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at khanchna@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)