

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: 24 September 2020 11:45 AM
To: 'William Quek'
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING WC 1885T AND SLK 216U ALONG/AT BEDOK NORTH ST 2 ON 02/04/2020

G & W READY-MIX PTE LTD
[POLICY HOLDER]

Dear Sir/ Mdm

OUR REF : CC4/ASM20004911/Kka3
YOUR REF : WC 1885T
ACCIDENT INVOLVING WC 1885T AND SLK 216U ALONG/AT BEDOK NORTH ST 2 ON 02/04/2020

We refer to the above matter.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the parked Third party vehicle SLK 216U. As such, liability is down against us.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Quek <williamquek@gw-group.com>
Sent: 9 September 2020 5:08 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING WC 1885T AND SLK 216U ALONG/AT BEDOK NORTH ST 2 ON 02/04/2020

Hi Khanchna,

Enclose herewith the attachment for your action.

Thank you,

William Quek
Mobile No : +65 9046 6410

Email : williamquek@gw-group.com

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Wednesday, September 09, 2020 4:45 PM
To: William Quek <williamquek@gw-group.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING WC 1885T AND SLK 216U ALONG/AT BEDOK NORTH ST 2 ON 02/04/2020

Dear Mr. William,

We refer to the above matter.

We noted from the driver's Singapore Accident Statement Report that he has a copy of the accident video.

Please send us the accident video.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Quek <williamquek@gw-group.com>
Sent: 13 July 2020 10:28 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING WC 1885T AND SLK 216U ALONG/AT BEDOK NORTH ST 2 ON 02/04/2020

Hi Khanchna,

Enclose herewith attached the above driver driving licence.

Thank you,

William Quek
Mobile No : +65 9046 6410
Email : williamquek@gw-group.com

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Thursday, July 09, 2020 1:33 PM
To: William Quek <williamquek@gw-group.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING WC 1885T AND SLK 216U ALONG/AT BEDOK NORTH ST 2 ON 02/04/2020

Dear Mr. William,

We refer to the above matter.

Please also send us a copy of the driver's IC.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Quek <williamquek@gw-group.com>

Sent: Friday, June 12, 2020 3:51 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING WC 1885T AND SLK 216U ALONG/AT BEDOK NORTH ST 2 ON 02/04/2020

Hi Khanchna,

Enclose herewith the attachment as per your request.

Thank you,

William Quek

Mobile No : +65 9046 6410

Email : williamquek@gw-group.com

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Wednesday, June 10, 2020 10:27 PM

To: William Quek <williamquek@gw-group.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING WC 1885T AND SLK 216U ALONG/AT BEDOK NORTH ST 2 ON 02/04/2020

GENTLE REMINDER

G & W READY-MIX PTE LTD

[POLICY HOLDER]

Dear Sir/ Mdm

OUR REF : CC4/ASM20004911/Kka3

YOUR REF : WC 1885T

ACCIDENT INVOLVING WC 1885T AND SLK 216U ALONG/AT BEDOK NORTH ST 2 ON 02/04/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

Your full co-operation in the handling of the claim is required and kindly submit the following to khanchna@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's Identity card, driving license or foreign driving license
- Company Letter of Authorisation
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at khanchna@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Monday, May 4, 2020 1:08 PM

To: WILLIAMQUEK@GW-GROUP.COM

Cc: Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING WC 1885T AND SLK 216U ALONG/AT BEDOK NORTH ST 2 ON 02/04/2020

G & W READY-MIX PTE LTD
[POLICY HOLDER]

Dear Sir/ Mdm

OUR REF : CC4/ASM20004911/Kka3

YOUR REF : WC 1885T

ACCIDENT INVOLVING WC 1885T AND SLK 216U ALONG/AT BEDOK NORTH ST 2 ON 02/04/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s GUAN HIN MOTOR WORKSHOP acting on behalf of the owner of SLK 216U against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third party vehicle SLK 216U. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to khanchna@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's Identity card, driving license or foreign driving license (if any)
- Company Letter of Authorisation
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at khanchna@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

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