

admin

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Friday, 3 April 2020 1:04 PM
To: Rachel Ling
Cc: 'Ling Leong Hui'; calvin@tcmg.com.sg; assignments
Subject: Re: O/R : SNM20D201616/SLJ5084E/cbs - PRS NOTICE FOR SGJ 3249 U | OUR REF: TCMG/SGJ 3249 U/0420/WLC YOUR REF: SLJ 5084 E

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear sir,

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

SELF NOTE TO UPDATE SYSTEM AND MERIMEN

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents . All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175) . Any inconvenience caused is much regretted

Chong Boon Sen
Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) [63896171](tel:63896171) | M: (65) XXXX XXXX | F: (65) 6222 1033

W:www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road
#16-00 Springleaf Tower Singapore 079909
DID: (65) [63896171](tel:63896171) | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Rachel Ling <jin@tcmg.com.sg>
Sent: Friday, April 3, 2020 12:39 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: 'Ling Leong Hui' <lhling@tcmg.com.sg>; calvin@tcmg.com.sg <calvin@tcmg.com.sg>
Subject: RE: O/R : SNM20D201616/SLJ5084E/cbs - PRS NOTICE FOR SGJ 3249 U | OUR REF: TCMG/SGJ 3249 U/0420/WLC YOUR REF: SLJ 5084 E

WITHOUT PREJUDICE

Dear Boon Sen,

We refer to the above matter and to your mail of even date.

Our client is not agreeable to any of your appointed panel of surveyors as the Single Joint Expert.

Our client's panel of surveyors nominated as the Single Joint Expert is as attached.

Regards,
Rachel Ling

From: Chong Boon Sen [mailto:boonsen.chong@sg.cntaiping.com]
Sent: Friday, 3 April, 2020 11:27 AM
To: Rachel Ling <jin@tcmg.com.sg>
Cc: 'Ling Leong Hui' <lhling@tcmg.com.sg>; calvin@tcmg.com.sg
Subject: Re: O/R : SNM20D201616/SLJ5084E/cbs - PRS NOTICE FOR SGJ 3249 U | OUR REF: TCMG/SGJ 3249 U/0420/WLC YOUR REF: SLJ 5084 E

Without prejudice
Save as to costs

Dear Sir,
LKK
LBS
STA

ACCIDENT INVOLVING ____

We refer to your letter of ____.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We do not agree to the list of surveyors nominated by you.
3. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-
 1. ADRIAN LING 6. KENNETH KONG
 2. Kelvin Ang 7. SIMON HO

3. SEE CHEW SENG 8. CHUA WEIJIE
4. MOHD FADHILAH BIN OSMAN 9. MARCUS CHUA
5. XING QUO QIANG 10. HENRY NG

4. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

5. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

6. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact ____ at ____ and email us at ____.

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Chong Boon Sen

Claims Executive
Department

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#16-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, April 3, 2020 10:46 AM

To: Rachel Ling <jlin@tcmg.com.sg>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: 'Ling Leong Hui' <lhling@tcmg.com.sg>; calvin@tcmg.com.sg <calvin@tcmg.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R : SNM20D201616/SLJ5084E/cbs - PRS NOTICE FOR SGJ 3249 U | OUR REF: TCMG/SGJ 3249 U/0420/WLC
YOUR REF: SLJ 5084 E

Dear Boon Sen,

Please conduct PRS SGJ3249U.

Note : officer in charge – Boon Sen 63896171.

*** Kindly quote our reference number when replying.

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Thank you.
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Rachel Ling <jin@tcmg.com.sg>
Sent: Thursday, April 2, 2020 5:30 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Ling Leong Hui' <lhling@tcmg.com.sg>; calvin@tcmg.com.sg
Subject: PRE REPAIR INSPECTION NOTICE FOR SGJ 3249 U | OUR REF: TCMG/SGJ 3249 U/0420/WLC YOUR REF: SLJ 5084 E

Our Ref: TCMG/SGJ 3249 U/0420/WLC
Your Ref: SLJ 5084 E

Dear Sirs,

PRE-REPAIR INSPECTION NOTICE

We act for **Lee Ngiap Yong @Chang Ngiap Yong**, the owner and/or driver of motor vehicle no. **SGJ 3249 U**, which was involved in an accident along Balestier Road on 2nd April 2020 at 11:30 hrs.

We hereby give you **NOTICE** that we are claiming against your insured motor vehicle no. **SLJ 5084 E** for damages and/or injuries, costs and disbursements as a result of your insured's negligence.

Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle at M/s William Lee Car Air Con, (Block 4033 Ang Mo Kio Avenue 10, #01-62 Industrial Park 1, Singapore 569640 – Ah Sai @ 9795 8668).

If we do not hear from you within the next **two (2) working days**, we shall deem that you have waived the requirement for the pre-repair inspection.

Regards,
Rachel Ling

TOMMY CHOO, MARK GO LLC
151 Chin Swee Road
#14-15/16 Manhattan House
Singapore 169876

Tel: 6532 2455
Fax: 6538 9850