admin

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Friday, 3 April 2020 11:02 AM

To: admin-a@lkkauto.com; assignments@lkkauto.com; SUR

Cc: Taxis Customer Service

Subject: RE: SNM20D201591/GBH8158K / CECILIA - ACCIDENT INVOLVING SHC0478U AND

GBH8158K ON 02/03/2020 SURVEYOR ARRAGEMENT

Dear Sirs

Please attend to the survey.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email <u>claimsdept@sg.cntaiping.com</u> or fax at <u>6224 7175</u>. Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Taxis Customer Service [mailto:taxiscs@stengg.com]

Sent: Friday, 3 April 2020 8:49 AM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Subject: RE: SNM20D201591/GBH8158K / CECILIA - ACCIDENT INVOLVING SHC0478U AND

GBH8158K ON 02/03/2020 SURVEYOR ARRAGEMENT

HI Officer,

Kindly please arrange LKK to conduct survey. Thank You

Best Regards, VADIVELAN MOHAN Ding Automotive Pte Ltd Hp: 96891857 / 62657130 From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Thursday, April 02, 2020 11:23 PM

To: Taxis Customer Service < taxiscs@stengg.com>

Subject: RE: SNM20D201591/GBH8158K / CECILIA - ACCIDENT INVOLVING SHC0478U AND

GBH8158K ON 02/03/2020 SURVEYOR ARRAGEMENT

WARNING! THIS EMAIL ORIGINATES FROM OUTSIDE ST ENGINEERING.

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK/LBS/STA

Adrian Ling
Kelvin Ang
See Chew Seng
Mohd Fadhilah Bin Osman
Xing Quo Qiang
Kenneth Kong
Simon Ho
Chua Weijie
Marcus Chua
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Cecilia Low (Ms)

Senior Executive Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Thursday, 2 April 2020 11:59 AM

To: Cecilia Low < cecilia.low@sg.cntaiping.com >; Taxis Customer Service < taxiscs@stengg.com >

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D201591/GBH8158K / CECILIA - ACCIDENT INVOLVING SHC0478U AND

GBH8158K ON 02/03/2020 SURVEYOR ARRAGEMENT

Dear Cecilia,

Please conduct PRS FV8883D.

Note: officer in charge - Cecilia 63896530.

*** Kindly quote our reference number when replying.

Chin kiat & Elaine Cheong no longer at China Taiping.

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Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Taxis Customer Service < taxiscs@stengg.com >

Sent: Thursday, April 2, 2020 10:14 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; Ong Chin Kiat < chinkiat.ong@sg.cntaiping.com >;

Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: kelly.ding@dingauto.sg; dd.hashim@dingauto.sg; Claims@dingautomotive.com.sg

Subject: ACCIDENT INVOLVING SHC0478U AND GBH8158K ON 02/03/2020 SURVEYOR

ARRAGEMENT

Dear Officer,

Kindly please arrange survey for vehicle SHC0478U. Vehicle already grounded inside workshop. Survey location will be at 31 Corporation Road.

Thank You

Best Regards, VADIVELAN MOHAN Ding Automotive Pte Ltd Hp: 96891857 / 62657130