## **Denise Tay (LKKAuto)**

From: Denise Tay (LKKAuto)

**Sent:** Friday, 15 May 2020 1:54 PM

**To:** Songcuan JR Lauro Araos; Rasul (LKKAuto)

**Cc:** Andre Chow En De; Loi Ai Ting; Jojo Cheng; Coco Lu Ting **Subject:** RE: SMJ561R (KIA) - FINALIZE TP CLAIM (CHINA TAIPING)

Dear Sir/Madam,

Confirm finalize amount at \$4235, 5days before GST

Please submit all relevant document to china tai ping directly

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6271-0351 | email: <u>sur@lkkauto.com</u> | fax: 6271-8802 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Songcuan JR Lauro Araos < lauro.songcuan@cyclecarriage.com.sg>

**Sent:** Thursday, 14 May 2020 11:46 AM **To:** Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo

Cheng <jojo.cheng@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Subject: FW: SMJ561R (KIA) - FINALIZE TP CLAIM (CHINA TAIPING)

Dear Rasul,

Pls. refer to attached photos.

**Thanks** 

### Best regards,

Larry Songcuan
Customer Service



# **Exceptional Journeys**

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg



A member of the Jardine Cycle & Carriage Group

From: Coco Lu Ting

Sent: 14 May 2020 11:20 AM

To: Songcuan JR Lauro Araos < lauro.songcuan@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo

Cheng < jojo.cheng@cyclecarriage.com.sg >

Subject: RE: SMJ561R (KIA) - FINALIZE TP CLAIM (CHINA TAIPING)

Hi Lauro,

Attached.

Regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339





Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • www.cyclecarriage.com.sg



From: Songcuan JR Lauro Araos < lauro.songcuan@cyclecarriage.com.sg>

Sent: Thursday, 14 May, 2020 11:08 AM

To: Coco Lu Ting < coco.lu@cyclecarriage.com.sg >

Cc: Andre Chow En De <a href="mailto:andre.chow@cyclecarriage.com.sg">andre.chow@cyclecarriage.com.sg</a>; Jojo

Cheng <jojo.cheng@cyclecarriage.com.sg>

Subject: RE: SMJ561R (KIA) - FINALIZE TP CLAIM (CHINA TAIPING)

Hi Coco,

Can help? Request by surveyor.

Kindly forward the **supplementary damage photos and resurvey before paint photos** (not inside folder).

**Thanks** 

Best regards,

Larry Songcuan
Customer Service



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A member of the Jardine Cycle & Carriage Group

From: Rasul (LKKAuto) < Rasul@lkkauto.com>

Sent: 13 May 2020 12:27 PM

**To:** Songcuan JR Lauro Araos < <a href="mailto:lauro.songcuan@cyclecarriage.com.sg">lauro.songcuan@cyclecarriage.com.sg</a>>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo

Cheng <jojo.cheng@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

**Subject:** RE: SMJ561R (KIA) - FINALIZE TP CLAIM (CHINA TAIPING)

#### This email was sent from outside of your organisation

Hi Lauro,

Kindly forward the supplementary damage photos and resurvey before paint photos

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Rasul | Assessor

#### LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Rasul@lkkauto.com</u> | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Computered Save the Earth Print only when necessary

From: Songcuan JR Lauro Araos [mailto:lauro.songcuan@cyclecarriage.com.sq]

**Sent:** Wednesday, 13 May, 2020 11:30 AM

To: Rasul (LKKAuto); Admin A

Cc: Andre Chow En De; Loi Ai Ting; Jojo Cheng; Coco Lu Ting Subject: SMJ561R (KIA) - FINALIZE TP CLAIM (CHINA TAIPING)

Dear Sir/Madam,

Pls. refer to attached files.

Kindly confirm finalize amount of \$ 4,235.00 before Gst.

Thank you so much.

Best regards,

**Larry Songcuan** 



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A member of the Jardine Cycle & Carriage Group

From: Edna Songcuan < songcuanedna 67@gmail.com >

**Sent:** 13 May 2020 11:22 AM

To: Songcuan JR Lauro Araos < lauro.songcuan@cyclecarriage.com.sg>

Subject: 2020 05 13 11 21 Office Lens

### This email was sent from outside of your organisation

#### Created by Office Lens

https://go.microsoft.com/fwlink/?LinkID=524811

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