Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Thursday, 2 April, 2020 10:26 AM **To:** 'Venessa Chan - SGUser'; assignments

Cc: 'Motor Claims SG - SG Common'; 'Elaine Cheong Mei Ling - SGUser'; Admin A

Subject: RE: OUR REF: SMG6023D YOUR REF: SLV3908D PRE-REPAIR INSPECTION FOR

SMG6023D

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Venessa Chan - SGUser <venessa.chan@fwd.com>

Sent: Thursday, 2 April 2020 9:37 AM

To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Elaine Cheong Mei Ling - SGUser

<elaine.cheong@fwd.com>

Subject: OUR REF: SMG6023D YOUR REF: SLV3908D PRE-REPAIR INSPECTION FOR SMG6023D

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen & our insured has yet to report.

Kindly assist to upload assignment email & documents into Merimen

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser

Sent: Thursday, 2 April 2020 9:35 am

To: admin@mycar.sg

Cc: Motor Claims SG - SG Common < motorclaims.sg@fwd.com >

Subject: OUR REF: SMG6023D YOUR REF: SLV3908D PRE-REPAIR INSPECTION FOR SMG6023D

Hi Hui Qin,

Thank you for your selection of LKK Auto Consultant.

We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E <u>venessa.chan@fwd.com</u>

W www.fwd.com.sg



From: My Car Consultant <admin@mycar.sg>
Sent: Wednesday, 1 April 2020 6:26 pm

To: Venessa Chan - SGUser < venessa.chan@fwd.com >

Cc: Motor Claims SG - SG Common < motorclaims.sg@fwd.com >; Elaine Cheong Mei Ling - SGUser

<elaine.cheong@fwd.com>

Subject: [EXTERNAL] Re: SPAM-LOW: OUR REF: SMG6023D YOUR REF: SLV3908D PRE-REPAIR INSPECTION FOR

SMG6023D

WITHOUT PREJUDICE

Dear Venessa,

Please appoint LKK for survey

Best Regards,

Huiqin

Claims | My Car Consultant Pte Ltd

+65 88668832

Admin@mycar.sg

Mycar.sg

53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

This Email, including attached files, may contain confidential information and is intended only for the use of the individual and/or entity to which it is addressed. If you have received this message in error, please notify the sender of the error and delete the message. Thank you.

From: Venessa Chan - SGUser < venessa.chan@fwd.com>

Sent: 4/1/20 4:14 PM

To: "admin@mycar.sg" <admin@mycar.sg>

Cc: "Motor Claims SG - SG Common" < motorclaims.sg@fwd.com >, Elaine Cheong Mei Ling - SGUser < elaine.cheong@fwd.com >

Subject: SPAM-LOW: OUR REF: SMG6023D YOUR REF: SLV3908D PRE-REPAIR INSPECTION FOR SMG6023D

WITHOUT PREJUDICE

Dear Hui Qin,

Refer to your email dated on 01.04.2020 of the PRI Notice of your client's vehicle SMG6023D;

Please find our panel surveyors as follows: -

- LKK AUTO CONSULTANTS PTE LTD
- INFINITI APPRAISAL SERVICE
- AJAX INSPECTION SERVICES PTE LTD
- 4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

- venessa.chan@fwd.com
- www.fwd.com.sg



From: My Car Consultant <admin@mycar.sg> Sent: Wednesday, 1 April 2020 4:02 pm

To: Motor Claims SG - SG Common < motorclaims.sg@fwd.com > Subject: [EXTERNAL] OUR REF: SMG6023D YOUR REF: SLV3908D PRE-REPAIR INSPECTION FOR SMG6023D

WITHOUT PREJUDICE

OUR REF: SMG6023D YOUR REF: SLV3908D

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SMG6023D ACCIDENT INVOLVING SMG6023D AND SLV3908D

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction - Amendment No. 1 of 2016 of 2016 of Pre-repair Inspection for your attention

Best Regards,

Huiqin

Claims | My Car Consultant Pte Ltd

- +65 88668832
- Admin@mycar.sg
- Mycar.sg
- 53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

This Email, including attached files, may contain confidential information and is intended only for the use of the individual and/or entity to which it is addressed. If you have received this message in error, please notify the sender of the error and delete the message. Thank you.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments. Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.



This email has been checked for viruses by AVG antivirus software. www.avg.com