

Su Li (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 11 May 2020 4:03 PM
To: Claims Dept of CTI; Su Li (LKK Auto)
Cc: Admin A; Jia Le (LKK Auto)
Subject: RE: SNM20D201601/GBG8888S/PAULINE - Accident Involving GBG 8888S (OI : CTI - TBA) and SHB 5261A (TP : LKK REF - CC3/CTI20004816/R1ds3) on 31/03/2020
Attachments: GBG8888S - oi report.PDF

Dear Su Li

Attached.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI
Sent: Monday, May 11, 2020 3:59 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D201601/GBG8888S/PAULINE - Accident Involving GBG 8888S (OI : CTI - TBA) and SHB 5261A (TP : LKK REF - CC3/CTI20004816/R1ds3) on 31/03/2020

Dear Pauline,

Please revert LKK.

Note: officer in charge – Pauline 63896541

***** Kindly quote our reference number when replying.**

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Thank you
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, May 11, 2020 3:05 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG 8888S (OI : CTI - TBA) and SHB 5261A (TP : LKK REF - CC3/CTI20004816/R1ds3) on 31/03/2020

Dear Sir / Madam,

We refer to the above matter.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)