

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 5 June 2020 3:33 PM
To: Pauline Tham; SUR; Taufikh (LKKAuto)
Cc: assignments
Subject: RE: YREF : SKT5832Y - DOA 31/3/2020, OREF : SNM20D201575
Attachments: 2.jpg; 3.jpg; 4.jpg

Dear Pauline,

According to our surveyor, based on the OI report there was contact to TP vehicle, and the video provided by TP in Merimen that TP car was hit from the rear when stationary. As per attached shows the damages on the TP rear bumper during the inspection, it was recommended that the rear bumper is to be repair and the rear number plate to be replace due to the collision. And from the photos of insured vehicle in the GIA, shows damages observed to the front bumper at the area above the number plate.

Kindly assist to amend the vehicle number to SKT 5832Y instead of SKT 5832 in Merimen System.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd

From: Shiau Chan (LKKAuto)
Sent: Friday, 5 June 2020 9:06 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; SUR <sur@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: YREF : SKT5832 - DOA 31/3/2020, OREF : SNM20D201575

Dear Pauline,

Thank you for the email.

We will check with our surveyor of below matter.

Dear Taufikh,

For your necessary action.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]
Sent: Thursday, 4 June 2020 7:02 PM
To: SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: YREF : SKT5832 - DOA 31/3/2020, OREF : SNM20D201575

Hi LKK

Insured dispute no damages.

Please check if the damages is consistence with the accident.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Pauline Tham
Sent: Wednesday, May 6, 2020 6:14 PM
To: 'SUR' <sur@lkkauto.com>
Cc: assignments@lkkauto.com; 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>
Subject: RE: YREF : SKT5832 - DOA 31/3/2020, OREF : SNM20D201575

Dear LKK

Is the survey report and photographs ready?

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Thanks.

Pauline Tham

Senior Executive

Claims Department

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