

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 21 August 2020 2:47 PM
To: Veron Chen (LKKAUTO); SUR
Cc: claims@premiumauto.com.sg
Subject: RE:LOD - FINAL REVISION - SJB9998H - OD AIG - SURVEYED 2 APR 20
Attachments: 9998 (1).pdf

Dear Veron,

As attached

Best Regards,
Nadia
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Friday, 21 August, 2020 2:28 PM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Subject: FW: RE:LOD - FINAL REVISION - SJB9998H - OD AIG - SURVEYED 2 APR 20

Dear Nadia,

Vehicle mileage?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 21 August 2020 1:46 PM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; SUR <sur@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE:LOD - FINAL REVISION - SJB9998H - OD AIG - SURVEYED 2 APR 20

Dear Veron,

Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and arrange for settlement upon receiving.

Thank you.

Best Regards,

Nadia

Claims Administrator

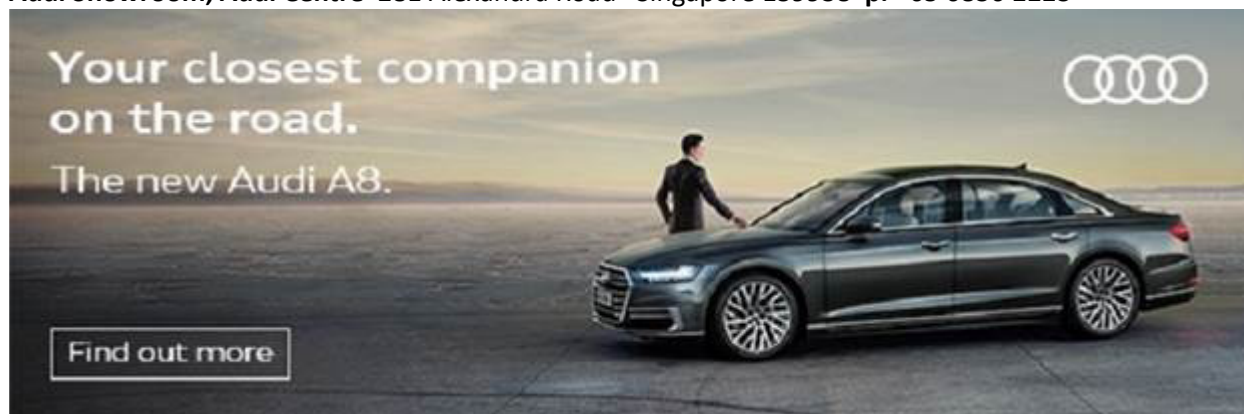
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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

Sent: Friday, 26 June, 2020 10:17 AM

To: Boo seng yak <boojohnny@gmail.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>; claims@premiumauto.com.sg

Subject: RE: FINAL REVISION - SJB9998H - OD AIG - SURVEYED 2 APR 20

Dear Mr Boo,

Confirm repair cost of \$8944.80 before excess \$800 and GST @ 5 days of repairs

Dear Nadia,

Please expedite invoice and discharge voucher for us to close file.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [<mailto:boojohnny@gmail.com>]

Sent: Wednesday, 24 June 2020 6:39 PM

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg;
Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SJB9998H - OD AIG - SURVEYED 2 APR 20

Hi Steve and all,

Revised estimate, photographs and re-survey docs is attached.

Please confirm repair cost of \$8944.80 @ 5 days of repairs.

We appreciated your early closure as this is a clear case.

Thank you !

Best regards - jb