

admin

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Thursday, 2 April 2020 9:01 AM
To: assignments
Subject: FW: O/R : SNM20D201580/YN5481S /BEN - FW: Direct Settlement (TP) - Accident involving SMA5338J & YN5481S DOA 27/03/2020

Dear LKK

Please assist to arrange for survey of TP vehicle SMA5338J.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks & Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Thursday, April 2, 2020 8:35 AM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: O/R : SNM20D201580/YN5481S /BEN - FW: Direct Settlement (TP) - Accident involving SMA5338J & YN5481S DOA 27/03/2020

Dear Ben,

We would like to choose XING QUO QIANG to conduct the survey.

Appreciate if you could revert on the liability soonest.

Regards,

Ashlyn Chng
D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg
Inchcape Centre
Level 4, Bodycare Centre
2 Pandan Crescent
Singapore 128462
www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Wednesday, 1 April 2020 5:37 PM
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: O/R : SNM20D201580/YN5481S /BEN - FW: Direct Settlement (TP) - Accident involving SMA5338J & YN5481S DOA 27/03/2020

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Dear Sirs

We refer to your email dated 1 April 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks & Regards
Ben Tang
Executive
Claims Department

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From: Claims Dept of CTI
Sent: Wednesday, April 1, 2020 5:23 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; Ashlyn.Chng@inchcape.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R : SNM20D201580/YN5481S /BEN - FW: Direct Settlement (TP) - Accident involving SMA5338J & YN5481S DOA 27/03/2020

Dear Ben,

Please conduct PRS for SMA5338J.

Note : officer in charge – Ben Tang 63896175

*** Kindly quote our reference number when replying.

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Thank you.
Claims Department

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From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Wednesday, April 1, 2020 4:37 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: Direct Settlement (TP) - Accident involving SMA5338J & YN5481S DOA 27/03/2020

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos, Accident Scene Video Footage & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **YN5481S** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Thomas Pang @ 9847 6171/ 6631 1860** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle NOT in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards,

Ashlyn Chng

D: 6631 1874 | **F:** 6872 7260 | **E:** Ashlyn.chng@inchcape.com.sg

Inchcape Centre

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2 Pandan Crescent

Singapore 128462

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