

ASS. REC. BY:

REF: CS/CTI 2006 4795/ugf3

Special Instruction:

Surveyor: Marcus ASSIGNMENT (Office)

From (Person): Adeline chng Pk' Wen of CTI Date/Time: 1.4.2020 18.06/24

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: GBH 4337 L Insured: PC 8840J

at Workshop m/s Tony Alternative Tel: 69763261

of 8 Kaki Bukit Ave 4 #04-07 Premier

Policy No: DMB1SRW00000121900 Claim No: SNM20020159302

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 27.3.2020
(Client's Record)

CA / REV / REP. / REV 24 HRS ^{up} H.O.D. Endorsement: _____

Date/Time: 27/3/20 9.39am Person Contacted: Tony Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>GBH 4337L - X</u>
	<u>PC 8840J - X</u>

m/m/m

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 Mar 2020		01 Apr 2020 18:06 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	N, Co. Reg. No.: N		
Main Claimant:	VH ENGINEERING PTE. LTD., Co. Reg. No.: 201506643K		
Vehicle Reg. No.:	GBH4337L	Date of Loss:	27/03/2020 17:00 - :59 [21 Months and 27 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / SNM20D201553C02	Policy/Cover Note No.:	DMB1SNW00000121900
Vehicle Reg. No. (Insured):	PC8840J	Policy No. (Claimant):	DMCPHQ19-002422
		Excess:	S\$3,000.00
Repairer:	Tony Automotive Pte Ltd (HQ) 8 Kaki Bukit Ave 4, #04-07 Premier, 415875 Kaki Bukit - Tel: 6976 3261		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Adeline Chng Pei Wen]		
Claimant's Insurer:	EQ Insurance Company Ltd (HQ) - Tel: 6223 9433		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 13/04/2020]		
Adj Asg. Remarks:	Third party choose marcus chua as SJE. Survey revert		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Summer Lee (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 1 April, 2020 5:57 PM
To: assignments
Cc: Tony Ng
Subject: RE: SNM20D201553/PC8840J/ADELINE - Pre-Repair Survey for GBH4337L

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Tony Ng [mailto:tony07auto@gmail.com]
Sent: Wednesday, 1 April 2020 5:32 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: SNM20D201553/PC8840J/ADELINE - Pre-Repair Survey for GBH4337L

Dear Adeline

Kindly arrange for Marcus Chua for the pre-repair survey.

Thank you very much.

On Wed, Apr 1, 2020 at 5:04 PM Adeline Chng <adeline.chng@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM20D201553C02/PC8840J/Chngpw

Your reference: GBH4337L

Dear Sirs

ACCIDENT INVOLVING PC8840J & GBH4337L ON 27/03/2020

We refer to your email of 01/04/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. ADRIAN LING	6. KENNETH KONG
2. Kelvin Ang	7. SIMON HO
3. SEE CHEW SENG	8. CHUA WEIJIE
4. MOHD FADHILAH BIN OSMAN	9. MARCUS CHUA
5. XING QUO QIANG	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Claims Dept of CTI
Sent: Wednesday, 1 April 2020 4:46 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Tony Ng <tony07auto@gmail.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D201553/PC8840J/ADELINE - Pre-Repair Survey for GBH4337L

Dear Adeline,

Please conduct PRS for GBH4337L.

Note : officer in charge – Adeline 63896155.

*** Kindly quote our reference number when replying.

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Thank you.

Claims Department

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From: Tony Ng <tony07auto@gmail.com>
Sent: Wednesday, April 1, 2020 3:40 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Pre-Repair Survey for GBH4337L

Dear Sir / Madam

Please arrange for a pre-repair survey for vehicle number GBH4337L.

Attached is the documentation for your action.

--

Warm regards

Tony

Tony Automotive Pte Ltd

8 Kaki Bukit Ave 4 #04-07

Premier@KB Singapore 415875

Mobile: 9735 6016

Tel: 6976 3261

Fax: 6976 3271

--

Warm regards

Tony

Tony Automotive Pte Ltd

8 Kaki Bukit Ave 4 #04-07

Premier@KB Singapore 415875

Mobile: 9735 6016

Tel: 6976 3261

Fax: 6976 3271