

admin

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 1 April 2020 4:00 PM
To: Sam Ng; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; sur@lkkauto.com
Cc: Chua, Gek Tiang Ruth
Subject: CMTD2001300/RUC - LKK/ SJJ1101P & SJN7560L ACC ON 26 Mar 2020 AT 15:30

Our Reference : CMTD2001300/RUC

Your Reference : SJN7560L

Without Prejudice

EMAIL ONLY

Date: 01/04/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S AUBURN AUTO

Dear Samuel,

ACCIDENT INVOLVING SJJ1101P & SJN7560L ON 26.03.2020

We refer to your email reply of today.

We will appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please make the arrangement to survey for **SJN7560L** on a without prejudice and any admission of liability basis.

Please be informed that **Ms. Ruth Chua** the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg.

Please revert your report upon completion of survey to my colleague, Ms. Ruth.

Thank you.

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

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From: Sam Ng <samuel.auburnauto@gmail.com>

Sent: Wednesday, April 1, 2020 3:53 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: Re: CMTD2001300/RUC - PRI/ SJJ1101P & SJN7560L ACC ON 26 Mar 2020 AT 15:30

Hi Grace,

The company decided to use LKK, please kindly revert to them.

with regards

Sam

Auburn Auto Pte Ltd

+65 9787 5558

On Wed, 1 Apr 2020 at 10:27, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference : CMTD2001300/RUC

Your Reference : SJN7560L

Without Prejudice

EMAIL ONLY

Date: 01/04/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S AUBURN AUTO

Dear Samuel,

ACCIDENT INVOLVING SJJ1101P & SJN7560L ON 26.03.2020

We refer to your Notice of Accident dated 31.03.2020.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Please be informed that **Ms. Ruth Chua** the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
2	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
3	In House Surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Tuesday, March 31, 2020 5:02 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: FW: ACCIDENT INOVOLVING SJN7560L & SJJ1101P ON 26 Mar 2020 AT 15:30; Claim No. : CMTD2001300/RUC

Hi Colleagues,

For your attention and necessary action please.

Best Regards

Raba'ah Mohd Ali

Claims Division

T: 6461 6555



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From: Sam Ng <samuel.auburnauto@gmail.com>

Sent: Tuesday, March 31, 2020 4:54 PM

To: claimsreport <claimsreport@sompo.com.sg>

Subject: RE: ACCIDENT INVOLVING SJN7560L & SJJ1101P ON 26 Mar 2020 AT 15:30

Dear Officer-In-Charge,

We refer to the above.

We are handling the claims for our client's car:

[SJN7560L]

The car is currently at:

3 Ang mo kio Street 62

#01-45 Link@Amk

The other party [SJJ1101P] is under [Sompō Insurance] Insurance.

We would like to amicably settle this directly with you.

In this regard, we would appreciate it if you could list your surveyors list for us to choose to inspect car before our repair.

Thank you.

Kindly call Samuel -97875558(hp) to make an Appointment