

Veron Chen (LKKAUTO)

From: Sam Ng <samuel.auburnauto@gmail.com>
Sent: Friday, 11 September 2020 1:23 PM
To: Chua, Gek Tiang Ruth
Cc: Admin-D (LKKAUTO); assignments; SUR
Subject: Re: CMTD2001300/RUC - LKK/ SJJ1101P & SJN7560L ACC ON 26 Mar 2020 AT 15:30
Attachments: 7560 lod.pdf

Hi All,

This is the letter of demand. Kindly expedite.

with regards
Sam
Auburn Auto Pte Ltd
+65 9787 5558

On Thu, 6 Aug 2020 at 09:20, Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg> wrote:

Without Prejudice

Save as to costs

Dear Sam,

Please submit your Letter of Demand for our consideration.

Thank you.

Due to the evolving situation with Covid-19, we are working from home with effect from 03.04.2020 till further notice. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards

Ruth Chua



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Sam Ng <samuel.auburnauto@gmail.com>

Sent: Monday, 3 August 2020 11:55 am

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: admin-d@lkkauto.com; assignments@lkkauto.com; sur@lkkauto.com; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: Re: CMTD2001300/RUC - LKK/ SJJ1101P & SJN7560L ACC ON 26 Mar 2020 AT 15:30

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi all,

How is the case going, awaiting for you response.

The company decided to settle the case amicably.

with regards

Sam

Auburn Auto Pte Ltd

+65 9787 5558

On Wed, 1 Apr 2020 at 15:59, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference : CMTD2001300/RUC

Your Reference : SJN7560L

Without Prejudice

EMAIL ONLY

Date: 01/04/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S AUBURN AUTO

Dear Samuel,

ACCIDENT INVOLVING SJJ1101P & SJN7560L ON 26.03.2020

We refer to your email reply of today.

We will appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please make the arrangement to survey for **SJN7560L** on a without prejudice and any admission of liability basis.

Please be informed that **Ms. Ruth Chua** the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg .

Please revert your report upon completion of survey to my colleague, Ms. Ruth.

Thank you.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Sam Ng <samuel.auburnauto@gmail.com>

Sent: Wednesday, April 1, 2020 3:53 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: Re: CMTD2001300/RUC - PRI/ SJJ1101P & SJN7560L ACC ON 26 Mar 2020 AT 15:30

Hi Grace,

The company decided to use LKK, please kindly revert to them.

with regards

Sam

Auburn Auto Pte Ltd

+65 9787 5558

On Wed, 1 Apr 2020 at 10:27, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference : CMTD2001300/RUC

Your Reference : SJN7560L

Without Prejudice

EMAIL ONLY

Date: 01/04/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S AUBURN AUTO

Dear Samuel,

ACCIDENT INVOLVING SJJ1101P & SJN7560L ON 26.03.2020

We refer to your Notice of Accident dated 31.03.2020.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Please be informed that **Ms. Ruth Chua** the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

| | Motor Surveyor | Surveyor | Selection (Indicate as tick) |
|---|----------------------|---------------------------|------------------------------|
| 1 | LKK Auto Consultants | Kenneth Kong (North area) | |
| | | Marcus Chua (East area) | |
| | | Mohd Rasul (West area) | |
| | | Mohd Taufikh (West area) | |
| 2 | Priority Services | Jimmy Lee | |
| | | Lawrence Ng | |
| | | Jeffery Ong | |
| 3 | In House Surveyor | Teo See Ling | |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Tuesday, March 31, 2020 5:02 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: FW: ACCIDENT INVOLVING SJN7560L & SJJ1101P ON 26 Mar 2020 AT 15:30; Claim No. : CMTD2001300/RUC

Hi Colleagues,

For your attention and necessary action please.

Best Regards

Raba'ah Mohd Ali

Claims Division

T: 6461 6555



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From: Sam Ng <samuel.auburnauto@gmail.com>

Sent: Tuesday, March 31, 2020 4:54 PM

To: claimsreport <claimsreport@sompo.com.sg>

Subject: RE: ACCIDENT INOVOLVING SJN7560L & SJJ1101P ON 26 Mar 2020 AT 15:30

Dear Officer-In-Charge,

We refer to the above.

We are handling the claims for our client's car:

[SJN7560L]

The car is currently at:

3 Ang mo kio Street 62

#01-45 Link@Amk

The other party [SJJ1101P] is under [Sompō Insurance] Insurance.

We would like to amicably settle this directly with you.

In this regard, we would appreciate it if you could list your surveyors list for us to choose to inspect car before our repair.

Thank you.

Kindly call Samuel -97875558(hp) to make an Appointment