

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 10 September 2020 5:20 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Subject: RE: URGENT / REMINDER Re: Accident on 28/3/2020 involving SHB 340M & GBF 4506B (III's insured) Our Ref: TAX/03/20/2088/lg
Attachments: DV_SHB340M.pdf; ATA_SHB340M.pdf

Without Prejudice

Hi Lee Gek,

Thank you for your email.

We confirm settlement at a global sum of \$3,200.00(all-in).

Please duly sign the documents enclosed and return to us for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 10 September 2020 2:54 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: URGENT / REMINDER Re: Accident on 28/3/2020 involving SHB 340M & GBF 4506B (III's insured) Our Ref: TAX/03/20/2088/lg

URGENT REMINDER

Dear Hsiao Tong,

Please let us know by **17th September 2020** if your principal is agreeable to settle our claim at 100% at \$3,200.00 based on Bola s15. Thanks.

Regards
Tan Lee Gek (DID: 6556 3548)
Claims Department
SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Sent: Friday, 26 June 2020 1:39 PM
To: Hsiao Tong
Subject: URGENT / REMINDER Re: Accident on 28/3/2020 involving SHB 340M & GBF 4506B (III's insured) Our Ref: TAX/03/20/2088/lg

Dear Hsiao Tong,

The video footage as attached clearly showed that your insured's van came close from the left and encroached onto our driver's lane. Our taxi was going straight within its own lane. Hence your offer of \$1,600.00 is unacceptable.

We are only prepared to accept a global sum of \$3,200.00. Please review the matter. Thanks.

Regards
Tan Lee Gek (DID: 6556 3548)
Claims Department
SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Friday, 26 June 2020 11:39 AM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Subject: RE: URGENT / REMINDER Re: Accident on 28/3/2020 involving SHB 340M & GBF 4506B (III's insured) Our Ref: TAX/03/20/2088/lg

Without Prejudice

Dear Lee Gek,

Thank you for your patience.

We have our principal instruction to offer at a global sum of \$1,600.00(all-in).

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Thursday, 18 June 2020 5:17 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: URGENT / REMINDER Re: Accident on 28/3/2020 involving SHB 340M & GBF 4506B (III's insured) Our Ref: TAX/03/20/2088/lg

**URGENT
REMINDER**

Dear Hsiao Tong,

Please let us have your offer by **25th June 2020**. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Sent: Thursday, 30 April 2020 5:25 PM

To: Hsiao Tong (LKKAuto)

Subject: Re: Accident on 28/3/2020 involving SHB 340M & GBF 4506B (III's insured) Our Ref: TAX/03/20/2088/lg

Dear Hsiao Tong,

We attach the video footage as requested. Please revert with offer asap. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, April 30, 2020 12:07 PM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Subject: Re: LOD Re: Accident on 28/3/2020 involving SHB 340M & GBF 4506B (III's insured) Our Ref: TAX/03/20/2088/lg

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per III instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Wednesday, 29 April 2020 2:28 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: LOD Re: Accident on 28/3/2020 involving SHB 340M & GBF 4506B (III's insured) Our Ref: TAX/03/20/2088/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2050.00
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Loss of Rental	\$955.51 (9.5 days x \$100.58)
Loss of Income	\$655.50 (9.5 day x \$69.00)
LTA Search Fee	\$7.00
Total	\$3668.01

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation & current income tax declaration (Form B)

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd

