

Hsiao Tong (LKKAUTO)

From: wskoh@vfixauto.com.sg
Sent: Saturday, 18 July 2020 12:35 PM
To: Hsiao Tong (LKKAUTO)
Cc: ybsim@vfixauto.com.sg; jeffbz@vfixauto.com.sg; jessicassy@vfixauto.com.sg; kentsh@vfixauto.com.sg
Subject: RE: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020 //LKK REF: CC4/FCI20004770/Gps3q2

Importance: High

Dear Hsiao Tong,



We refer your email on 17/7/2020.

We accept your offer amount at \$2867.45.

Kindly help us proceed to next step.

Have a nice day and thank you.

Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Thanks & Regards,

Weng Sheng

Motor Claim Operation Admin

Vfix Auto Pte Ltd | Vfix Auto Service Pte Ltd | Vfix Leasing Pte Ltd

26 Chia Ping Road Singapore 619977

Contact: 6455 2957 | E: wskoh@vfixauto.com.sg

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Friday, 17 July 2020 2:38 PM

To: wskoh@vfixauto.com.sg

Cc: ybsim@vfixauto.com.sg; jeffbz@vfixauto.com.sg; jessicassy@vfixauto.com.sg; kentsh@vfixauto.com.sg

Subject: RE: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020 //LKK REF: CC4/FCI20004770/Gps3q2

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,140.00
2. Loss of Rental (9days x \$80.00)	\$ 720.00
3. LTA Search Fee	\$ 7.45
Total	\$ 2,867.45

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: wskoh@vfixauto.com.sg <wskoh@vfixauto.com.sg>

Sent: Tuesday, 23 June 2020 9:53 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: ybsim@vfixauto.com.sg; jeffbz@vfixauto.com.sg; jessicassy@vfixauto.com.sg; kentsh@vfixauto.com.sg

Subject: RE: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020



Dear Hsiao Tong,

Kindly refer the attached vehicle GY9999U rental agreement.

Thank You.

Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Thanks & Regards,

Weng Sheng

Motor Claim Operation Admin

Vfix Auto Pte Ltd | **Vfix** Auto Service Pte Ltd | **Vfix** Leasing Pte Ltd

26 Chia Ping Road Singapore 619977

Contact: 6455 2957 | E: wskoh@vfixauto.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 23 June 2020 9:38 AM

To: wskoh@vfixauto.com.sg

Cc: ybsim@vfixauto.com.sg; jeffbz@vfixauto.com.sg; jessicassy@vfixauto.com.sg; kentsh@vfixauto.com.sg

Subject: RE: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

Kindly let us have a copy of rental agreement.

Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

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LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: wskoh@vfixauto.com.sg <wskoh@vfixauto.com.sg>

Sent: Monday, 22 June 2020 4:09 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: ybsim@vfixauto.com.sg; jeffbz@vfixauto.com.sg; jessicassy@vfixauto.com.sg; kentsh@vfixauto.com.sg

Subject: RE: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020

Importance: High

Dear Hsiao Tong,

The Attached above is LOD for your reference.

The original copy will be posted out today.



I'm Andres Lim replying on behalf on Weng Sheng.

Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Thanks & Regards,

Weng Sheng

Motor Claim Operation Admin

Vfix Auto Pte Ltd | **Vfix** Auto Service Pte Ltd | **Vfix** Leasing Pte Ltd

26 Chia Ping Road Singapore 619977

Contact: 6455 2957 | E: wskoh@vfixauto.com.sg

From: wskoh@vfixauto.com.sg <wskoh@vfixauto.com.sg>
Sent: Friday, 24 April 2020 11:11 AM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'ybsim@vfixauto.com.sg' <ybsim@vfixauto.com.sg>; 'jeffbz@vfixauto.com.sg' <jeffbz@vfixauto.com.sg>; 'jessicassy@vfixauto.com.sg' <jessicassy@vfixauto.com.sg>; 'kentsh@vfixauto.com.sg' <kentsh@vfixauto.com.sg>; 'alanclk@vfixauto.com.sg' <alanclk@vfixauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'Guo Qiang (LKKAuto)' <GuoQiang@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020



Dear Hsiao Tong,

Noted with thanks .

Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Thanks & Regards,

Weng Sheng

Motor Claim Operation Admin

Vfix Auto Pte Ltd | **Vfix** Auto Service Pte Ltd | **Vfix** Leasing Pte Ltd

26 Chia Ping Road Singapore 619977

Contact: 6455 2957 | E: wskoh@vfixauto.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 24 April 2020 10:55 AM
To: wskoh@vfixauto.com.sg
Cc: ybsim@vfixauto.com.sg; jeffbz@vfixauto.com.sg; jessicassy@vfixauto.com.sg; kentsh@vfixauto.com.sg; alanclk@vfixauto.com.sg; Admin A <admin-a@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020

Without Prejudice

Dear Sirs/mdm,

We refer to your below email.

You may proceed as per normal third party claim process & submit LOD once it is ready.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: wskoh@vfixauto.com.sg <wskoh@vfixauto.com.sg>
Sent: Friday, 24 April 2020 10:19 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: ybsim@vfixauto.com.sg <ybsim@vfixauto.com.sg>; jeffbz@vfixauto.com.sg <jeffbz@vfixauto.com.sg>; jessicassy@vfixauto.com.sg <jessicassy@vfixauto.com.sg>; kentsh@vfixauto.com.sg <kentsh@vfixauto.com.sg>; alanclk@vfixauto.com.sg <alanclk@vfixauto.com.sg>; Admin A <admin-a@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020

Dear Hsiao Tong,

As instructed, the client would like to repair the vehicle and we are requesting to claim the repair cost at \$2,000, please advice the next step.

Thank you.

Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Thanks & Regards,



Weng Sheng
Motor Claim Operation Admin
Vfix Auto Pte Ltd | Vfix Auto Service Pte Ltd | Vfix Leasing Pte Ltd
26 Chia Ping Road Singapore 619977
Contact: 6455 2957 | E: wskoh@vfixauto.com.sg

From: wskoh@vfixauto.com.sg <wskoh@vfixauto.com.sg>
Sent: Friday, 17 April 2020 12:02 PM
To: 'chewht@lkkauto.com' <chewht@lkkauto.com>
Cc: 'ybsim@vfixauto.com.sg' <ybsim@vfixauto.com.sg>; 'jeffbz@vfixauto.com.sg' <jeffbz@vfixauto.com.sg>; 'jessicassy@vfixauto.com.sg' <jessicassy@vfixauto.com.sg>; 'kentsh@vfixauto.com.sg' <kentsh@vfixauto.com.sg>; 'alanclk@vfixauto.com.sg' <alanclk@vfixauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'Guo Qiang (LKKAuto)' <GuoQiang@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020

Dear Hsiao Tong,

The LOD(rental fees) once we done will revert to you.

Thank You.

Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Thanks & Regards,



Weng Sheng

Motor Claim Operation Admin

Vfix Auto Pte Ltd | Vfix Auto Service Pte Ltd | Vfix Leasing Pte Ltd

26 Chia Ping Road Singapore 619977

Contact: 6455 2957 | E: wskoh@vfixauto.com.sg

From: chewht@lkkauto.com <chewht@lkkauto.com>

Sent: Friday, 17 April 2020 11:46 AM

To: wskoh@vfixauto.com.sg

Cc: ybsim@vfixauto.com.sg; jeffbz@vfixauto.com.sg; jessicassy@vfixauto.com.sg; kentsh@vfixauto.com.sg; alanclk@vfixauto.com.sg; Admin A <admin-a@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020

Without Prejudice

Dear sirs/mdm,

Noted with thanks.

Please submit your LOD with all the supporting docs once it is ready for our further action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: wskoh@vfixauto.com.sg <wskoh@vfixauto.com.sg>

Sent: Friday, 17 April 2020 11:38 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: ybsim@vfixauto.com.sg <ybsim@vfixauto.com.sg>; jeffbz@vfixauto.com.sg <jeffbz@vfixauto.com.sg>; jessicassy@vfixauto.com.sg <jessicassy@vfixauto.com.sg>; kentsh@vfixauto.com.sg <kentsh@vfixauto.com.sg>; alanclk@vfixauto.com.sg <alanclk@vfixauto.com.sg>; Admin A <admin-a@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020

Dear Hsiao Tong,

Kindly inform that we are claiming for total loss.

Kindly proceed to next step.

Thank You.

Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Thanks & Regards,



Weng Sheng

Motor Claim Operation Admin

Vfix Auto Pte Ltd | Vfix Auto Service Pte Ltd | Vfix Leasing Pte Ltd

26 Chia Ping Road Singapore 619977

Contact: 6455 2957 | E: wskoh@vfixauto.com.sg

From: chewht@lkkauto.com <chewht@lkkauto.com>

Sent: Friday, 17 April 2020 11:34 AM

To: Koh Weng Sheng <wskoh@vfixauto.com.sg>

Cc: ybsim@vfixauto.com.sg; jeffbz@vfixauto.com.sg; jessicassy@vfixauto.com.sg; kentsh@vfixauto.com.sg; alanclk@vfixauto.com.sg; Admin A <admin-a@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Kindly confirm now you are claiming for total loss or repair cost. Please quantify your claim in order for us to seek further instruction from insurer.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh Weng Sheng <wskoh@vfixauto.com.sg>

Sent: Friday, 17 April 2020 11:08 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: ybsim@vfixauto.com.sg <ybsim@vfixauto.com.sg>; jeffbz@vfixauto.com.sg <jeffbz@vfixauto.com.sg>; jessicassy@vfixauto.com.sg <jessicassy@vfixauto.com.sg>; kentsh@vfixauto.com.sg <kentsh@vfixauto.com.sg>; alanclk@vfixauto.com.sg <alanclk@vfixauto.com.sg>; Admin A <admin-a@lkkauto.com>; Guo Qiang (LKKAuto)

<GuoQiang@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020

Dear Hsiao Tong,

Please be informed that we will not repair this vehicle because the total repair limit cost too low and kindly proceed to total loss.

Besides, we would like to claim the rental fee under "Loss of Use" since 27/3/2020 and please provide the calculation.

Thank You.

Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Thanks & Regards,



Weng Sheng

Motor Claim Operation Admin

Vfix Auto Pte Ltd | Vfix Auto Service Pte Ltd | Vfix Leasing Pte Ltd

26 Chia Ping Road Singapore 619977

Contact: 6455 2957 | E: wskoh@vfixauto.com.sg

From: chewht@lkkauto.com [<mailto:chewht@lkkauto.com>]

Sent: Friday, April 17, 2020 8:27 AM

To: wskoh@vfixauto.com.sg

Cc: ybsim@vfixauto.com.sg; jeffbz@vfixauto.com.sg; jessicassy@vfixauto.com.sg; kentsh@vfixauto.com.sg; alanclk@vfixauto.com.sg; Admin A; Guo Qiang (LKKAuto)

Subject: Re: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020

Without Prejudice

Dear Sirs/Mdm,

Please be informed that this is TP claim.

Kindly assist to get your client check with his insurer or authorise workshop.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: wskoh@vfixauto.com.sg <wskoh@vfixauto.com.sg>
Sent: Thursday, 16 April 2020 7:00 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: ybsim@vfixauto.com.sg <ybsim@vfixauto.com.sg>; jeffbz@vfixauto.com.sg <jeffbz@vfixauto.com.sg>; jessicassy@vfixauto.com.sg <jessicassy@vfixauto.com.sg>; kentsh@vfixauto.com.sg <kentsh@vfixauto.com.sg>; alanclk@vfixauto.com.sg <alanclk@vfixauto.com.sg>; Admin A <admin-a@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020

Dear Hsiao Tong,

Noted.

Kindly arrange towing of the vehicle GY9999U to authorised workshop **A.S.A.P.**

In the meanwhile, we will claim the rental fee under "Loss of Use" since 27/3/2020.

Your prompt respond to the above mentioned arrangement will be highly appreciated.

Thank you.

Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Thanks & Regards,



Weng Sheng

Motor Claim Operation Admin

Vfix Auto Pte Ltd | Vfix Auto Service Pte Ltd | Vfix Leasing Pte Ltd

26 Chia Ping Road Singapore 619977

Contact: 6455 2957 | E: wskoh@vfixauto.com.sg

From: chewht@lkkauto.com <chewht@lkkauto.com>
Sent: Thursday, 16 April 2020 3:41 PM
To: wskoh@vfixauto.com.sg
Cc: ybsim@vfixauto.com.sg; jeffbz@vfixauto.com.sg; jessicassy@vfixauto.com.sg; kentsh@vfixauto.com.sg; alanclk@vfixauto.com.sg; Admin A <admin-a@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have seek further instruction from our principal on your request. However we regret to inform you that we have our principal instruction to maintain offer at \$2,000.00.

In view of the above, we will proceed to close and submit our report to MS FCI. Thanks.

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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: wskoh@vfixauto.com.sg <wskoh@vfixauto.com.sg>
Sent: Thursday, 16 April 2020 11:59 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: ybsim@vfixauto.com.sg <ybsim@vfixauto.com.sg>; jeffbz@vfixauto.com.sg <jeffbz@vfixauto.com.sg>; jessicassy@vfixauto.com.sg <jessicassy@vfixauto.com.sg>; kentsh@vfixauto.com.sg <kentsh@vfixauto.com.sg>; alanclk@vfixauto.com.sg <alanclk@vfixauto.com.sg>; Admin A <admin-a@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020

Dear Hsiao Tong,

Good morning !

We're unable to accept the offer amount at \$2,000.00 and we want to counter offer to \$5,000.00 because the spare parts is quite expensive.

Kindly help us to inform insurance company, if the counter offer amount unable to accept and you may arrange towing to authorised workshop.

Kindly take note that the vehicle have checked in on 27/3/2020 and we have rent vehicle to our client.

We looking forward for your reply.

Thank You.

Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Thanks & Regards,



Weng Sheng
Motor Claim Operation Admin
Vfix Auto Pte Ltd | **Vfix** Auto Service Pte Ltd | **Vfix** Leasing Pte Ltd
26 Chia Ping Road Singapore 619977
Contact: 6455 2957 | E: wskoh@vfixauto.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 15 April 2020 3:02 PM
To: wskoh@vfixauto.com.sg
Cc: ybsim@vfixauto.com.sg; jeffbz@vfixauto.com.sg; jessicassy@vfixauto.com.sg; kentsh@vfixauto.com.sg; alanclk@vfixauto.com.sg; Admin A <admin-a@lkkauto.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer repair limit at \$2,000.00.

Please let us have your reply.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

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Best Regards,
Hsiao Tong, Chew | Case Handler
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Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: wskoh@vfixauto.com.sg <wskoh@vfixauto.com.sg>
Sent: Monday, 13 April 2020 9:38 AM
To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: ybsim@vfixauto.com.sg <ybsim@vfixauto.com.sg>; jeffbz@vfixauto.com.sg <jeffbz@vfixauto.com.sg>; jessicassy@vfixauto.com.sg <jessicassy@vfixauto.com.sg>; kentsh@vfixauto.com.sg <kentsh@vfixauto.com.sg>; alanclk@vfixauto.com.sg <alanclk@vfixauto.com.sg>
Subject: RE: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020

Dear LKK Team,

We refer our email on 3/4/2020.

Kindly let us have the repair limit amount ASAP.

We looking forward for your reply.

Thank You.

Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Thanks & Regards,



Weng Sheng

Motor Claim Operation Admin

Vfix Auto Pte Ltd | **Vfix** Auto Service Pte Ltd | **Vfix** Leasing Pte Ltd

26 Chia Ping Road Singapore 619977

Contact: 6455 2957 | E: wskoh@vfixauto.com.sg

From: wskoh@vfixauto.com.sg <wskoh@vfixauto.com.sg>

Sent: Wednesday, 8 April 2020 11:06 AM

To: 'Guo Qiang (LKKAuto)' <GuoQiang@lkkauto.com>

Cc: 'admin' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'ybsim@vfixauto.com.sg' <ybsim@vfixauto.com.sg>; 'jeffbz@vfixauto.com.sg' <jeffbz@vfixauto.com.sg>; 'jessicassy@vfixauto.com.sg' <jessicassy@vfixauto.com.sg>; 'kentsh@vfixauto.com.sg' <kentsh@vfixauto.com.sg>; 'alanclk@vfixauto.com.sg' <alanclk@vfixauto.com.sg>

Subject: RE: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020

Importance: High

Dear Guo Qiang,

As per tele-conversation between you and Alan, kindly let us have the repair limit amount ASAP.

We looking forward for your reply.

Thank You.

Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Thanks & Regards,



Weng Sheng

Motor Claim Operation Admin

Vfix Auto Pte Ltd | **Vfix** Auto Service Pte Ltd | **Vfix** Leasing Pte Ltd

26 Chia Ping Road Singapore 619977

Contact: 6455 2957 | E: wskoh@vfixauto.com.sg

From: wskoh@vfixauto.com.sg <wskoh@vfixauto.com.sg>

Sent: Friday, 3 April 2020 3:28 PM

To: 'Guo Qiang (LKKAuto)' <GuoQiang@lkkauto.com>

Cc: 'ybsim@vfixauto.com.sg' <ybsim@vfixauto.com.sg>; 'jeffbz@vfixauto.com.sg' <jeffbz@vfixauto.com.sg>; 'jessicassy@vfixauto.com.sg' <jessicassy@vfixauto.com.sg>; 'kentsh@vfixauto.com.sg' <kentsh@vfixauto.com.sg>; 'alanclk@vfixauto.com.sg' <alanclk@vfixauto.com.sg>

Subject: RE: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020

Importance: High

Dear Guo Qiang,

Kindly refer the attached vehicle GY9999U for your reference .

Thank You.

Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Thanks & Regards,



Weng Sheng

Motor Claim Operation Admin

Vfix Auto Pte Ltd | **Vfix** Auto Service Pte Ltd | **Vfix** Leasing Pte Ltd

26 Chia Ping Road Singapore 619977

Contact: 6455 2957 | E: wskoh@vfixauto.com.sg

From: admin <admin-d@lkkauto.com>

Sent: Thursday, 2 April 2020 8:17 AM

To: wskoh@vfixauto.com.sg

Cc: assignments@lkkauto.com

Subject: RE: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020

Dear Weng Sheng,

Noted with thanks.

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: wskoh@vfixauto.com.sg <wskoh@vfixauto.com.sg>

Sent: Wednesday, 1 April 2020 3:39 PM

To: 'admin' <admin-d@lkkauto.com>

Cc: assignments@lkkauto.com

Subject: RE: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020

Dear Nivitha,

Yes , the vehicle have in workshop.

Please help us arrange by today if can.

Cause this vehicle urgent .

Thank You.

Remark: W.e.f 22nd April 2019, our office has been relocated to 26, Chia Ping Road, Singapore 619977. Please update your record with the following: Company contact number - 6455 2957 ; Company general email - contact@vfixauto.com.sg

Thanks & Regards,



Weng Sheng

Motor Claim Operation Admin

Vfix Auto Pte Ltd | **Vfix** Auto Service Pte Ltd | **Vfix** Leasing Pte Ltd

26 Chia Ping Road Singapore 619977

Contact: 6455 2957 | E: wskoh@vfixauto.com.sg

From: admin <admin-d@lkkauto.com>

Sent: Wednesday, 1 April 2020 3:34 PM

To: wskoh@vfixauto.com.sg

Cc: assignments@lkkauto.com

Subject: ACCIDENT INVOLVING GY9999U AND SHD3287D AND SDL8339K ON 27/3/2020

Dear Sir/Mdm,

Is the vehicle GY 9999U in the workshop?

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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