

admin

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, 1 April 2020 12:11 PM
To: Ivy Yong; Candy Kong; assignments
Cc: Zheng Hanyang; Phoebe Xie; Asher Sng (LKKAUTO); ERGO Insurance Pte. Ltd. (Claims Department); Admin A
Subject: RE: Claims ref no. (P) CDMCG20000553 ARRANGE FOR SURVEY SHC5416R

Dear Ivy

Thank you for your email.

Hi Assignment team,

Kindly assist. (no attachment)

Thank you.
Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Wednesday, 1 April, 2020 12:06 PM
To: Candy Kong <candy.kong@transcab.com.sg>; 'MI' <mi@aispl.com.sg>; aispl_looi@singnet.com.sg; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: Claims ref no. (P) CDMCG20000553 ARRANGE FOR SURVEY SHC5416R

Dear AIS,

Kindly ignore this assignment.

Aside to LKK,

Please conduct this survey request.
(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.
Thank you.

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five Singapore 038985
DID.: +65 6829 9197
ivy.yong@ergo.com.sg | www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

-----Original Message-----

From: Candy Kong [mailto:candy.kong@transcab.com.sg]

Sent: Wednesday, 1 April 2020 11:37 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; 'MI' <mi@aispl.com.sg>;
aispl_looi@singnet.com.sg

Cc: Ivy Yong <ivy.yong@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie
<phoebe.xie@ergo.com.sg>

Subject: Claims ref no. (P) CDMCG20000553 ARRANGE FOR SURVEY SHC5416R

Dear all

Kindly pls assign to LKK AUTO

Thks & Rdgs
Candy Kong
Claims Service Assistant

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet

-----Original Message-----

From: ERGO Insurance Pte. Ltd. (Claims Department)
[mailto:claims@ergo.com.sg]
Sent: Wednesday, 1 April, 2020 11:06 AM
To: candy.kong@transcab.com.sg; 'MI' <mi@aispl.com.sg>;
aispl_looi@singnet.com.sg
Cc: Ivy Yong <ivy.yong@ergo.com.sg>; Zheng Hanyang
<hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: Claims ref no. (P) CDMCG20000553 ARRANGE FOR SURVEY SHC5416R

Date Classification : Confidential, C3

**** NOTE:** Please create case, input our Claim ref no. and upload ALL survey related documents into Merimen. Payment invoices shall be ignored for cases that are not submitted via Merimen.

Hi AIS,

Please conduct this survey request.
(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.
Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

-----Original Message-----

From: Candy Kong <candy.kong@transcab.com.sg>

Sent: Wednesday, 1 April 2020 10:56 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: ARRANGE FOR SURVEY SHC5416R

DEAR ALL,

Please arrange for survey as below :

YN7607J - 30.03.2020 at 1310Hrs - SHC5416R

Lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

Thks & Rdgs

Candy Kong

Claims Service Assistant

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet

This email has been checked for viruses by AVG.
<https://www.avg.com>