

## Veron Chen (LKKAUTO)

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**From:** MTCL@income.com.sg  
**Sent:** Wednesday, 15 April 2020 12:08 PM  
**To:** Veron Chen (LKKAUTO)  
**Subject:** RE: REQUEST FOR CLAIM NUMBER

Hi,

Claim created.

*\* In view of the stricter measures imposed on the Covid-19 situation, we would strongly request you to email all claims documents to us at [mtcl@income.com.sg](mailto:mtcl@income.com.sg) so that we can attend to it. You may wish to know that we would not be able to receive any documents sent to our office at Trade Union House or any of our branches during this period.*

With Regards

**Junainah**  
Senior Admin Assistant  
Operations, Motor & PLines



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**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Wednesday, 15 April 2020 11:05 AM  
**To:** MTCL@income.com.sg  
**Subject:** REQUEST FOR CLAIM NUMBER

**[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.]**

Dear Sir/Madam,

Kindly provides claim number

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.
1	<b>MT/1091400-001</b>	SMART TAXIS PTE LTD	SHF 489Y	FBG 4996P

D.O.A	Time of Accident	Estimate	Tentative repair cost
29/3/2020	10:10	\$9,465.95	\$1,400.00

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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