

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Friday, 17 April 2020 10:56 am  
**To:** vincent.sim@alpinemotors.sg  
**Cc:** suhaimi@firstautoworks.com.sg; Kelvin Chew; SUR  
**Subject:** RE: SFB 3344G OD (LPC) DOA - 27/03/2020  
**Attachments:** SUPP.pdf

Dear All,

Supplementary approved by Lonpac.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Friday, 3 April 2020 1:24 pm  
**To:** vincent.sim@alpinemotors.sg  
**Cc:** suhaimi@firstautoworks.com.sg; Kelvin Chew <Kelvin.chew@alpinemotors.sg>; SUR <sur@lkkauto.com>  
**Subject:** SFB 3344G OD (LPC) DOA - 27/03/2020

Dear Vincent,

As instructed by our client, please proceed to repair the insured vehicle **SFB 3344G (Excess \$ 500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.