

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	01 Apr 2020 Edit Reg		03 Apr 2020 00:00 Edit Adj Rpt	S\$17,461.80 Edit Estimates	S\$17,461.80 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)**CLAIM SUBFOLDER DETAILS****[Created by adjuster]**

Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R		
Main Claimant:	STRAITS SECURITY & INTEGRATED SERVICE		
Vehicle Reg. No.:	SLW9292B	Date of Loss:	31/03/2020 14:00 - :59 [26 Months and 29 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT20030524	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHD3673Y	Policy No. (Claimant):	
		Excess:	
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 13/04/2020]		

ASSOCIATED MAIL RECEIVED[View All](#)[Compose Case Mail](#)

- III_SG (06/08/2020): **Alert - Adj Mandate Approved (S\$19644.13) - SLW9292B - Claim Handler: Sundari Na...**
- III_SG (02/04/2020): **Alert - Adj Mandate Approved (S\$0.00) - SLW9292B - Claim Handler: Sundari Nagara...**

ALL ASSOCIATED TASKS[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.

Claim Documents

***SLW9292B (MCT20030524)**
[SHD3673Y]

TP

STRAITS SECURITY & INTEGRATED SERVICE

Mar 31 2020 2:00PM

[COMFORT TRANSPORTATION PTE LTD]

Performance Motors Limited

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View
[View in Browser](#)

Photos/Images			3 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/07/20 17:24	General View	 Load JPG	
2	22/07/20 17:24	General View	 Load JPG	
3	22/07/20 17:24	General View	 Load JPG	
4	22/07/20 17:24	General View	 Load JPG	
5	22/07/20 17:24	General View	 Load JPG	
6	22/07/20 17:24	General View	 Load JPG	
7	22/07/20 17:24	General View	 Load JPG	
8	22/07/20 17:24	General View	 Load JPG	
9	22/07/20 17:24	General View	 Load JPG	
10	22/07/20 17:24	General View	 Load JPG	
11	22/07/20 17:24	General View	 Load JPG	
12	22/07/20 17:24	General View	 Load JPG	
13	22/07/20 17:24	General View	 Load JPG	
14	22/07/20 17:24	General View	 Load JPG	
15	22/07/20 17:24	General View	 Load JPG	
16	22/07/20 17:24	General View	 Load JPG	
17	22/07/20 17:24	General View	 Load JPG	
18	22/07/20 17:24	General View	 Load JPG	
19	22/07/20 17:24	General View	 Load JPG	
20	22/07/20 17:24	Odometer Reading	 Load JPG	
21	22/07/20 17:24	Chassis Number	 Load JPG	
22	22/07/20 17:24	General View	 Load JPG	
23	22/07/20 17:24	General View	 Load JPG	
24	22/07/20 17:24	General View	 Load JPG	
25	22/07/20 17:24	General View	 Load JPG	
26	22/07/20 17:24	General View	 Load JPG	
27	22/07/20 17:24	General View	 Load JPG	
28	22/07/20 17:24	General View	 Load JPG	
29	22/07/20 17:24	General View	 Load JPG	
30	22/07/20 17:24	General View	 Load JPG	
31	22/07/20 17:24	General View	 Load JPG	
32	22/07/20 17:24	General View	 Load JPG	
33	22/07/20 17:24	General View	 Load JPG	
34	22/07/20 17:24	General View	 Load JPG	
35	22/07/20 17:24	General View	 Load JPG	
36	22/07/20 17:24	General View	 Load JPG	
37	22/07/20 17:24	General View	 Load JPG	
38	22/07/20 17:24	General View	 Load JPG	
39	22/07/20 17:24	Reinspection Photo	 Load JPG	
40	22/07/20 17:24	Reinspection Photo	 Load JPG	

Photos/Images			3 per page ▼		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
41	22/07/20 17:24	Reinspection Photo		Load JPG	☒
42	22/07/20 17:24	Reinspection Photo		Load JPG	☒
43	22/07/20 17:24	Reinspection Photo		Load JPG	☒
44	22/07/20 17:24	Reinspection Photo		Load JPG	☒
45	22/07/20 17:24	Reinspection Photo		Load JPG	☒
46	22/07/20 17:24	Reinspection Photo		Load JPG	☒
47	22/07/20 17:24	Reinspection Photo		Load JPG	☒
48	22/07/20 17:24	Reinspection Photo		Load JPG	☒
49	22/07/20 17:24	Reinspection Photo		Load JPG	☒
50	22/07/20 17:24	Reinspection Photo		Load JPG	☒
51	22/07/20 17:24	Reinspection Photo		Load JPG	☒
52	22/07/20 17:24	Reinspection Photo		Load JPG	☒
53	22/07/20 17:24	Reinspection Photo		Load JPG	☒
54	22/07/20 17:24	Reinspection Photo		Load JPG	☒
55	22/07/20 17:24	Reinspection Photo		Load JPG	☒
56	22/07/20 17:24	Reinspection Photo		Load JPG	☒
57	22/07/20 17:24	Reinspection Photo		Load JPG	☒
58	22/07/20 17:24	Reinspection Photo		Load JPG	☒
59	22/07/20 17:24	Reinspection Photo		Load JPG	☒
60	22/07/20 17:24	Reinspection Photo		Load JPG	☒
61	22/07/20 17:24	Reinspection Photo		Load JPG	☒
62	22/07/20 17:24	Reinspection Photo		Load JPG	☒
63	22/07/20 17:24	Reinspection Photo		Load JPG	☒
64	22/07/20 17:24	Reinspection Photo		Load JPG	☒
65	22/07/20 17:24	Reinspection Photo		Load JPG	☒
66	22/07/20 17:24	Reinspection Photo		Load JPG	☒
67	22/07/20 17:24	Reinspection Photo		Load JPG	☒
68	22/07/20 17:24	Reinspection Photo		Load JPG	☒
69	22/07/20 17:24	Reinspection Photo		Load JPG	☒
70	22/07/20 17:24	Reinspection Photo		Load JPG	☒
71	22/07/20 17:24	Reinspection Photo		Load JPG	☒
72	22/07/20 17:24	Reinspection Photo		Load JPG	☒
73	22/07/20 17:24	Reinspection Photo		Load JPG	☒
74	22/07/20 17:24	Reinspection Photo		Load JPG	☒
75	22/07/20 17:24	Reinspection Photo		Load JPG	☒
76	22/07/20 17:24	Reinspection Photo		Load JPG	☒
77	22/07/20 17:24	Reinspection Photo		Load JPG	☒
78	22/07/20 17:24	Reinspection Photo		Load JPG	☒
79	22/07/20 17:24	Reinspection Photo		Load JPG	☒
80	22/07/20 17:24	Reinspection Photo		Load JPG	☒
81	22/07/20 17:24	Reinspection Photo		Load JPG	☒
82	22/07/20 17:24	Reinspection Photo		Load JPG	☒
83	22/07/20 17:24	Reinspection Photo		Load JPG	☒
84	22/07/20 17:24	Reinspection Photo		Load JPG	☒
85	22/07/20 17:24	Reinspection Photo		Load JPG	☒
86	22/07/20 17:24	Reinspection Photo		Load JPG	☒
87	22/07/20 17:24	Reinspection Photo		Load JPG	☒
88	22/07/20 17:24	Reinspection Photo		Load JPG	☒
89	22/07/20 17:24	Reinspection Photo		Load JPG	☒
90	22/07/20 17:24	Reinspection Photo		Load JPG	☒
91	22/07/20 17:24	Reinspection Photo		Load JPG	☒
92	22/07/20 17:24	Reinspection Photo		Load JPG	☒
93	22/07/20 17:24	Reinspection Photo		Load JPG	☒

Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
94	22/07/20 17:24	Reinspection Photo	 Load JPG	☒
95	22/07/20 17:24	Reinspection Photo	 Load JPG	☒
96	22/07/20 17:24	Reinspection Photo	 Load JPG	☒
97	22/07/20 17:24	Reinspection Photo	 Load JPG	☒
98	22/07/20 17:24	Reinspection Photo	 Load JPG	☒
99	22/07/20 17:24	Reinspection Photo	 Load JPG	☒
100	22/07/20 17:24	Reinspection Photo	 Load JPG	☒
101	22/07/20 17:24	Reinspection Photo	 Load JPG	☒
102	22/07/20 17:24	Reinspection Photo	 Load JPG	☒
103	22/07/20 17:24	Reinspection Photo	 Load JPG	☒
104	22/07/20 17:24	Reinspection Photo	 Load JPG	☒
105	22/07/20 17:24	Reinspection Photo	 Load JPG	☒
106	22/07/20 17:24	Reinspection Photo	 Load JPG	☒
107	22/07/20 17:24	Reinspection Photo	 Load JPG	☒
108	22/07/20 17:24	Reinspection Photo	 Load JPG	☒
109	22/07/20 17:24	Reinspection Photo	 Load JPG	☒
110	22/07/20 17:24	Reinspection Photo	 Load JPG	☒
111	22/07/20 17:24	Reinspection Photo	 Load JPG	☒
112	22/07/20 17:25	Replacement Part Photo	 Load JPG	☒
113	22/07/20 17:25	Replacement Part Photo	 Load JPG	☒
114	22/07/20 17:25	Replacement Part Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/04/20 09:09	TP ESTIMATE	 Load PDF	
2	01/04/20 09:09	TP GIA REPORT	 Load PDF	
3	03/04/20 13:59	TP ESTIMATE-MARKED	 Load PDF	
4	05/08/20 11:40	LOD	 Load PDF	
5	13/08/20 15:58	Authorisation to Act	 Load PDF	
6	13/08/20 15:58	DISCHARGE VOUCHER	 Load PDF	
7	13/08/20 15:58	WORKSHOP INVOICE	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	01/04/20 09:06	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT**Our File No:** CC3/III20004747/T1DS3S2**Date:** 13/08/2020REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	MCOM0015
Claimant Vehicle No :	SLW9292B	Insured Vehicle No :	SHD3673Y
Date of Loss:	31/03/2020	Nature of Claim:	TP
		Claim No:	MCT20030524

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLW9292B	Engine No:	11125105B48B20A
Make & Model:	BMW 520I LED NAV, 2.0 (A)	Chassis No:	WBAJA12090BJ18747
Reg. Date:	02/01/2018 (Man. Year: 2017)	Odometer:	43034 km
Colour:	Grey		
Engine Capacity:	1998 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	245/45 R18	Rear Tyre Size:	245/45 R18
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	16,405.35	10,431.80	5,973.55	36.41
Miscellaneous Items	0.00	0.00	0.00	
Labour	12,860.00	7,030.00	5,830.00	45.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	29,265.35	17,461.80	11,803.55	40.33
+ GST 7.00/7.00% (S\$)	2,048.57	1,222.33	826.24	40.33
Nett Amount (S\$)	31,313.92	18,684.13	12,629.79	40.33
+ Loss of Use (8.0 x S\$120.00/day) (S\$)		960.00		
Nett Liability (S\$)		19,644.13		

INSPECTION

Date of Assignment:	03/04/2020	Performance Motors Limited (Alexandra)
Date Inspected:	03/04/2020 Inspected At:	303 Alexandra Road, Sime Darby Performance Centre
Estimated Period of Repair:	9.0 days	Singapore 159941

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** CHAN JIA LE*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 13 Aug 2020)
Parts:	143	BMW 520I LED NAV 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLW9292B)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TRANSMISSION BRACKET	Not Necessary	58.65 FS	*- FS
2	2		*TAILPIPE TRIM CHROME	Dented	285.20 FS	*285.20 FS
3	2		*SWING SUPPORT	Bent 1pc Only	88.00 FS	*44.00 FS
4	1		*FRT SILENCER	Bent	1,432.60 FS	*1,432.60 FS
5	1		*INTERMEDIATE PIPE	Bent	592.05 FS	*592.05 FS
6	1		*REAR SILENCER	Bent	1,346.70 FS	*1,346.70 FS
7	1		*COMPLETE TAIL TRIM	Not Necessary	837.80 FS	*- FS
8	1		*LH BRACKET OPENING AID	Not Necessary	111.30 FS	*- FS
9	1		*RH BRACKET OPENING AID	Not Necessary	111.30 FS	*- FS
10	1		*TAILGATE ALUMINIUM	Bent	1,749.70 FS	*1,749.70 FS
11	1		*OUTER PANEL TAIL TRIM	Not Necessary	586.45 FS	*- FS
12	1		*REAR BUMPER CARRIER	Bent	862.10 FS	*862.10 FS
13	1		*LEFT PROTECTION FOIL	Not Necessary	13.45 FS	*- FS
14	1		*RIGHT PROTEC	Not Necessary	13.45 FS	*- FS
15	1		*REAR BUMPER BOTTOM REINFORCEMENT	Bent	88.15 FS	*88.15 FS
16	1		*REAR BUMPER CENTRE GUIDE	Deformed	67.45 FS	*67.45 FS
17	1		*REAR BUMPER LH SIDE GUIDE	Deformed	67.45 FS	*67.45 FS
18	1		*REAR BUMPER RH SIDE GUIDE	Not Necessary	67.45 FS	*- FS
19	1		*REAR BUMPER TRIM STRIP	Missing	105.70 FS	*105.70 FS
20	1		*REAR BUMPER TOWING EYE PRIMED FLAP	Not Necessary	52.60 FS	*- FS
21	1		*REAR BUMPER PANEL PRIMED (PDC/PMA)	Deformed	1,619.15 FS	*1,619.15 FS
22	1		*SET MOUNTING PMA SENSOR	Not Necessary	69.35 FS	*- FS
23	2		*EMBLEM GROMMET	Not Necessary	1.70 FS	*- FS
24	1		*LETTERING 520I	Necessary	64.45 FS	*64.45 FS
25	2		*BREAKTHROUGH BUFFER - BOOT LID	Not Necessary	17.50 FS	*- FS
26	1		*PLAQUE 74MM	Necessary	71.60 FS	*71.60 FS
27	1		*LH TENSION SPRING	Not Necessary	89.50 FS	*- FS
28	1		*BOOT LID / TAILGATE PUSH BOTTON (RFK)	Not Necessary	24.75 FS	*- FS
29	1		*TRUNK LID POWER LOCK PANEL	Not Necessary	241.65 FS	*- FS
30	1		*COUNTER SUPPORT REAR VIEW CAMERA (R)	Not Necessary	4.70 FS	*- FS
31	1		*LOCK TRUNK LID	Not Necessary	229.10 FS	*- FS
32	1		*RH SPINDLE DRIVE	Not Necessary	583.30 FS	*- FS
33	1		*FITTED LUGGAGE COMPARTMENT MAT	Not Necessary	600.85 FS	*- FS
34	1		*LOADING SILL COVER	Not Necessary	119.60 FS	*- FS
35	1		*WARNING SIGNALLER - BOOT LID	Not Necessary	39.15 FS	*- FS
36	1		*TRUNK LID GASKET	Not Necessary	128.70 FS	*- FS
37	2		*(S/L) CLIP	Not Necessary	10.90 FS	*- FS
38	4		*DECOUPING RING PDC TORQUE CONVERTER	Necessary	20.40 FS	*20.40 FS
39	4		*PDC SENSOR SOPHISTOGRAU II WA90	Not Necessary	1,527.60 FS	*- FS
40	1		*BLIND RIVET AVIBVLB	Not Necessary	18.15 FS	*- FS
			33pcs			
41	4		*SCREW (SF PLUS M5X15)	Not Necessary	2.20 FS	*- FS
42	1		*(DG/SL) BODY ADHESIVE K5B (195ML)	Not Necessary	331.80 FS	*- FS
43	1		*(DG) CLEANER R1 (100ML)	Not Necessary	26.15 FS	*- FS
44	19		*PUNCH RIVET N4	Not Necessary	10.45 FS	*- FS
45	1		*SUNDRIES	Necessary	150.00 FS	*150.00 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
46	1		*CLAMPING BUSH	Bent	60.90 FS	*60.90 FS
47	1		*CLAMPING BUSH	Bent	60.90 FS	*60.90 FS
48	1		*REAR SILENCER BRACKET FRT	Bent	58.65 FS	*58.65 FS
49	2		*GROMMET	Necessary	1.60 FS	*1.60 FS
50	1		*REAR SILENCER HEAT INSULATION FRT	Bent	114.85 FS	*114.85 FS
51	1		*REAR SILENCER LH HEAT INSULATION	Bent	166.55 FS	*166.55 FS
52	1		*REAR SILENCER HEAT INSULATOR	Bent	287.65 FS	*287.65 FS
53	1		*REAR LH UNDERBODY PANELLING	Deformed	69.60 FS	*69.60 FS
54	1		*UNDERBODY PANELLING REAR	Distorted	41.30 FS	*41.30 FS
55	1		*SENSOR WIRE FOR SMART OPENER TOP	Cut	46.30 FS	*46.30 FS
56	1		*SENSOR WIRE FOR SMART OPENER BOTTOM	Cracked	50.90 FS	*50.90 FS
57	1		*CONTROL UNIT SMART OPENER	Distorted	497.05 FS	*497.05 FS
58	1		*REAR LH REAR REFLECTOR	Cracked	38.85 FS	*38.85 FS
59	1		*ULTRASONIC SENSOR MINERALWEISS (WA96)	Not Working	370.00 FS	*370.00 FS
					Total Parts (S\$)	16,405.35
						10,431.80

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	REPLACE REAR TAIL END PANEL, REAR BOOT LID, REAR BUMPER INCLUDE REMOVE ATTACHMENT ETC AND REPAIRING ON THE DENT AREA.	New	5,100.00	2,550.00
2	SPRAY PAINTING REAR BOOT LID, REAR BUMPER, BOTH REAR SIDE FENDER, TAIL END PANEL AND TRUNK FLOOR.	New	5,120.00	2,537.00
3	TO CARRY OUT BODY CAVITY PRESERVATION. (FOR CUT PANEL)	New	531.00	0.00
4	TO CARRY OUT BODY CAVITY PRESERVATION. (PER PANEL)	New	118.00	100.00
5	TO REMOVE AND INSTALL BOOT COMPARTMENT CARPET GARNISH TO FACILITATE REPAIRS.	New	271.00	230.00
6	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION.	New	177.00	150.00
7	TO REPLACE REAR EXHAUST SILENCER INCLUDING ALIGNMENT SYSTEM AND CONDUCT CHECKS FOR LEAK.	New	531.00	451.00
8	TO REPLACE FRONT EXHAUST SILENCER INCLUDING ALIGNMENT SYSTEM AND CONDUCT CHECKS FOR LEAK.	New	451.00	451.00
9	TO REPLACE BOOTLID SMART OPENER CONTROL UNIT, TOP AND BOTTOM SENSOR LINES INCLUDING PROGRAM AND CONDUCT CHECKS FOR PROPER FUNCTION.	New	561.00	561.00
Gross Labour Cost (\$\$)			12,860.00	7,030.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >