

Veron Chen (LKKAuto)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Thursday, 17 September 2020 2:24 PM
To: Veron Chen (LKKAuto)
Subject: RE: SKM 2899L-DOA: 25/3/20 (AIG REF: 3501987402SG)

Hi,

Noted. Do note that future claim for this part kindly take photo for justification.

Thanks & Regards

Victor Koh
AIG

Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Friday, September 11, 2020 10:22 AM
To: Koh, Victor-CK; SUR
Subject: [EXTERNAL] RE: SKM 2899L-DOA: 25/3/20 (AIG REF: 3501987402SG)

This message is from an external sender; be cautious with links and attachments.

Dear Victor,

Refer to below email.

Kindly let have us have your approval please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Monday, 7 September 2020 3:46 PM
To: Koh, Victor-CK <Victor-CK.Koh@aig.com>; SUR <sur@lkkauto.com>
Subject: SKM 2899L-DOA: 25/3/20 (AIG REF: 3501987402SG)

Dear Victor,

We refer to the above mentioned.

Maintained: Front door cover LH clear damage photo require?

According to surveyor, please note that the door protector is secured to the door with clips and storage adhesive tape.

Therefore, during the removal of the door protector, in all likelihood, the door protector would have been damaged due to the strong adhesive tape.

Please refer to the photos updated for SMF 9994L.

The damages to the door protector are of the same nature.

Hope that the above clarifies matters.

Kindly let have us have your approval in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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