

**ESTEEM PERFORMANCE PTE LTD**

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: [www.esteempref.com.sg](http://www.esteempref.com.sg)

Your Ref : SJQ 504 E

Our Ref : CIV1303236 / SLK 2376 C

Date : 06.05.2020

AIG ASIA PACIFIC INSURANCE PTE LTD

AIG Building

78 Shenton Way

#07-16 Singapore 079120

RE : ACCIDENT INVOLVING **SLK 2376 C & SJW 9285 X**  
ACCIDENT DATE **27.10.2019**  
ACCIDENT ALONG **BALESTIER ROAD**

We are the workshop for the owner of motor vehicle no : SLK 2376 C which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SJW 9285 X we are submitting these claims for your consideration.

1	Cost of repair	S \$	1,556.43
2	Loss of rental <u>2</u> days @ \$ <u>83</u> / day	S \$	176.00
	<div>DOA : 27.10.2019 PRI Request : 30.03.2020 @ 16:55 Survey Date : 01.04.2020 @ 10:30 Recommend : 2 days Weekend : Total : 2 days</div>		
			to arrange PRI
5	LTA Fee	S \$	7.45
		S \$	<u>1,739.88</u>

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

*Carmen Lim*

Claims Executive

Email : [carmen@esteempref.com.sg](mailto:carmen@esteempref.com.sg)

## LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SLK 2376 C & SW9285x along Balestier Road  
On 27.10.2019 @ 22:55

I, GRAB RENTALS PTE LTD Nric No. 201617200G  
of 18, Sin Ming Lane #01-08 Midview City Singapore 573960  
Owner of motor vehicle no. SLK 2376 C do hereby appoint M/S  
ESTEEM PERFORMANCE PTE LTD as my authorized representation and  
\_\_\_\_\_ as my solicitors to write, to negotiate and settle my claim against  
the other party/parties involved in the above mentioned accident. M/S ESTEEM  
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best  
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to  
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final  
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge  
voucher on my behalf.

Signature of Owner



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **ESTEEM PERFORMANCE PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,556.43** (Repair Cost), **S\$166.00** (Loss of Use/Rental), **S\$ 7.45** (Disbursement) for vehicle no. **SLK2376C** that was damaged pursuant to the accident which occurred on **27/10/2019** (date) along **BALESTIER ROAD** (location) involving vehicle no/s **SJW9285X**. This is pursuant to the inspection conducted on **01/04/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **GRAB RENTALS PTE LTD** (“the third party claimant”) of vehicle no. **SLK2376C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

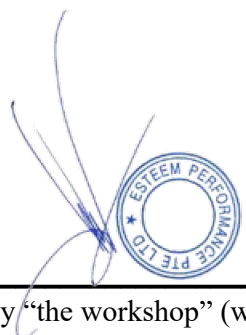
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLK2376C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 02 (day) of Jan (month) 2021 (year)

  
Signed by appointed surveyor

  
Signed by “the workshop” (with chop)

“The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document”



# ESTEEM PERFORMANCE PTE LTD

int:1

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

385 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co, Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AIG ASIA PACIFIC INSURANCE PTE.LTD  
AIG BUILDING  
78 SHENTON WAY  
#07-16 SINGAPORE 079120

ATTN: Motor Claim Department

Your Ref No: SJQ504E  
Claim Type: Third Party  
Accident Date: 27/10/2019  
TP Veh Reg No: SJQ504E

Claim No: CER1302467  
Final No: CIV1303236  
Date: 04 May 2020  
Policy No: A29114756MKF  
Veh Reg No: SLK2376C  
Make/Model: TOYOTA PRIUS  
HYBRID 1.8 CVT  
Chassis No: JTDKB3FU103540633  
Engine No: 2ZRR980616  
Reg. Date: 10/01/2017

## Tax Invoice to Vehicle No :SLK2376C

Description	Quantity	List Price	Amount
		S\$	S\$
Others			
1 COST OF REPAIR	1 PCS	1,454.61	
		1,454.61	1,454.61
Total			S\$ 1,454.61
Add GST @ 7%			101.82
Total Amount Payable			S\$ 1,556.43

TOTAL: SINGAPORE DOLLAR ONE THOUSAND FIVE HUNDRED FIFTY SIX AND CENTS FORTY THREE ONLY

The above vehicle was surveyed by KENNETH on 01/04/2020

For Esteem Performance Pte Ltd



E. &amp; O. E.

AUTHORISED SIGNATURE

**PRIVATE CONFIDENTIAL**

**SCHEDULE TO VEHICLE RENTAL AGREEMENT**

<b>Date:</b>	20 September 2019	<b>Vehicle Rental Agreement No.</b>	SL-RA-131-2019
<b>RENTER'S DETAILS</b>			
<b>Primary Driver</b>		<b>Additional Driver (If Any)</b>	
Name (As per NRIC / Passport)	Chung Yee Siang	Name (As per NRIC / Passport)	
Address (As per NRIC)	Apt Blk 156 Ang Mo Kio Avenue 4 #06-702 Singapore 560156	Address (As per NRIC)	
Date of Birth	21 March 1983	Date of Birth	
NRIC / Passport No.	S8308712I	NRIC / Passport No.	
Driving License No.	S8308712I	Driving License No.	
Telephone No.	-	Telephone No.	
Mobile Phone No.	8645 5495	Mobile Phone No.	
Email Address	chungyeesiang@gmail.com	Email Address	
<b>RENTED VEHICLE'S DETAILS</b>			
Registration Plate No.	SLK2376C	Chassis No.	JTDKB3FU103540633
Make & Model	Toyota Prius Hybrid 1.8 CVT	Engine No.	2ZRR980616
Exterior Paint Colour	Silver	Interior Colour	Black
<b>RENTAL PERIOD</b>			
Rental Tenure (Months)	6		
Rental Start Date	16 September 2019	Rental End Date	22 March 2020
<b>RENTAL CHARGES* &amp; DEPOSIT</b>			
Rental Charges (GST inclusive if any)	Rental per day @ \$83.00 Rental Per week @ \$581.00	Security Deposit (GST not applicable if any)	\$500.00
Collision Damage Waiver (CDW) (GST inclusive if any)	Rate per day @ \$5.00 Rate Per week @ \$35.00		
Rental Tenure (Days)	188	Total Charges	\$16,544.00
<b>INSURANCE MATTERS (ACCIDENT / THEFT)</b>			
<b>Liability Assessment / Nature of Incident</b>	<b>Non-Refundable Excess Payable by Renter (Including GST)</b> <i>Renter or additional driver must be ≥ 21 &amp; &lt; 70 years of age &amp; &gt; 1 year of driving experience</i>	<b>Rental Charge / Replacement Vehicle</b>	
3rd Party's Fault	\$0.00	Rental Charges waived or replacement vehicle provided (subject to availability but not necessarily to be of the same age, make & model)	
3rd Party's Claims	\$1,070.00	No waiver of Rental Charges, replacement vehicle maybe provided at the discretion of the Lessor but subject to additional Rental Charges	
Own Damage (Including Act of God incidents & accidents in Malaysia)	\$1,070.00	No waiver of Rental Charges, replacement vehicle maybe provided at the discretion of the Lessor but subject to additional Rental Charges	
Stolen Vehicle	\$1,070.00	Rental Charges waived or replacement vehicle provided (subject to availability but not necessarily to be of the same age, make & model)	
Windscreen Damage	\$107.00	No waiver of Rental Charges, replacement vehicle maybe provided at the discretion of the Lessor but subject to additional Rental Charges	
<b>MODE OF PAYMENT</b>			
Grab Cash / Credit Wallet		Cash	
Credit Card		Debit Bank Account (GIRO)	
Type		Bank Name	DBS Current
Card No.		Account No.	003-945163-6

**PRIVATE CONFIDENTIAL**

<b>Date:</b>	<b>20 September 2019</b>	<b>Vehicle Rental Agreement No:</b>	<b>SL-RA-131-2019</b>
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I, the Renter, agrees that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Private Policy for: -

- (a) administration of the vehicle rental under the Agreement;
- (b) for internal administrative purposes;
- (c) to communicate with me; &
- (d) for the Lessor to comply with its obligations under law.




Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or email.

**Additional Notes:**

Subject to the Renter's fulfilment of Rental Tenure, Renter shall enjoy the followings:	
(a)	
(b)	
(c)	
(d)	
(e)	

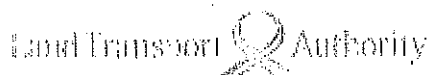
**Agreement**

The Renter has read, understood & agrees with all terms & conditions of this Agreement.

<b>The Renter</b>	<b>For &amp; on behalf of the Lessor</b>
<b>The Renter's Signature (&amp; Company Stamp if applicable)</b>	<b>Authorised Signatory &amp; Company Stamp</b>
	 

Name: Chung Yee Siang  
Date: 20 September 2019

Name: Ray Lim  
Date: 20 September 2019



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Oct 2019 / 19:18:10

Receipt Date/Time : 29 Oct 2019 / 19:18:10

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-191029-003058

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJJ2246Z				
As at 03 Oct 2019/13:30:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
1	Insurance Enquiry - SJJ2246Z Enquiry Fee 20191029191735515883	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SJW9285X				
As at 27 Oct 2019/22:55:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
2	Insurance Enquiry - SJW9285X Enquiry Fee 20191029191735564030	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SDX8684A				
As at 27 Oct 2019/12:25:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
3	Insurance Enquiry - SDX8684A Enquiry Fee 20191029191735600335	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		21.00	1.47	22.47
Rounding Difference				0.02
Total Amount Payable				22.45
Paid By				
	xxxxxxxxxxx5823	Credit Card: Visa/MasterCard		22.45
Total				22.45
Cash Change				0.00
Tendered Amount				22.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20004729/Kka3

24 AUGUST 2020

**AUTOTRUST LEASING PTE LTD**

210 TURF CLUB ROAD

#LOT-C3 THE GRANDSTAND

SINGAPORE 287995

Dear Sir/Madam,

**ACCIDENT INVOLVING SJW9285X & SLK2376C ALONG/AT BALESTIER ROAD  
TWDS THOMSON ROAD ON 27/10/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

*Khanchua*

Case Handler

DID: 6841-2360

FAX: 6741 4108

Email: [khanchua@lkkauto.com](mailto:khanchua@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

# Print Received Message

This mail is associated with :

**\*SLK2376C (1858017815SG)  
[SJW9285X]**

TP

GRAB RENTALS PTE LTD

Oct 27 2019 10:00PM

[AUTOTRUST LEASING PTE LTD]

Esteem Performance Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent  
on 29/12/2020 14:27 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$1729.88) - SLK2376C - Claim Handler:  
Lee, Ming-Yao

Approved:1729.88:Above mandate subject to documents in order.