

**PRE-REPAIR INSPECTION REQUEST – SLK2376C vs SJW9285X (OI) on D.O.A.: 27/10/2019**

From: Teo, Ericweihong  
To: admin-a@lkkauto.com, assignments@lkkauto.com  
Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni  
Sent: Tuesday, 31 March, 2020 10:40:02 AM  
Attachments:  [SLK2376C\\_27.10.2019\\_GIA REPORT.PDF](#)

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Hi,

Please refer to the enclosed request from **Esteem Performance Pte Ltd.**

Claim no : 1858017815SG003  
Case Owner : MING YAO LEE

If you have any queries/concerns, please let us know.  
*Thank you.*

**Regards,**  
**Eric Teo Wei Hong**  
**AIG**

Claim Adjuster II,  
Singapore– Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext: 1002213  
[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

**From:** carmen@esteemperf.com.sg <carmen@esteemperf.com.sg>  
**Sent:** Tuesday, March 31, 2020 10:35 AM  
**To:** Teo, Ericweihong <Ericweihong.Teo@aig.com>  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJW9285X AND SLK2376C ON 27/10/2019

Dear Eric,

We prefer LKK to survey the car.

Thank you

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**From:** Teo, Ericweihong  
**Sent:** Tue, 31 Mar 2020 02:29:44 +0000  
**To:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)  
**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJW9285X AND SLK2376C ON 27/10/2019

Without Prejudice

Your Reference: SLK2376C

Our Reference : 1858017815SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

<b>Name of Surveyor</b>	<b>Company Name</b>
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Thank you.

**Regards,**

**Eric Teo Wei Hong**

**AIG**

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

**From:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg) <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>

**Sent:** Tuesday, March 31, 2020 9:30 AM

**To:** Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>

**Cc:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>

**Subject:** RE: FW: REQUEST FOR PRI SURVEY SLK2376C

Dear Eric,

Pls ignore our attached on previous email.

Attached herewith correct DOA dated 27.10.2019 for your reference.

Thank you

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**From:** Teo, Ericweihong

**Sent:** Tue, 31 Mar 2020 01:23:08 +0000

**To:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

**Cc:** Hor, Yinrul, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni

**Subject:** FW: REQUEST FOR PRI SURVEY SLK2376C

Dear Carmen,

Please be informed that we are in the midst of policy coverage verification for vehicle SJQ504E.

We will get back to you once we have the result.

Thank you.

**Regards,**  
**Eric Teo Wei Hong**  
**AIG**

Claim Adjuster II,  
Singapore– Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com) | [www.aig.com](http://www.aig.com)

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**From:** Carmen Lim [<mailto:carmen@esteemperf.com.sg>]

**Sent:** Monday, March 30, 2020 4:55 PM

**To:** AIG SGP, Claims-Survey

**Cc:** serence ctc; jenny chong

**Subject:** [EXTERNAL] REQUEST FOR PRI SURVEY SLK2376C

**This message is from an external sender; be cautious with links and attachments.**

Dear Sir / Madam,

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)**

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SLK 2376 C

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address :385 Sin Ming Drive,(Inside Vicom) S 575718

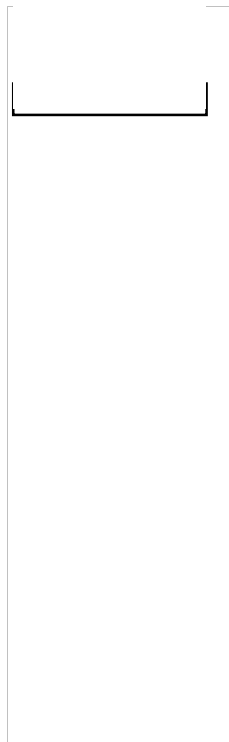
Tel : 6566 2112 / 8799 0066

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

**We are prefer LKK to survey the car.**



Freundliche Grüße / Best Regards

**Carmen Lim**

Accident Claim Executive | Operation Division

Esteem Performance Pte Ltd

**M:** 8799 0066

**P:** 6484 1221

**E:** [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

[5033 Ang Mo Kio Industrial Park 2 #01-259 \(Head Office\)](#)

[385 Sin Ming Drive Vicom Inspection Centre \(Showroom\)](#)

[www.esteemperformance.com](http://www.esteemperformance.com)

