Denise Tay (LKKAuto)

From: Teo Yi Xuan <teo.yixuan@kcpartnership.com>
Sent: Tuesday, 31 March 2020 11:25 AM
To: Admin-D (LKKAuto)
Cc: Shanthi Marimuthu; Foo Shu Hui; Batharnisha Begam Binte Abdul Karim; Loh, Chee-Heng
Subject: RE: REQ FOR PAPER RESURVEY| MC/MC 1381/2020 | Your Ref: CS3/AIG19011969/NCF3S2 | KCP Ref: 2020000509.AIG(mpd)
Attachments: PRI report.pdf; PRI photos.pdf; OI PHOTOS.ZIP; LEE APPRAISAL SERVICES SURVEY REPORTW.pdf

Importance: High

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Sirs,

We are appointed by AIG Asia Pacific Insurance Pte Ltd to act for their insured driver, Mrs Tan Hiap Seng Nee Low Lak Muay in the above-captioned matter.

We note that you have previously conducted a pre-repair survey on the claimant's vehicle (see attached report).

We are instructed to request your good office to conduct a paper resurvey on the claimant's vehicle. We also attached herewith documents that may assist in your assessment:

1. CCTV footage of the accident: https://www.dropbox.com/s/ju74u50a88pc2gs/MC1381-2020.mp4?dl=0
2. 28 Photographs were taken by our insured driver on the date of the accident
3. Claimant's surveyor's report → Lee Appraisal Services Survey Report

Kindly let us have the paper resurvey as soon as possible.

Thank you.

Kind regards
Teo Yi Xuan (Ms.)

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