

CTP REF NO. SNM20D201552C02 - Direct Settlement (WT) - Accident involving SMM780J & GBA7816M DOA 29/03/2020

Irene Tay <irene.tay@sg.cntaiping.com>

Tue 31/3/2020 11:36 AM

To: Ashlyn.Chng@inchcape.com.sg <Ashlyn.Chng@inchcape.com.sg>

Cc: SuraidahB.Saidi@inchcape.com.sg <SuraidahB.Saidi@inchcape.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

 4 attachments (6 MB)

SMM780J_VID FOOTAGE R.mp4; SMM780J_EFILE.PDF; SMM780J_EST INV.pdf; SMM780J_VID FOOTAGE F.mp4;

Dear Sir (Inchcape),

We refer to the above matter .

Just to let you know that our insured driver has not lodge report.

Liability is unclear.

Aside to LKK,

Please get your surveyor to liaise with INCHAPE to conduct survey.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Ashlyn Chng [mailto:Ashlyn.Chng@inchcape.com.sg]

Sent: Monday, March 30, 2020 5:24 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: RE: Direct Settlement (WT) - Accident involving SMM780J & GBA7816M DOA 29/03/2020

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photo, Accident Scene Video Footage & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBA7816M** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$150 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Walley Tan @ 9847 6178 / 6631 1506** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle NOT in workshop).

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As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards,

Ashlyn Chng

D: 6631 1874 | **F:** 6872 7260 | **E:** Ashlyn.chng@inchcape.com.sg

Inchcape Centre

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