

## PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No.

SBF 9988R

Claimant's Vehicle No.

SOU 4603E

Accident on

27/03/2020

involving vehicle/s No.

along/at

Farrer Road Towards

Bukit Timah Road

### BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$

4320.72

Payable to

VOLKSWAGEN CENTRE SINGAPORE

2. Loss-of-Use/  
Car Rental S\$

\$300 (3 Days x \$100)

Payable to

VOLKSWAGEN CENTRE SINGAPORE

3. Medical and  
Search Fees S\$

2

Payable to

VOLKSWAGEN CENTRE SINGAPORE

Remarks :

Service Adviser

Contact No.H/P.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG20004717/ds3

06 APRIL 2020

**TEE GOON ENG**  
9 LEONIE HILL  
#11-02  
SINGAPORE 239220

Dear Sir/Madam,

**ACCIDENT INVOLVING SBE 9988R & SJU 4603E ALONG/AT FARRER ROAD ON  
27/03/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJU 4603E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

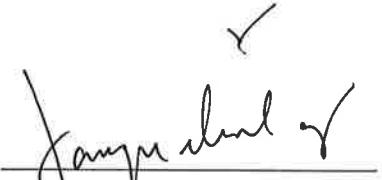
**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**



I, SACRAELINE TAY BEE HONG (the third party claimant") of 56 Corporation Road unit #05-04 Singapore 261169 (address), owner of SJ44607E (vehicle no.) hereby authorize VOLKSWAGEN CENTRE SINGAPORE ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SJ44607E that was damaged pursuant to the accident which occurred on 27/6/2020 (date) along FARTER ROAD TOWARDS BUKIT TIMAH ROAD (location) involving vehicle no/s SBE9988R ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 05<sup>th</sup> (day) of JUNE (month) 2020 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
  
Signed by "the workshop"  
(with chop)  
VOLKSWAGEN CENTRE SINGAPORE

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

**RELEASE VOUCHER**

**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 4,320.72 (Repair Cost), S\$ 210.00 (Loss of Use/~~Rental~~), S\$ 2.00 (Disbursement) for vehicle no. SJU 4603E that was damaged pursuant to the accident which occurred on 27/03/2020 (date) along FARRER ROAD TOWARDS BUKIT TIMAH ROAD (location) involving vehicle no/s SBE 9988R. This is pursuant to the inspection conducted on 03/04/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner JACQUELINE TAY BEE HONG ("the third party claimant") of vehicle no. SJU 4603E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJU 4603E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 07 (day) of August (month) 20 20 (year)



MTH

Signed by appointed surveyor



Signed by the workshop (with chop)

# VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road  
Singapore 159934  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Tax invoice

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Document no. 12033006022  
Document date 08-06-2020  
Customer no. 5211043795  
Customer GST-ID 201009404M  
Dealer 30001  
Job order number 2020008200/1  
Job order date 06-04-2020  
Service Advisor EDMUND, HUI HUANG GOH

Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Ms.  
JACQUELINE  
TAY BEE HONG  
56 CORONATION ROAD WEST  
#05-04  
Singapore 269269

License plate	Model code	First registration	VIN	Model	Mileage
SJU4603E	1C13DA	10-12-2009	WVWZZZ9CZ9M559451	New Beetle I2 75/1.6A6F	132,751

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
1C0807649M GRU	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	Cover For Bumper Primed	1	pcs.	1,386.50	#1	1,386.50	1,483.56
1C0941071G	A/O 8/4/2020						
	Back-Up Light	1	pcs.	171.56	#1	171.56	183.57
	(LH) XR 7/4/2020						
	REAR NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	LABOUR	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting	1	pcs.	800.00	#1	800.00	856.00
	AIG DIRECT SETTLEMENT						
	TP VEH: SBE9988R						
	DOA: 27.3.2020						
	SURVEYOR: TAUFIK LKK						
	REPAIR LIMIT: \$7000						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	3,278.06	7%	282.66	4,038.06	4,320.72
Total	760.00	3,278.06		282.66	4,038.06	4,320.72

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: [altersales.vw.com.sg](http://altersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](http://volkswagen.com.sg) and [www.skoda.com.sg](http://www.skoda.com.sg) (for additional services, products and promotions)-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

# VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road  
Singapore 159934  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Tax invoice

Page	2/2
Document no.	12033006022
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Customer GST-ID	201009404M
Dealer	30001
Job order number	2020008200/ 1
Job order date	06-04-2020
Service Advisor	EDMUND, HUI HUANG GOH

Company	Customer Details:
AIG ASIA PACIFIC INSURANCE P/L	Ms.
78 Shenton Way	JACQUELINE
#07-16 AIG Building	TAY BEE HONG
Singapore 079120	56 CORONATION ROAD WEST
	#05-04
	Singapore 269269

License plate	Model code	First registration	VIN	Model	Mileage
SJU4603E	1C13DA	10-12-2009	WVWZZZ9CZ9M559451	New Beetle I2 75/1.6A6F	132,751

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](http://www.volkswagen.com.sg)

This is an authorised document. No signature is required.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-20-051378  
Date of Request: 30/03/2020

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 30/03/2020  
Enquiry By Edmund Goh Hui Huang  
TP Vehicle No. SBE9988R  
Accident Date 27/03/2020

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SBE9988R	AIG Asia Pacific Insurance Pte. Ltd.	28/09/2019-27/09/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-051378

Date of Request: 30/03/2020

Your Ref No:

Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 30/03/2020

Enquiry By Edmund Goh Hui Huang

TP Vehicle No. SBE9988R

Accident Date 27/03/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque