

**admin**

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**From:** Motor Claims <motorclaims@sg.gaig.com>  
**Sent:** Monday, 30 March 2020 5:16 PM  
**To:** Jessie Ong; Nivitha (LKK Auto); sur@lkkauto.com  
**Cc:** Ng, Sharon; rizan@panpacificleasing.com.sg  
**Subject:** RE: Our ref:CLMOMVC000003741, SURVEY INVITATION for accident on 22/10/2019 at CTE towards PIE Changi (Aft exit 11) involving vehicles GBH708B & GBD6463M (urgent)

**Without Prejudice**

Dear Jessie,

Noted on your request, we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey. Thank you.

Thank you.

Regards

**Shery Wong**, Executive, Claims | P. +65 68046077 | F. +65 62353354 | [shery.wong@sg.gaig.com](mailto:shery.wong@sg.gaig.com)

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**Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



**Moody's**  
**A1 (Good)**  
Published December 2018

**Standard & Poor's**  
**A+ (Strong)**  
Affirmed February 23, 2018

For more information on our financial ratings, visit [GAIG.com/FinancialStrength](http://GAIG.com/FinancialStrength).

**Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)**

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**From:** Jessie Ong <jessie.ong@panpacificleasing.com.sg>  
**Sent:** 30 March 2020 4:23 PM  
**To:** Motor Claims <motorclaims@sg.gaig.com>  
**Cc:** Ng, Sharon <sharon.ng@sg.gaig.com>; rizan@panpacificleasing.com.sg  
**Subject:** [External] RE: Our ref:CLMOMVC000003741, SURVEY INVITATION for accident on 22/10/2019 at CTE towards PIE Changi (Aft exit 11) involving vehicles GBH708B & GBD6463M (urgent)

Dear Shery,

Thanks for the email.

Kindly assign LKK to survey this vehicle accordingly.

Please call Rizan at 8723 3003 for PRI.

Regards,

**Jessie Ong**

*Accident Claim Supervisor*

*Tel: +65 97770970*

| [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)



**PAN PACIFIC VAN & TRUCK LEASING PTE LTD**

56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775

[www.PanPacificLeasing.com.sg](http://www.PanPacificLeasing.com.sg)

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**From:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>

**Sent:** Monday, March 30, 2020 3:42 PM

**To:** [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)

**Cc:** Ng, Sharon <[sharon.ng@sg.gaig.com](mailto:sharon.ng@sg.gaig.com)>

**Subject:** Our ref:CLMOMVC000003741, SURVEY INVITATION for accident on 22/10/2019 at CTE towards PIE Changi (Aft exit 11) involving vehicles GBH708B & GBD6463M (urgent)

**Without Prejudice**

Dear Sirs,

Moving forward you are only required to email us at [MotorClaims@sg.gaig.com](mailto:MotorClaims@sg.gaig.com) for motor related matters

We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. A-PAC Adjusters & Surveyors Pte. Ltd.
3. Priority Services
4. RT Appraisal Pte Ltd

5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

Regards

**Shery Wong**, Executive, Claims | P. +65 68046077 | F. +65 62353354 | [shery.wong@sg.gaig.com](mailto:shery.wong@sg.gaig.com)

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**From:** Jessie Ong <[jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)>

**Sent:** 30 March 2020 3:21 PM

**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>

**Cc:** Customer Service Singapore <[Customer.Service@sg.gaig.com](mailto:Customer.Service@sg.gaig.com)>

**Subject:** [External] FW: SURVEY INVITATION for accident on 22/10/2019 at CTE towards PIE Changi (Aft exit 11) involving vehicles GBH708B & GBD6463M (urgent)

Dear Claim Officer,

We refer to the above matter.

We are the appointed repair workshop of vehicle no. GBH708B

We understand that you are the insurer of vehicle no. GBD6463M.

The owner of the vehicle no. GBH708B has authorised us to carry out the repairs to their vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or insured's authorised driver for the accident which is caused wholly and /or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damages to the vehicle prior to the commencement of the repair.

Contact Person: Rizan @ 8723 3003

Regards,  
**Jessie Ong**

Accident Claim Supervisor  
Tel: +65 97770970  
| [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)



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**From:** Jessie Ong <[jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)>  
**Sent:** Monday, March 30, 2020 1:14 PM  
**To:** 'General.Claims@sg.gaig.com' <[General.Claims@sg.gaig.com](mailto:General.Claims@sg.gaig.com)>; 'customer.service@sg.gaig.com' <[customer.service@sg.gaig.com](mailto:customer.service@sg.gaig.com)>  
**Cc:** 'rizan@panpacificleasing.com.sg' <[rizan@panpacificleasing.com.sg](mailto:rizan@panpacificleasing.com.sg)>  
**Subject:** RE: SURVEY INVITATION for accident on 22/10/2019 at CTE towards PIE Changi (Aft exit 11) involving vehicles GBH708B & GBD6463M

Dear Esther,

As spoken, please assist.

Thanks

Regards,  
**Jessie Ong**  
Accident Claim Supervisor  
Tel: +65 97770970  
| [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)



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**From:** Jessie Ong <[jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)>  
**Sent:** Monday, March 30, 2020 12:55 PM  
**To:** 'General.Claims@sg.gaig.com' <[General.Claims@sg.gaig.com](mailto:General.Claims@sg.gaig.com)>  
**Cc:** 'rizan@panpacificleasing.com.sg' <[rizan@panpacificleasing.com.sg](mailto:rizan@panpacificleasing.com.sg)>

**Subject:** FW: SURVEY INVITATION for accident on 22/10/2019 at CTE towards PIE Changi (Aft exit 11) involving vehicles GBH708B & GBD6463M

Dear Sir/Mdm,

Kindly arrange survey accordingly.

Please send us your list of surveyor.

Thanks

Regards,

**Jessie Ong**

Accident Claim Supervisor

Tel: +65 97770970

| [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)



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[www.PanPacificLeasing.com.sg](http://www.PanPacificLeasing.com.sg)

**From:** efficient loyang <[efficientloyang@gmail.com](mailto:efficientloyang@gmail.com)>

**Sent:** Friday, October 25, 2019 6:26 PM

**To:** [General.Claims@sg.qaiq.com](mailto:General.Claims@sg.qaiq.com)

**Cc:** Eric <[eric@panpacificleasing.com.sg](mailto:eric@panpacificleasing.com.sg)>

**Subject:** SURVEY INVITATION for accident on 22/10/2019 at CTE towards PIE Changi (Aft exit 11) involving vehicles GBH708B & GBD6463M

Dear Claim Officer,

We refer to the above matter.

We are the appointed repair workshop of vehicle no. GBH708B

We understand that you are the insurer of vehicle no. GBD6463M.

The owner of the vehicle no. GBH708B has authorised us to carry out the repairs to their vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or insured's authorised driver for the accident which is caused wholly and /or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damages to the vehicle prior to the commencement of the repair.

Contact Person: Rizan @ 8723 3003

Best Regards,

Mas Ariyanti

Efficient Motor & Engineering Works Pte Ltd

56 Loyang Way #06-07 Loyang Enterprise Building, S(508775)

Tel: 6284 0827 Fax: 6341 6758

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