	Chair Muk	Río of	MS1.		Da	ate/Time: 30.3.2	0 16 thpm
Estimated Cost		· · · · · · · · · · · · · · · · · · ·		Bill to:			· · · · · · · · · · · · · · · · · · ·
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	seur (n	0142 SY	ning		_ Tel: _	1(3) 1 (8/6	
	9121145 NW		0	Claim No: _	62244	+	
Sum Insured:				Excess:			
Make of Veh: (Client's Record				25,20000.	D	.O.A. 75.3. W	70
	TOTAL A TOTAL	M	Ţ.,				
Date/Time: 30	REP. / REV 2-	HRS	1	ms Hear		H.O.D. Endorsement:	***************************************
Date/Time: 30	Action/Instruction	HRS Person On (V)	Contacted:	· · · · · · · · · · · · · · · · · · ·	Vel	nicle IN 4OUT	
Date/Time: 30	Action/Instruction	HRS Person	Contacted:	· · · · · · · · · · · · · · · · · · ·	Vel	nicle IN 4OUT	
Date/Time: 30	Action/Instruction	4 HRS . m Person on (V)	Contacted:	66/ Elebar	P. 13 - 1	nicle IN 4OUT	
Date/Time	Action/Instruction SHA 126 SGB 250	HRS M Person On (V) Out NSIM	Contacted: Estimate. V(132224) / msG) to	63/ \$116m) 124574 Est	Para 1	aicle IN AOUT	
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REF:

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Main

30 Mar 2020

30 Mar 2020 16:12 Assign

New Assignment

Cancel Case

7.5	11.44	Reference		Claim Details		Documents		Show All
CLAIM SUB	FOLDER DETAILS		art of the same of	e Statis	[Created	by insurer]		
insured:	PHYLLIS CHENG	SOK LENG, ID: 5	7439339Z, Tel:	+6598451895,	Email: PHYL	LISCHENGSL@YA	HOO.COM.SG	
Main Claimant:	COMFORT TRANS	PORTATION PTE	LTD, Co. Reg. N	o.: 199303821R				
Vehicle Reg. No.:	SHA7209U			Date of Loss:		0 18:00 - :59 and 12 Days Fror	n LTA Reg Date	(Man Yr)]
Claim Type:	TP / 622444			Policy/Cover Note No.:		AVW (Comprehen: 28/03/2019 - 27/		
Vehicle Reg. No. (Insured):	SGB2525X			Policy No. (Claimant):				
				Excess:	S\$500.00			
Repairer:	Bifrost Auto Pte	Ltd (sin Ming) (HC) Blk 9 Sector C,	#01-42 Sin Ming	Industrial E	state, 575644 Sin	Ming - Tel:	
Handling Insurer:	MSIG Insurance	(Singapore) Pte. I	Ltd. (HQ) - Tel: +	65 6827 7888	[Handled b	y Chhia Nyuk Pu	i - 6594 2521]	
Adjuster:	LKK Auto Consul	tants Pte Ltd (HQ)) - Tel: 6256-3561	[Imm.Adv	ice due 3:	1/03/2020]	· · · · · · · · · · · · · · · · · · ·	
Driver/Custo dian (Insured):	PHYLLIS CHENG SO	OK LENG (45 / Fema	ale), NRIC: S74	39339Z, Tel: +	-659845189	5 Email: PHYLLIS	CHENGSL@YAHC	O.COM.SG
Adj Asg. Remarks:	on WP. Liab: clear.	Agree on SJE. Assi	gn: LKK Auto Con	sultants Pte Ltd. (Contact: Ms	Heah @ 9159 161	16.	
ASSOCIATE	D MAIL RECEIVED	mana and an analysis of the same	V 0.000 1 1 1 1 1 W		CONTRACTOR OF THE PARTY OF THE	or are program representative or wards assess colors are accessed.	iew All Compo	ose Case Ma
There are no	mail for this case.	the transfer of the transfer o				en de la companya de	The second secon	
				A TAX TOTAL PROPERTY OF A STATE OF A	View All	Search Tasks	Create New Task	Cometo
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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807		ore) Pte. Ltd. From: LKK Auto Consultants 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Pa Singapore 408933			
Attn:	Chhia Nyuk	- пытрадается, яны другодыми вормавинняющи: : Pui , гомпенным эрипду - объемиет в присывание ворма	Date:	02 Apr 2020	etalaan kanniiniin ahanniinii. Aalaan keel	
rim illinita	Million Charles and principle	Prelimi	inary Adv	ice	CENTRAL PRINCIPAL PROPERTY AND	
neuro	ed Vehicle No	9400.0000000000000000000000000000000000	Contractivities (Children			
	hicle No	: SHA7209U	erroren i izazio della cascida. La	Accident Date	: 25/03/2020	
Make	an industrial and a second	: TOYOTA PRIUS	nii in in terretari in tita	Assignment Date	: 30/03/2020	
	of Inspection	: 31/03/2020	ranamana mpatamataa intercesta inter Atm	Est. Duration of Repair	: 6.00	
a production	ction At	: BIFROST AUTO PTE LTD (SIN BLK 9 SECTOR C, #01-42 SIN SINGAPORE 575644	N MING) (HQ		емід, лична аннаструму лицена антас енці, алангтуулус, на пашину селед	
oint'	of Impact / G	seneral Description of Damages	nerganatalo e elementalo B	kan erromanikan kan kan kan kan kan kan kan kan kan	ikania ang akaman miningang kabat Kaningan ang akamang kaningan ang kabatan	
He ve		ed impact / damages n/s front pol	ruon and part	s claimed are consister	n to the accident.	
saran ya Sasasara		Repairer's Estimate (Gross)		\$ 36,465.52		
01445 S (\$1012)	nte nunummi ettettanummen	Revised Amount	2:	\$ 16,234.88		
	waa ngon arawa agar	Check Items (Estimated)	:	0.00	The Group of the Control of the Cont	
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(X))	survey was conducted on a 'with				

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

	ACCIDENT STATEMENT
Date Of Report	30/03/2020 09:58
Date Of Accident	25/03/2020 18:25
Exact Location Of Accident	LOWER DELTA T JUNCTION JALAN BUKIT HO SWEE
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE

	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SHA720911
- grandin realition	SHA7209U

SHA7209U

Insured/Policyholder

Name Of Registered Owner

COMFORT TRANSPORTATION PTE LTD

Co Reg No 1XXXXX821R

Email Address

FLEETSAFETY@CDGETAXI.COM.SG

Mobile Phone No

Alternative Phone No

OFFICE-65508768

Vehicle Particulars

Manufacturer

TOYOTA

Model

PRIUS

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

TAXI

Insurance Company

Name of Insurance Company Type Of Coverage

MS FIRST CAPITAL INSURANCE LTD

YES

Fleet Policy

THIRD PARTY FIRE AND/OR THEFT

Policy Number

Cover Note Number

D-18088936MFSH

Driver

Name of Driver

CHUA MIANG CHYE SUNNY

NRIC No

SXXXX430F

Date Of Birth

19/03/1958

Occupation Date Of Driving Pass

OUTDOOR 09/04/1979

Driving Experience

40 YEARS AND 11 MONTHS

Gender

MALE

Mobile Number

Fax Number

Contact Number

EMail Address

YEEPEE999@GMAIL.COM

(LOCAL) +65-82680680

Address

BLK 171 GANGSA ROAD

#12-34

Postcode

670171

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - TAXI DRIVER

Vehicle Registration Number of Driver's Own

Vehicle

-

Insurance Company of Driver's Own Vehicle

-

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

YES

Was any other material or property damaged?

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

NAME:

; -

GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER ATTACHED *TYPE OF ACCIDENT :- HEAD TO SIDE

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

-

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SGB2525X

Vehicle Make/Model/Colour Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

PHYLLIS CHENG

NRIC/Passport Number

Contact Number

98451895

Address

Postcode

Insurance Company Name

Page 2 of 19

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTD CO. REG. NO. 199303821R

Policyholder's Signature Date & Time:

Driver's Signature

(If driver is not the policyholder)

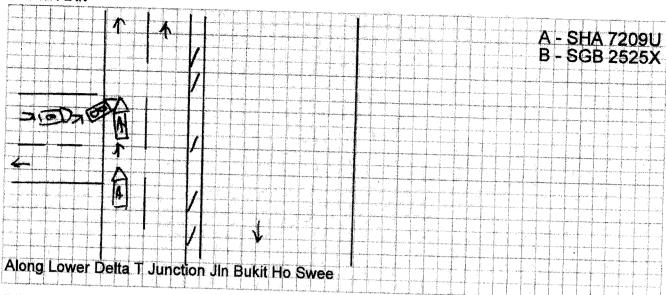
Date & Time: 26.03.2020

@ 10:40 hrs

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

THE ACCIDENT
On 25.03.2020 at 18:25 hours I was travelling along Lower Delta T Junction Jln Bukit Ho
Surga with On- F
Swee with One Female Passenger onboard .
While travelling straight on the extreme left lane , suddenly veh B (SGB 2525X) - dash ou
g warging on the extreme lentrarie , suddenly ven B (SGB 2525X) - dash ou
without giving way to me and collided into my taxi A - Front Left Portion .
I have company video and photos at scene to support my claims .
No injury in this accident .
Veh B (SGB 2525X) - Ms Phyllis Cheng H/P : 9845 1895
LARATION

I/We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION PTE LTD

CO. REG. NO. 199303821R

Driver's Signature

(If driver is not the policyholder)

Date & Time: 26.03.2020

@ 10:40 hrs

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Policyholder's Signature

Date & Time:

Phone Number: Fax Number:

Customer:

Date: 31/3/2020 12:17 PM - 31/3/2020

Company:

VIN

License NO:

SHA7209U

Odometer:

Technician: Order NO:

VEHICLE ALIGNMENT REPORTTOYOTA, PRIUS CDGE ZVW50R-AHXEBW, 18-18 (Customized)

Primary	/ Angles		Initial	Specif	ications	Final
	-			Min.	Max.	
	Caster	Left	6°39'	6°35'	8°05'	6°58'
		Right	6°54'	6°35'	8°05'	6°58'
F4	Camber	Left	0°07'	-0°55'	0°35'	1°20'
Front		Right	-0°13'	-0°55'	0°35'	-0°20'
	Toe	Left	-1°01'	-0°03'	0°08'	-2°15'
		Right	-1°21'	-0°03'	. 0°08'	0°08'
		Total	-2°22'	-0°06'	0°17'	-2°07'
	Camber	Left	-1°34'	-2°00'	-0°30'	-1°31'
		Right	-1°39'	-2°00'	-0°30'	-1°38'
Rear	Toe	Left	0°04'	0°02'	0°14'	0°03'
		Right	0°00'	0°02'	0°14'	-0°03'
		Total	0°04'	0°05'	0°27'	0°00'
	Thrust Angle		-0°02'	0	°15'	-0°03'
Secondary Angles			Initial	Specif	ications	Final
0000110	ai y Aiigics			Min.	Max.	
SAI		Left	7°02'			7°02'
		Right	6°29'			6°29'
Included A	nale	Left /	7°08'	99°59'	99°59'	8°21'
	·	Right	6°16'	99°59'	99°59'	6°09'
Toe Out Or	n Turns	Left		99°59'	99°59'	
		Right		99°59'	99°59'	
Max Turn I	nside	Left		99°59'	99°59'	
THE TOTAL		Right		99°59'	99°59'	
Toe Curve	Change	Left		0°00'	199°59'	
	onango	Right		0°00'	199°59'	
Setback		Front	-0.71"	99.99"	99.99"	-0.71"
		Rear	-0.25"	99.99"	99.99"	-0.25"
Track Widtl	h Diff.		0.00"			0.00"
Wheel Bas			-0.46"			-0.46"
Front Ride	Height	Left		99.99"	99.99"	
		Right		99.99"	99.99"	
Rear Ride I	Height	Left		99.99"	99.99"	
		Right		99.99"	99.99"	
Frame Ang	ıle	-				

BIFROST AUTO PTE LTD

REPAIR ESTIMATE

DATE:

27-Mar-20

INSURANCE:

MSIG

MODEL:

TOYOTA PRIUS

VEHICLE NO.: SHA7209U

DESCRIPTION	QTY	LIST PRICE	AMOUNT	1
BONNET HA	1		\$ 1,341.63	×
BONNET HINGE (LH) トルム	1	\$ 123.79		
RADIATOR GRILLE MA	1	\$ 618.24		
RADIATOR GRILLE EMBLEM	1	\$ 124.21		×
FRONT BUMPER COVER TON	1	\$ 705.61		-
FRONT BUMPER REINFORCEMENT トナナ	1	\$ 982.97		_
FRONT BUMPER REINFORCEMENT ABSORBER	MM 1	\$ 163.31		
FRONT BUMPER LOWER REINFORCEMENT	1	\$ 514.07	\$ 514.07	-
FRONT BUMPER LOWER REINFORCEMENT BRACKET	1	\$ 465.80	\$ 465.80	
FRONT BUMPER SPONGE Har ton	1	\$ 111.23		mg
FRONT BUMPER LOWER GRILLE Over	1	\$ 209.75		-
LAMP ASSY, FOG, LH NK	1	\$ 1,298.58		_
FRONT BUMPER CLIPS Nec	1	\$ 31.05	The state of the s	mark of the same o
FRONT BUMPER SIDE RETAINER SHE WAY HIS	1	\$ 108.69	\$ 108.69	1
FRONT UNDER COVER HH	1	\$ 255.20	\$ 255.20	4 .
ENGINE UNDER COVER (RR)	1	\$ 645.62	\$ 645.62	4 "
FRONT BUMPER TOP GARNISH HIM	1	\$ 318.15	\$ 318.15	4 /
COVER, FRONT BUMPER HOLE, LH - MISIELYM	1	\$ 40.06	\$ 40.06	4
ABSORBER, FRONT BUMPER, LOWER	1	\$ 180.25	\$ 180.25	1
UNIT ASSY, HEADLAMP, LH (LED) Cut I moment moken	1	\$ 4,876.73	\$ 4,876.73	4 .
HEADLAMP ECU HA	1	\$ 2,963.49	\$ 2,963.49	4
HEAD LAMP PANEL (LH) 🍣 🚧 💮	1	\$ 338.90	The same of the sa	4
TOP PANEL CENTRE →⊷	1	\$ 515.17		×
TOP PANEL SIDE スルト	1	\$ 205.94	\$ 205.94	1
FENDER SUB-ASSY, FRONT LH Denter 945.30	1	\$ 1,334.29	\$ 1,334.29	i .
FRONT HOUSING ASSY	1	\$ 1,334.23	\$ 1,334.23	
FRONT FENDER SHIELD actumed 196.60	1	\$ 280.18	\$ 280.18	
FRONT FENDER SHIELD CLIP HLC	1	\$ 21.03	\$ 21.03	_
FRONT FENDER HYBRID EMBLEM, LH Lec 53.50	1	\$ 122.09	\$ 122.09	_
BRACKET, FRONT SIDE PANEL, LH	1	\$ 121.81	\$ 121.81	X
FRONT WHEEL RIM Cwt 1555 (0	1	\$ 2,216.83	\$ 2,216.83	
FRONT WHEEL HUB CAP HE	1	\$ 248.14	\$ 248.14	
FRONT WHEEL HUB BEARING 2 Dem 560.10	1	\$ 790.36	\$ 790.36	
FRONT SUSPENSION LOWER ARM (LH) グ んょんみい 63750	1	\$ 891.93	\$ 891.93	
FRONT SHOCK ABSORBER (LH) & distance 401-80	1	\$ 562.06	\$ 562.06	
ABSORBER TOP MOUNTING HA	1	\$ 276.94		
FRONT DRIVE SHAFT (LH) →	1	\$ 2,489.89	\$ 2,489.89	×
RACK & PINION ASSY HA	1	\$ 2,288.46		X
BAR, STABILIZER	1	\$ 497.41		×
LINK ASSY, FRONT STABILIZER, LH	1	\$ 277.78	\$ 277.78	X
KNUCKLE, STEERING, LH & oushow 562-30		\$ 819.80	\$ 819.80	A
JOINT ASSY, LOWER BALL, FRONT (RH)	1	\$ 282.27	\$ 282.27	×

			36.	46	55.52	
ESTIMATE TOTAL		\vdash		\$	32,595.92	
TOTAL LABOUR		-		\$	5,170.00	
TOTAL LABOUR						
Diagnostic & Resetting To Erase Fault Code	1		\$550.00	\$	550.00	HN
Remove/Refix Engine	1		\$600.00	\$	600.00	MM
Remove/Refix Fuse Box	1		\$120.00	\$	120.00	mo
Remove/Refix Aircon & Refill Gas	1		\$130.00	\$	130.00	THW
Remove/Refix Radiator	1		\$90.00	-	90.00	HH
Re-set Frt ABS System 162000	1		\$200.00	\$	200.00	1501
Remove/Refix Undercarriage (Frt)	1		\$400.00	_	400.00	
Four Wheel Alignment	1		\$120.00		120.00	601-
Towing Charge	1		\$80.00		80.00	201-
Tuff Kote	1	\vdash	\$120.00		120.00	301-
Wiring Charge	1		\$160.00		160.00	
Spray Painting Charge	1		\$1,200.00		1,200.00	
Panel Beating	1	\vdash	\$1,400.00	\$	1,400.00	GAN
Labour Charge	7	+				
						1
SUB TOTAL				\$	304.88	
FRONT TYRE (LH/RH) NA SN	1	\$	304.88	\$	304.88	X
FRONT TYRE (LH/RH) ►>> SN		1				
DISCOUNTED TOTAL 9408.12				_	27,121.04	1
LESS 20% 25%		T			6,780.26	1
SUB TOTAL 12544.16		+		\$	33,901.30	1
ENGINE ONDER GOVERNIKOMI AL	1	\$	406.94	\$	406.94	X
ENGINE UNDER COVER FRONT HA	1	\$	645.34	\$	645.34	X
ENGINE UNDER COVER FIM	1	\$	630.23	\$	630.23	
END SUB-ASSY, TIE ROD, LH	1	\$	224.85	\$	224.85	X

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

36,465.52

11028.12 Supp 36 27.75

14655.87

LKK HWO

LKK Auto Consultants hence notify the Repairer of the following:

- · To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- · Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

BIFROST AUTO PTE LTD

REPAIR ESTIMATE

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31-Mar-20

INSURANCE:

MSIG.

MODEL:

TOYOTA PRIUS

VEHICLE NO.:

SHA 7209 U (S)

DESCRIPTION	QTY	LIST PRICE AMOUNT		
UNIT ASSY, HEADLAMP, RH (LED) money would	1	\$4,837.00	سنسا	
- 7		1		
		\$4,837.00		
SUB TOTAL		\$967.40		
LESS 20% 25%		\$3,869.60	1	
DISCOUNTED TOTAL				

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance

02/04/2020

3627.75

JKK ALD