

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 30 July 2020 12:09 PM
To: Charn's Customcraft
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20001605MFSH/SHC8188D ; YOUR REF: SLW7119H EXPRESS SETTLEMENT// LKK REF: CC4/FCI20004660/T1ps3
Attachments: DV_SLW7119H.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the DV enclosed and **return the original copy to us (LKK)** for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Charn's Customcraft <charns@singnet.com.sg>

Sent: Wednesday, 29 July 2020 4:48 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20001605MFSH/SHC8188D ; YOUR REF: SLW7119H EXPRESS SETTLEMENT// LKK REF: CC4/FCI20004660/T1ps3

Dear Hsiao Tong

Ok, accepted.

Thank you.

Sharon Lee

Charn's Customcraft • Blk 1010,
Bukit Merah Lane 3, #01-105 (S)159724

62717054
charns@singnet.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 28 July 2020 12:31 pm
To: Charn's Customcraft <charns@singnet.com.sg>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20001605MFSH/SHC8188D ; YOUR REF: SLW7119H EXPRESS SETTLEMENT// LKK REF: CC4/FCI20004660/T1ps3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Could we settle the matter at a global sum of **\$4,850.00(all-in)?**

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

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Best Regards,

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HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Charn's Customcraft <charns@singnet.com.sg>
Sent: Monday, 27 July 2020 1:27 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20001605MFSH/SHC8188D ; YOUR REF: SLW7119H EXPRESS SETTLEMENT// LKK REF: CC4/FCI20004660/T1ps3

Hi Hisao Tong,

We would like to counter-proposed the below:

1. Cost of Repair (w/GST)	\$ 4,492.40
2. Loss of Use (5days x \$80.00)	\$ 400.00
Total	\$ 4,892.40

Our client has left the car for repair on the 23/04 (Thur) over the weekend.

Kindly review the matter again.

Regards,
Sharon Lee
Charn's Customcraft

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 27 July 2020 8:37 am

To: Charn's Customcraft (charns@singnet.com.sg) <charns@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20001605MFSH/SHC8188D ; YOUR REF: SLW7119H EXPRESS SETTLEMENT// LKK REF: CC4/FCI20004660/T1ps3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,492.40
2. Loss of Use (4days x \$80.00)	\$ 320.00
Total	\$ 4,812.40

Please confirm acceptance.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 24 June 2020 8:55 AM

To: Charn's Customcraft (charns@singnet.com.sg) <charns@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: SURVEYOR APPOINTED; OUR REF : D20001605MFSH/SHC8188D ; YOUR REF: SLW7119H EXPRESS SETTLEMENT// LKK REF: CC4/FCI20004660/T1ps3

Importance: High

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We are looking into the matter and will get back to you asap.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

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LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Charn's Customcraft <charns@singnet.com.sg>

Sent: Tuesday, 23 June 2020 5:30 pm

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20001605MFSH ; YOUR REF: SLW7119H
Importance: High

Dear Officer-in-charge (MS First Capital)

We attached the LOD for vehicle no: SLW7119H.

Thanks & Regards,
Sharon Lee
Charn's Customcraft
Tel: 6272 5429 Fax: 6273 6676
Email: charns@singnet.com.sg
GST Reg. No: M90367863L
Company Reg No: 25151300M

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: 26 March, 2020 4:04 PM
To: CHARNS@SINGNET.COM.SG
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; RACHELWU@MSFIRSTCAPITAL.COM.SG
Subject: SURVEYOR APPOINTED; OUR REF : D20001605MFSH ; YOUR REF: SLW7119H

Dear Sir/Madam

PRI Request For **SLW7119H** Accident Involving **SHC8188D** On 20-03-2020 AT 13:00:00HRS.

Please find below details for your reference

- **Claim number :** D20001605MFSH
- **Insured vehicle number :** SHC8188D
- **Accident date :** 20-03-2020
- **Third-party vehicle number :** SLW7119H
- **Assignment type :** DIRECT SETTLEMENT
- **Surveyor :** LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge :** RACHELWU LIMEI

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849