## admin

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

**Sent:** Monday, 30 March 2020 12:18 PM

To: Admin A (admin-a@lkkauto.com); Admin-D (LKKAuto (admin-d@lkkauto.com); Mei

Kwan (LKKAuto (Meikwan@lkkauto.com)

**Cc:** Zheng Hanyang; Phoebe Xie

Subject: Claims ref no. (P) CDMPG20000536 ACCIDENT ON: 28/03/2020, INVOLVING CLIENT'S

(SLM 9689 T) & YOUR INSURED (SMD 7935 G, ALONG SERANGOON CENTRAL TWDS

YIO CHU KANG RD

Attachments: SLM 9689 T.pdf

**Importance:** High

Date Classification: Confidential, C3

\*\* NOTE: Please create case, input our Claim ref no. and upload <u>ALL</u> survey related documents into Merimen. Payment invoices shall be ignored for cases that are not submitted via Merimen.

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards, Pauline Soh Executive

## **ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: David Ang <hupmotor@gmail.com> Sent: Monday, 30 March 2020 10:33 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: RE: ACCIDENT ON: 28/03/2020, INVOLVING CLIENT'S (SLM 9689 T) & YOUR INSURED (SMD 7935 G, ALONG

SERANGOON CENTRAL TWDS YIO CHU KANG RD

Dear Sirs,

Attach our estimate bill, GIA third party insurer search, Client's GIA report, insurance certificate & log card for your reference & attention,

Kindly assign your panel surveyor M/S LKK auto consultants (One of our insurer panel also) to survey client's damaged vehicle on today, as client's vehicle was parked in our garage, after the accident, Please revert & confirm the survey assignment

Kindly revert & confirm client's third party claims liability, reference & OIC, as we are looking for direct settlement,

Best Regards David Ang

Tel: 6784 0039, Fax: 6784 0076, HP: 9815 4655 Mailing Address: Hup Motor Trading & Service Blk 9004 Tampines St 93 #01-120 Singapore 528838

Virus-free.	www.avg.com

Best Regards David Ang

Tel: 6784 0039, Fax: 6784 0076, HP: 9815 4655

Mailing Address :

Hup Motor Trading & Service Blk 9004 Tampines St 93

#01-120

Singapore 528838