



**Kah Motor Co. Sdn. Bhd.**  
(A Member of Oriental Holdings Berhad)  
Body Repair & Paint Centre  
6A Mandai Estate  
Singapore 729903  
Tel : +65 6841 3838  
Fax : +65 6362 5015  
www.honda.com.sg

**M/s: Lonpac Insurance Bhd**  
100 Beach Road #19-00  
Shaw Towers  
Singapore 189702  
**Attn: Motor Claims Department**

Date : 1/7/2020

Your ref : SLF4423M

Dear Sir / Madam,

Our ref : SMK2984K

**THIRD PARTY DIRECT SETTLEMENT**

**ACCIDENT INVOLVING SMK2984K & SLF4423M ON 10/03/2020**

We refer to the item(s) marked ☒ below:

☒ We refer to your email dated 25/03/2020.

☒ We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.

☒ Kindly forward the discharge voucher for our client's signature within **2 weeks** via email to **desmondtoh@honda.com.sg**.

☐ We return your discharge voucher duly completed.

☒ Kindly expedite settlement of the following :-

Repair Cost                    **S\$4,906.14 payable to Kah Motor Co. Sdn. Bhd.**  
Loss of use                    **S\$60.00 x 10 days : S\$600.00 payable to LING HWE FUN.**  
[ Inclusive of 2 PRI, 1 Saturday, 1 Sunday. ]

☒ Kindly let us have your cheque made in favour of the above mentioned name(s) for our transmission as soon as possible.

☒ Enclosures

☒ Repair/Excess Bill

☐ Rental Invoice

☐ Others: \_\_\_\_\_

☒ Letter of Authority

☐ GIA Search

☐ LTA Search

Thank you.

Yours faithfully,

  
\_\_\_\_\_  
Ng Sin Hai

## LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SMK 2984 K &  
(THIRD PARTY'S VEHICLE NO.) SLK 4423 M ON 10/3/2020  
ALONG Lavender Road turning right to Jalan Besar

I hereby authorize Kah Motor Co. Sdn Bhd (Kah Motor) and its agents or any person authorized by Kah Motor to do all or any of the following:

- To submit, resolve and make any claim(s) which I may have against the 3<sup>rd</sup> party insurers.
- To execute, sign discharge voucher/indemnity forms and all necessary documents in connection with and arising out of the above claim.
- Any payment should be made in favour of my name / Kah Motor Co. Sdn. Bhd.



Owner Signature  
(Co stamp & authorized signature if is Co registered vehicle)

Name: Ling Hue Fun

NRIC No: Sxxxx 468 G

Vehicle No: SMK 2984 K

Date: 6/4/2020



# LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VP05/023183

DATE : 06 AUGUST 2020

WITHOUT PREJUDICE to:

## DISCHARGE VOUCHER

Any Personal Injury Claims


I/We, LING HWE FUN confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SLF 4423M the sum of Singapore Dollar Five Thousand Four Hundred Forty Six and Cents Fourteen Only (\$5,446.14) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMK 2984K and SLF 4423M on 10 March 2020 along LAVENDER ROAD TURNING RIGHT TO JALAN BESAR.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ WONG YIH JIUNN AND/OR TAN MUI NGEE**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **KAH MOTOR CO. SDN. BHD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



 11/8/2020

.....  
Signature of vehicle owner/Date

.....  
LING HWE FUN  
Name of vehicle owner /Date

**Kah Motor Co. Sdn. Bhd.**

(A Member of Oriental Holdings Berhad)

6A Mandai Estate, SINGAPORE 729903

Mandai Parts Centre

Phone No. : +65 6841 3838 Fax No. :

**Service Tax Invoice**

GST Reg No. M200050223

Company Ref. No. S60FC1380G

LONPAC INSURANCE BHD  
MOTOR CLAIMS DEPT  
300 BEACH ROAD #17-04/07  
THE CONCOURSE  
SINGAPORE, 199555

Invoice No. : SINV-BM20000798  
Invoice Date : 01/07/20  
Order No. : SVO20020339  
Reference :  
Job Card No. : 11069  
Date/Time Received : 11/03/20 / 2:09:20 PM  
Licence No. : SMK2984K  
Model : JAZZ 1.3LXR CVT 19YM  
Car Chassis No. : JHMGK3850KS211544  
Car Engine No. : L13B14100580  
Mileage : 3878  
Service Advisor : NG SIN HAI 1596  
Served By : SHNG  
Page : 1

**Customer Code :** CU0129752**Payment Term :** 30 Days

No.	Description	Qty.	UoM	U. Price	Disc %	Amount	7% GST Amount	Amount incld GST
	TP DIRECT SETTLEMENT (J/NO: ) OWNER:LING HWE FUN OWNER INSURER:TOKIO ACC DATE:10/03/2020 SURVEYED BY:30/03/2020 DATE:TAUFIKH REF NO: TP INSURER:LONPAC TP VEH:SLF4423M							
BOSUN	1466 SUNDRIES	1	Hours	30.00		30.00	2.10	32.10
BML01I	1466 INSPECT FR LIGHTING MECHANISMS & FOCUS HEADLIGHTS.(N)	1	Hours	180.00		180.00	12.60	192.60
BKBH01R	0669 CUT & RENEW EXTENSION AND RENEW DAMAGED PARTS INCLUDING FITTING ON ATTACHMENT ITEMS	1	Hours	1,300.00		1,300.00	91.00	1,391.00
BP05R	1610 SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(5P)	1	Hours	1,560.00		1,560.00	109.20	1,669.20
BOSUN	1610 REMOVE AND RE-SEAL OF OPC PLATE	1	Hours	650.00		650.00	45.50	695.50
BO-NUM-COMP-OPC-L	NUMBER PLATE WITH CASING-OPC-L	1	Each	45.00		45.00	3.15	48.15
04711-T5A-J50ZZ	FACE,FR.BUMPER	1	Each	517.70	25	388.27	27.18	415.45
71108-T5A-J50	GARNISH,L.FR.BUMPER	1	Each	29.70	25	22.27	1.56	23.83
91505-TM8-003	CLIP,BUMPER	19	Each	2.30	25	32.77	2.29	35.06
71198-T5A-000	SPACERL.FR.BUMPER	1	Each	10.40	25	7.80	0.55	8.35
33150-T5A-J81	HEADLIGHT ASSY,L.	1	Each	492.10	25	369.07	25.83	394.90
Sum Labor						3,720.00	260.40	3,980.40
Sum Item						865.18	60.56	925.74
Total SGD						4,585.18	320.96	4,906.14
Total Payable (SGD)								4,906.14

Printed by SHNG on 01 Jul 2020 at 9:06:18 AM

This is a computer generated invoice. No signature is required. Please review your bill and advise us of any errors or omissions.  
Kah Motor reserves the right to deliver a subsequent bill for any charge omitted. GST Amount is calculated from individual line(s).

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms.

Interest will be charged at 2% per month on overdue amounts.

Please give us your  
feedback by scanning  
the QR Code using  
mobile device.



## Jia Le (LKK Auto)

---

**From:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Sent:** Wednesday, 5 August 2020 6:24 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: 3rd party direct settlement for SMK2984K/ & your insured SLF4423M /DOA:10/03/2020 - Oref: 20/20/20/VP05/023183 [External Confidential]

### Lonpac External - Confidential

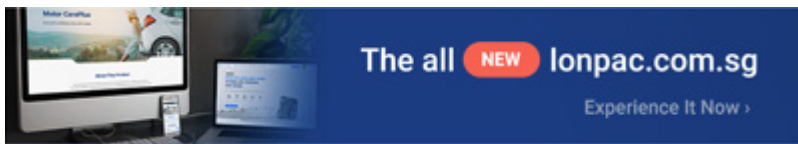
Dear Jia Le

Please proceed as per your recommendations.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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---

**From:** KENNY LIM CHING GHEE  
**Sent:** Wednesday, 5 August 2020 10:22 am  
**To:** 'Jia Le (LKK Auto)' <JiaLe@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: 3rd party direct settlement for SMK2984K/ & your insured SLF4423M /DOA:10/03/2020 - Oref: 20/20/20/VP05/023183 [External Confidential]

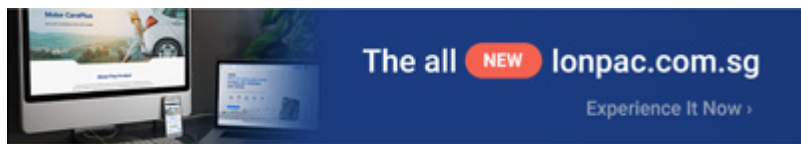
### Lonpac External - Confidential

Dear Jia Le

Working on it now. Will revert soon.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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---

**From:** Jia Le (LKK Auto) <[jiale@lkkauto.com](mailto:jiale@lkkauto.com)>  
**Sent:** Wednesday, 5 August 2020 9:10 am  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: 3rd party direct settlement for SMK2984K/ & your insured SLF4423M /DOA:10/03/2020 - Oref: 20/20/20/VP05/023183 [External Confidential]

Dear Kenny,

We refer to the above matter.

Kindly let us have your mandate approval/instruction as Third Party is chasing.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [jiale@lkkauto.com](mailto:jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jia Le (LKK Auto)  
**Sent:** Monday, 27 July 2020 1:08 PM  
**To:** [kennylim@lonpac.com](mailto:kennylim@lonpac.com)  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: 3rd party direct settlement for SMK2984K/ & your insured SLF4423M /DOA:10/03/2020 - Oref: 20/20/20/VP05/023183 [External Confidential]

Lonpac Ref: **20/20/20/VP05/023183**

LKK Ref: CC4/LPC20004649/T1ds3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 13/03/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Summary to offer to third party repairer, "KAH MOTOR CO. SDN. BHD." is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 8,343.91	\$ 4,906.14
2. Loss of Use (10days x \$60.00)	\$ 600.00	\$ 540.00 (9days x \$60.00)
<b>Total</b>	<b>\$ 8,943.91</b>	<b><u>\$ 5,446.14</u></b>

\*\*06days recommendation for repair + 2days for weekend + 1PRS = 9days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Thursday, 26 March 2020 8:37 AM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: 3rd party direct settlement for SMK2984K/ & your insured SLF4423M /DOA:10/03/2020 - Oref: 20/20/20/VP05/023183 [External Confidential]

## **Lonpac External - Confidential**

Dear all

Please arrange for a PRS for t/p vehicle no. SMK 2984K at Kah Motor. PIC is Ng Sin Hai.

Attached herewith the t/p's accident footage and our Insured's GIA report for your perusal. Kindly do direct settlement.

Thank you.

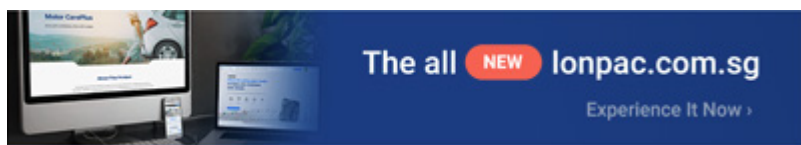
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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---

**From:** Ng Sin Hai <[shng@kahmotor.onmicrosoft.com](mailto:shng@kahmotor.onmicrosoft.com)>

**Sent:** Wednesday, 25 March 2020 7:38 pm

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

Cc: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Subject: RE: 3rd party direct settlement for SMK2984K/ & your insured SLF4423M /DOA:10/03/2020 - Oref: 20/20/20/VP05/023183 [External Confidential]

Dear Kenny,

Thank you for the email.

Please arrange a survey on 30/03/2020 morning.

Thank you and have a nice day, ☺

Warmest Regards,

Ng Sin Hai

**Kah Motor Co. Sdn. Bhd**

*(A member of Oriental Holdings Berhad)*

Body Repair & Paint Centre

255 Alexandra Road

Singapore 159937

DID: 6471 5419

HP: 9072 1769

E-mail: [shng@honda.com.sg](mailto:shng@honda.com.sg)



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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Wednesday, 25 March 2020 4:31 PM

**To:** Ng Sin Hai <[shng@kahmotor.onmicrosoft.com](mailto:shng@kahmotor.onmicrosoft.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: 3rd party direct settlement for SMK2984K/ & your insured SLF4423M /DOA:10/03/2020 - Oref: 20/20/20/VP05/023183 [External Confidential]

**Lonpac External - Confidential**

Without Prejudice

Dear Sin Hai

We will get LKK to survey your client's vehicle and propose direct settlement.

Please let us have your confirmation.

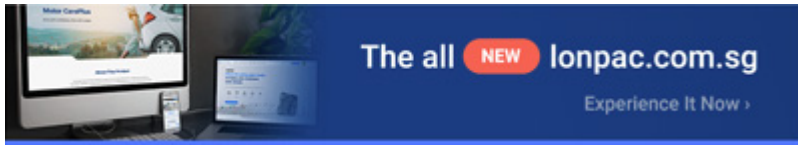
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555





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---

**From:** KENNY LIM CHING GHEE  
**Sent:** Monday, 23 March 2020 3:17 pm  
**To:** 'Ng Sin Hai' <[shng@kahmotor.onmicrosoft.com](mailto:shng@kahmotor.onmicrosoft.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: 3rd party direct settlement for SMK2984K/ & your insured SLF4423M /DOA:10/03/2020 - Oref: 20/20/20/VP05/023183 [External Confidential]

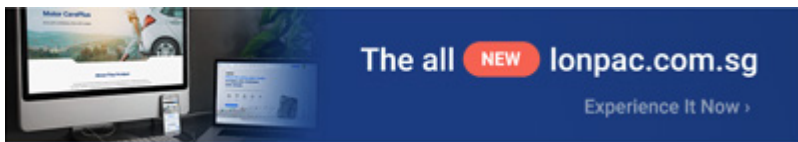
**Lonpac External - Confidential**  
Without Prejudice

Dear Sin Hai

Our Insured is reviewing the footage and we shall revert soon.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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---

**From:** Ng Sin Hai  
**Sent:** Monday, 23 March 2020 2:45 pm  
**To:** KENNY LIM CHING GHEE  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: 3rd party direct settlement for SMK2984K/ & your insured SLF4423M /DOA:10/03/2020/Est \$ [External Confidential]

Dear Kenny,

Kindly advise on the liability for this case.

Thank you and have a nice day,☺

Warmest Regards,

Ng Sin Hai  
**Kah Motor Co. Sdn. Bhd**  
(A member of Oriental Holdings Berhad)

Body Repair & Paint Centre  
255 Alexandra Road  
Singapore 159937  
DID: 6471 5419  
HP: 9072 1769  
E-mail: [shng@honda.com.sg](mailto:shng@honda.com.sg)



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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Sent:** Monday, 16 March 2020 10:32 AM  
**To:** Ng Sin Hai <[shng@kahmotor.onmicrosoft.com](mailto:shng@kahmotor.onmicrosoft.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: 3rd party direct settlement for SMK2984K/ & your insured SLF4423M /DOA:10/03/2020/Est \$ [External Confidential]

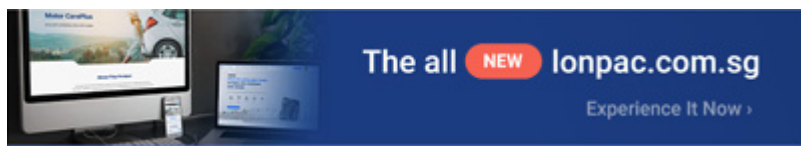
## Lonpac External - Confidential

Dear Sin Hai

Thanks for the video. We shall revert very soon.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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---

**From:** Ng Sin Hai <[shng@kahmotor.onmicrosoft.com](mailto:shng@kahmotor.onmicrosoft.com)>  
**Sent:** Friday, 13 March 2020 5:40 pm  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: 3rd party direct settlement for SMK2984K/ & your insured SLF4423M /DOA:10/03/2020/Est \$ [External Confidential]

Dear All,

Attached is the video.

Thank you and have a nice day,☺

Warmest Regards,

Ng Sin Hai

**Kah Motor Co. Sdn. Bhd**

*(A member of Oriental Holdings Berhad)*

Body Repair & Paint Centre

255 Alexandra Road

Singapore 159937

DID: 6471 5419

HP: 9072 1769

E-mail: [shng@honda.com.sg](mailto:shng@honda.com.sg)



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---

**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Friday, 13 March 2020 10:26 AM

**To:** Ng Sin Hai <[shng@kahmotor.onmicrosoft.com](mailto:shng@kahmotor.onmicrosoft.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: 3rd party direct settlement for SMK2984K/ & your insured SLF4423M /DOA:10/03/2020/Est \$ [External Confidential]

**Lonpac External - Confidential**

Without Prejudice

Dear Sin Hai

There are conflicting versions of the accident based on the two reports. As such, direct settlement is not possible.

If you have any supporting evidence like videos and photos, please let us have them for our deliberation.

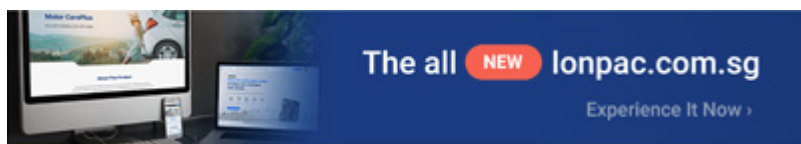
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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---

**From:** Ng Sin Hai <[shng@kahmotor.onmicrosoft.com](mailto:shng@kahmotor.onmicrosoft.com)>

**Sent:** Friday, 13 March 2020 9:41 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: 3rd party direct settlement for SMK2984K/ & your insured SLF4423M /DOA:10/03/2020/Est \$

Dear All,

I understand that your insured has file the report, kindly advise on the liability for this case.

Thank you and have a nice day,☺

Warmest Regards,

Ng Sin Hai

**Kah Motor Co. Sdn. Bhd**

*(A member of Oriental Holdings Berhad)*

Body Repair & Paint Centre

255 Alexandra Road

Singapore 159937

DID: 6471 5419

HP: 9072 1769

E-mail: [shng@honda.com.sg](mailto:shng@honda.com.sg)



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---

**From:** Ng Sin Hai

**Sent:** Wednesday, 11 March 2020 2:25 PM

**To:** [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)

**Subject:** RE: 3rd party direct settlement for SMK2984K/ & your insured SLF4423M /DOA:10/03/2020/Est \$

Dear MotorClaims,

Please refer to the attached pdf, we are assisting our insured vehicle SMK2984K to file a 3rd party claim against your insured vehicle SLF4423M.

Kindly assist and expedite to check the claim liability soonest and to request for direct settlement.

Thank you and have a nice day,☺

Warmest Regards,

Ng Sin Hai

**Kah Motor Co. Sdn. Bhd**

*(A member of Oriental Holdings Berhad)*

Body Repair & Paint Centre

255 Alexandra Road

Singapore 159937

DID: 6471 5419

HP: 9072 1769

E-mail: [shng@honda.com.sg](mailto:shng@honda.com.sg)



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