



Borneo Motors

Co Reg No. 196700086Z

Borneo Motors (Singapore) Pte Ltd
Inchcape Bodycare Centre
Level 4, Inchcape Centre
2 Pandan Crescent
Singapore 128462
Tel: +65 6631 1855/1500
Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2020/07/PD0543/DS(JT)

Your Ref: CC4/LPC20004647/Eha3

17 Jul 2020

BY HAND (INS COPY)

M/S. LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Jasper Chua

Dept : Motor Claims

RE : ACCIDENT INVOLVING SLH3290A AND YP4716L ON 24 Mar 2020

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$5,119.42	B. LTA Search - \$2.00
C. Excess -	D. Loss of Use - \$320.00 (\$80x4days)
E. Loss of Rental -	F. Others -
G. Medical Claims - -Undertake By Claimant ☐	Total Claim - \$5,441.42

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

(✓) Original Tax Invoice	(X) Discharge Voucher
(X) Car Rental Invoice/Agreement	(X) Original Photograph X _____
(✓) GIAS/Police Report/s	(X) Original/Photocopy Survey
(✓) Certificate of Insurance	(✓) LTA Search Fees
(✓) Letter of Authority	(X) Medical Receipt

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLH 3290A and YP476L on 24/03/20
Own vehicle's number Other vehicle's number Date of accident

along HDB CARPARK HG 20 HOUGANG AVE. 1
Accident location

BY THE LETTER OF AUTHORITY, I/we, LIM BOON KWANG, SXXXX901E
Name of Policy Holder & (IC/Passport/Company Registration) number

of 133 LOHONG AH SOD #04-420 (S30133)
Address of Policy Holder

owner of Vehicle Registration No. SLH3290A hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the compulsory excess in respect of the cost of repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

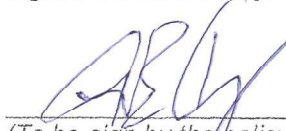
*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We, hereby further declare that the letter of authority hereby conferred shall remain **irrevocable**.

*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 12 of the month JUNE Year 20 20.

Signed & Delivered By:

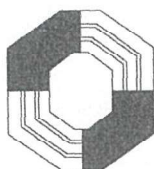


(To be sign by the policy holder only)

**Please stamp the company chop for vehicle registered under a company's name

Witness By:





LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC05/023244
DATE : 25 AUGUST 2020

DISCHARGE VOUCHER

I/We, LIM BOON KWANG, JAMES confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of YP 4716L the sum of Singapore Dollar Five Thousand Four Hundred Forty One and Forty Two Cents Only (\$5,441.42) in full and final satisfaction, liquidation and discharge of all property/injury losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLII 3290A on 24 March 2020 along CAR PARK LOT 853 AT HOUGANG AVE 1.

I /~~We~~ hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ GREEN-TECH EGG INDUSTRIES PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/~~We~~ further authorize you to pay the above settlement sum directly to **BORNEO MOTORS (SINGAPORE) PTE LTD.**

I/~~We~~ hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


..... 3 Sep 2020
Signature of vehicle owner/Date

Lim Boon Kwang James / 3 Sep 2020
.....
Name of vehicle owner /Date

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such a claim arises.



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking:
www.toyota.com.sg

Toyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel no.: 6631 1188

TAX INVOICE

Account Detail	Account No	Customer Detail
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia	S1000007 / ICLPI1	Mr Lim Boon Kwang James 133 Lorong Ah Soo #04-420 Singapore 530133 Mobile: 96981957
	Document No	
	38049269	
	Document Date	
	25/06/2020	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	HPXNP	S6	ZGE20R	31/10/2016	SLH3290A	79309	54492 84/TP/SLH3290A
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
JTDGG20W50J005764	2ZR1849325	60	Joe Tan Joo Seng	09/06/2020	8.48	25/06/2020	8.26

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES T/P CLAIM-LONPAC ACC DATE:24/03/20 TOW/DRIVE IN:DRIVE DATE-IN:09/06/20 DATE SURVEY:27/03/20 NO OF REPAIR DAYS:04 DAYS BY:LKK-STEVEN AUTHORISED ON:07/04/20				50.00
2	B	BP-LAB2 TO CHECK WIRING, LIGHTING AND CARRY OUT WATER LEAK TEST.	08			122.40
3	B	BP-ECU2 TO RESET ECU AND REPROGRAMME	18			180.00
4	B	BP-LAB2 TO REMOVE ALL NECESSARY DAMAGED PARTS, REPAIR AND REPAIR R/F PORTION OF CAR	08			1080.00
5	B	BP-RES2 TO SPRAY PAINT ON DAMAGED AFFECTED R/F PORTION OF CAR.	*			1180.00
6	1	T52030-68010 COVER, BUMPER HOLE RH	1.00	85.50		85.50
7	2	T52115-68031 SUPPORT, FR BUMPER RH	1.00	62.80		62.80
8	3	T52119-68909 COVER, FR BUMPER	1.00	591.80		591.80
9	4	T53112-68030 GRILLE RADIATOR LWR	1.00	57.00		57.00
10	5	S52161-OK040 PIECE, RR BUMPER	10.00	4.10		41.00
11	6	T81730-52090 LAMP ASSY, SIDE RH	1.00	68.30		68.30
12	7	T81145-68100 UNIT, HEADLAMP RH	1.00	1265.70		1265.70

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts	4,784.50
		Labour 2,172.10	GST 7.00% 334.92
		Materials 2,612.40	Less 0.00
		Lubrication/Fluid 0.00	
		Others 0.00	
		0.00	Amount Due 5,119.42

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 128462

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 25/06/2020
TIME 08:29

4217323

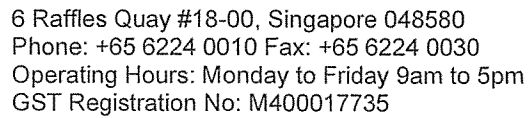
VEHICLE NO SLH3290A

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motor



<https://doi.org/10.1002/for.2496>

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-049885
Date of Request: 25/03/2020

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
33 Leng Kee Road
Singapore 159096

Dear Sir/Madam,

Enquiry Date 25/03/2020
Enquiry By Chng Khay Yin
TP Vehicle No. YP4716L
Accident Date 24/03/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Jasper Chua (LKK Auto)

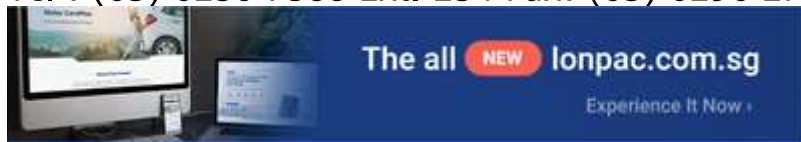
From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 25 August 2020 10:12 AM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Direct Settlement (JT) - Accident involving SLH3290A YP4716L DOA 24/03/2020
Our Ref: 19/20/20/VC05/023244 [External General]

Lonpac External - General

Dear Jasper

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Monday, 24 August 2020 5:18 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement (JT) - Accident involving SLH3290A YP4716L DOA 24/03/2020 Our Ref: 19/20/20/VC05/023244 [External General]

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver hit parked TP.

Summary to offer to repairer **BORNEO MOTORS (SINGAPORE) PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 8,845.48	\$ 5,119.42
Loss of Use (\$80.00 x 4 days)	\$ 320.00	\$ 320.00
GIA Search Fee	\$ 2.00	\$ 2.00

Proposed Total	\$ 9,167.48	\$ 5,441.42
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Breakdown of days is as follows:

Recommended days	4
Weekends / Downtime	0
CLAIM DAYS	4

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 31 March, 2020 7:17 PM

To: 'ONG LI LI'

Cc: 'MT_Claim_SG'; Admin A; Vic (LKKAuto); CS A Team

Subject: RE: Direct Settlement (JT) - Accident involving SLH3290A YP4716L DOA 24/03/2020 Our Ref: 19/20/20/VC05/023244 [External General]

YOUR REF: 19/20/20/VC05/023244

LKK REF: CC4/LPC20004647/Eha3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLH 3290A on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 26 March, 2020 11:07 AM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>