

Jasper Chua (LKK Auto)

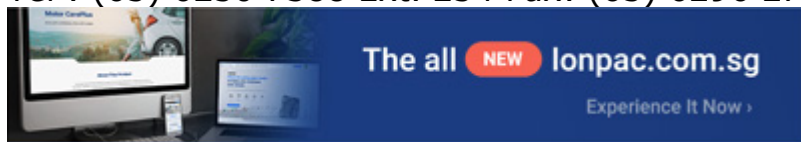
From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 25 August 2020 10:12 AM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Direct Settlement (JT) - Accident involving SLH3290A YP4716L DOA 24/03/2020
Our Ref: 19/20/20/VC05/023244 [External General]

Lonpac External - General

Dear Jasper

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Monday, 24 August 2020 5:18 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement (JT) - Accident involving SLH3290A YP4716L DOA 24/03/2020 Our Ref: 19/20/20/VC05/023244 [External General]

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver hit parked TP.

Summary to offer to repairer **BORNEO MOTORS (SINGAPORE) PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 8,845.48	\$ 5,119.42
Loss of Use (\$80.00 x 4 days)	\$ 320.00	\$ 320.00
GIA Search Fee	\$ 2.00	\$ 2.00

Proposed Total	\$ 9,167.48	\$ 5,441.42
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Breakdown of days is as follows:

Recommended days	4
Weekends / Downtime	0
CLAIM DAYS	4

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 31 March, 2020 7:17 PM

To: 'ONG LI LI'

Cc: 'MT_Claim_SG'; Admin A; Vic (LKKAuto); CS A Team

Subject: RE: Direct Settlement (JT) - Accident involving SLH3290A YP4716L DOA 24/03/2020 Our Ref: 19/20/20/VC05/023244 [External General]

YOUR REF: 19/20/20/VC05/023244

LKK REF: CC4/LPC20004647/Eha3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLH 3290A on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 26 March, 2020 11:07 AM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement (JT) - Accident involving SLH3290A YP4716L DOA 24/03/2020 Our Ref: 19/20/20/VC05/023244 [External General]

Dear Li Li,

Received with thanks.

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Thursday, 26 March 2020 11:04 AM

To: admin <admin-d@lkkauto.com>; assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; admin-a@lkkauto.com

Subject: RE: Direct Settlement (JT) - Accident involving SLH3290A YP4716L DOA 24/03/2020 Our Ref: 19/20/20/VC05/023244 [External General]

Lonpac External - General

Dear Nivitha

Please see attached for our Insured's GIA report.

Regards,

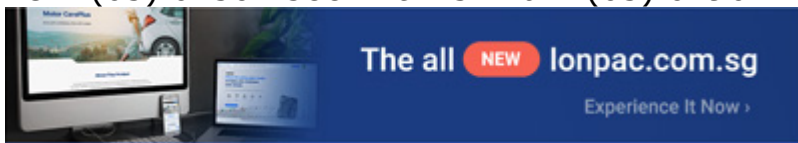
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: admin [<mailto:admin-d@lkkauto.com>]

Sent: Thursday, 26 March 2020 10:58 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; admin-a@lkkauto.com

Subject: RE: Direct Settlement (JT) - Accident involving SLH3290A YP4716L DOA 24/03/2020 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 26 March 2020 8:25 AM

To: 'Ashlyn Chng' <Ashlyn.Chng@inchcape.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>

Subject: RE: Direct Settlement (JT) - Accident involving SLH3290A YP4716L DOA 24/03/2020 [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 19/20/20/VC05/023244

Dear Ashlyn,

Our insured has not lodged the accident and we have appointed LKK Auto Consultants to conduct the survey.

Aside to LKK – Attn: Summer

Kindly proceed to contact the workshop for the survey

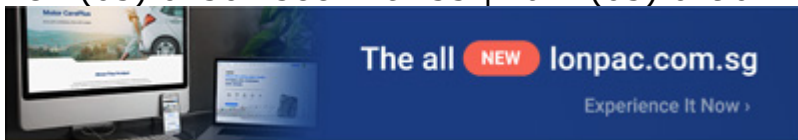
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Ashlyn Chng [<mailto:Ashlyn.Chng@inchcape.com.sg>]

Sent: Wednesday, 25 March 2020 4:34 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: RE: Direct Settlement (JT) - Accident involving SLH3290A YP4716L DOA 24/03/2020

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **YP4716L** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as

recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Joe Tan @ 9742 7757 / 6631 1507** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).
As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards,

Ashlyn Chng

D: 6631 1874 | **F:** 6872 7260 | **E:** Ashlyn.chng@inchcape.com.sg

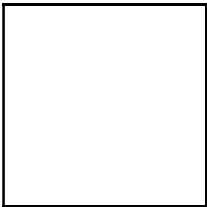
Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg



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