

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 6 April, 2020 4:03 PM
To: Ashlyn.Chng@inchcape.com.sg
Cc: Admin A; Vic (LKKAUTO); assignments; SuraidahB.Saidi@inchcape.com.sg; Jasper Chua (LKK Auto)
Subject: RE: Direct Settlement (JT) - Accident involving SLH3290A YP4716L DOA 24/03/2020 [External General] (URGENT) - LKK REF CC4/LPC20004647/Eha3

WITHOUT PREJUDICE

Dear Ashlyn,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Admin-D (LKKAUTO)
Sent: Monday, 6 April, 2020 3:24 PM
To: Admin A; CS A Team; Vic (LKKAUTO)
Subject: FW: Direct Settlement (JT) - Accident involving SLH3290A YP4716L DOA 24/03/2020 [External General] (URGENT)
Importance: High

Dear Vic,

FYNA CC4/LPC20004647/Eha3

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Sent: Monday, 6 April, 2020 3:07 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: RE: Direct Settlement (JT) - Accident involving SLH3290A YP4716L DOA 24/03/2020 [External General] (URGENT)

Importance: High

Dear Gerald,

Just checking, have your insured reported?

Appreciate if you could revert on the liability on URGENT basis.

Regards,

Ashlyn Chng

D: 6631 1874 | **F:** 6872 7260 | **E:** Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 26 March 2020 8:25 AM

To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>

Subject: RE: Direct Settlement (JT) - Accident involving SLH3290A YP4716L DOA 24/03/2020 [External General]

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Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 19/20/20/VC05/023244

Dear Ashlyn,

Our insured has not lodged the accident and we have appointed LKK Auto Consultants to conduct the survey.

Aside to LKK – Attn: Summer

Kindly proceed to contact the workshop for the survey

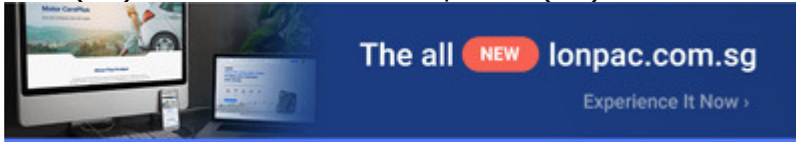
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Ashlyn Chng [<mailto:Ashlyn.Chng@inchcape.com.sg>]

Sent: Wednesday, 25 March 2020 4:34 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: RE: Direct Settlement (JT) - Accident involving SLH3290A YP4716L DOA 24/03/2020

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **YP4716L** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Joe Tan @ 9742 7757 / 6631 1507** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).
As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards,

Ashlyn Chng

D: 6631 1874 | **F:** 6872 7260 | **E:** Ashlyn.chng@inchcape.com.sg

Inchcape Centre

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