Veron Chen (LKKAuto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Tuesday, 31 March 2020 2:35 PM **To:** Veron Chen (LKKAuto); SUR

Subject: RE: SNM20D201525/CB6387Z/CECILIA - Pre-repair Inspection for SMG 2579T. Your

Insured Vehicle no: CB 6387Z

Hi Veron

We have created the record in Merimen.

Thank you.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Tuesday, 31 March 2020 2:25 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>; Chong Boon Sen <booksen.chong@sg.cntaiping.com>; Claims Dept of

CTI <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>

Subject: RE: SNM20D201525/CB6387Z/CECILIA - Pre-repair Inspection for SMG 2579T. Your Insured Vehicle no: CB

6387Z

Dear Cecilia/Boon Sen,

Kindly create claim in merimen

WORKSHOP DETAILS PRECISE AUTO SERVICE NO.1 KAKI BUKIT AVE 6 #02-34/36 SINGAPORE 417883

MODEL TOYOTA WISH (A) 2010, 1987 cc

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 30 March 2020 11:49 AM

To: 'Cecilia Low' <cecilia.low@sg.cntaiping.com>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D201525/CB6387Z/CECILIA - Pre-repair Inspection for SMG 2579T. Your Insured Vehicle no: CB

6387Z

Dear Sir/Mdm,

Thank you for the assignment.

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Monday, 30 March 2020 10:10 AM

To: Precise Auto Service < Support@preciseauto.sg >; admin-a@lkkauto.com; assignments@lkkauto.com;

sur@lkkauto.com

Subject: RE: SNM20D201525/CB6387Z/CECILIA - Pre-repair Inspection for SMG 2579T. Your Insured Vehicle no: CB

6387Z

Without Prejudice

Dear Sirs

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Thank you.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

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From: Precise Auto Service [mailto:Support@preciseauto.sg] Sent: Friday, 27 March 2020 6:02 PM To: Cecilia Low < cecilia.low@sg.cntaiping.com > Subject: Re: SNM20D201525/CB6387Z/CECILIA - Pre-repair Inspection for SMG 2579T. Your Insured Vehicle no: CB 6387Z Dear Sir, We refer to your email on dated 27-03-2020. We regrettable to inform your that we are unable to agree your surveyors list. Our proposed list of surveyors for Single Joint Expert are as follows: -1. Andrew OwYong: 2. Vincent Ng; 3. Choo Beng Hai; 4. Leslie Lim; 5. Tan Chin Suan; 6. Patrick Ng Kong Beng: 7. Matthew Yong Chin Ng; 8. Ong Hock Leng; 9. Jayson Liaw Leong San; and 10. William Ng. Kindly contact the repairers, M/s Precise Auto Service at 67457367 for pre-repair inspection arrangements. Thanks & Regards Arine On Fri, 27 Mar 2020 at 17:21, Cecilia Low cecilia.low@sg.cntaiping.com wrote: Without Prejudice **Dear Sirs** We refer to your email of even date. We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK/LBS

Adrian Ling
Kelvin Ang
See Chew Seng
Mohd Fadhilah Bin Osman
Xing Quo Qiang
Kenneth Kong
Simon Ho
Chua Weijie
Marcus Chua
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6222 1033

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From: Claims Dept of CTI

Sent: Friday, 27 March 2020 5:20 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>; Support@preciseauto.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D201525/CB6387Z/CECILIA - Pre-repair Inspection for SMG 2579T. Your Insured

Vehicle no: CB 6387Z

Dear Cecilia,

Please conduct PRS for SMG2579T.

Note: officer in charge – Cecilia 63896530.

*** Kindly quote our reference number when replying.

Thank you, Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Precise Auto Service <Support@preciseauto.sg>

Sent: Friday, March 27, 2020 4:55 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Pre-repair Inspection for SMG 2579T. Your Insured Vehicle no: CB 6387Z

Dear Sir,

We refer to the above matter. Herewith attached 2 days PRI notice for your attention.

Kindly arrange a date and time to do PRI for our client vehicle (SMG 2579T) in our workshop ASAP.

Thank You.
Best Regards
Arine
Time
T: 6745 7367 F: 6841 3390
E: support@preciseauto.sg
W: www.preciseauto.sg A: No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883
Eallowing on gooial modia.
Follow us on social media:
https://www.instagram.com/preciseautosvs/
https://twitter.com/preciseautosvs
https://www.facebook.com/PreciseAutoService/

T: 6745 7367 | **F**: 6841 3390 **E**: <u>support@preciseauto.sq</u> W: www.preciseauto.sg **A**: No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883 Follow us on social media: https://www.instagram.com/preciseautosvs/ https://twitter.com/preciseautosys https://www.facebook.com/PreciseAutoService/

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