

## Denise Tay (LKKAUTO)

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**From:** Rasul (LKKAUTO)  
**Sent:** Tuesday, 28 July 2020 11:21 AM  
**To:** Denise Tay (LKKAUTO)  
**Subject:** FW: SNM20D201526/GBD4026E/PAULINE - SKT13C / GBD4026E Date of accident:20-03-202  
**Attachments:** SKT 13(1).png; SKT 13(2).png; SKT 13(condition).png

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants  
Pte Ltd

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**From:** Rasul (LKKAUTO)  
**Sent:** Tuesday, 28 July, 2020 11:20 AM  
**To:** Alan Quek  
**Cc:** Denise Tay (LKKAUTO)  
**Subject:** RE: SNM20D201526/GBD4026E/PAULINE - SKT13C / GBD4026E Date of accident:20-03-202

Hi Alan,

Finalised amount of \$ 4,528.80 / 4 days of repair is confirmed

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Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

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**From:** Denise Tay (LKKAUTO)  
**Sent:** Tuesday, 28 July, 2020 8:26 AM  
**To:** Rasul (LKKAUTO)  
**Subject:** FW: SNM20D201526/GBD4026E/PAULINE - SKT13C / GBD4026E Date of accident:20-03-202

Finalize and photo

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6271-0351 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

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**From:** Abdul Jalil B Bakar <[abduljalil.bakar@cyclecarriage.com.sg](mailto:abduljalil.bakar@cyclecarriage.com.sg)>

**Sent:** Monday, 27 July 2020 7:21 PM

**To:** Alan Quek <[alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg)>; Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>; Dennis Yap <[dennis.yap@cyclecarriage.com.sg](mailto:dennis.yap@cyclecarriage.com.sg)>

**Subject:** RE: SNM20D201526/GBD4026E/PAULINE - SKT13C / GBD4026E Date of accident:20-03-202

Hi Alan,

As requested please refer to attachment for your action .Thanks

Best regards,

Abdul Jalil

Technical Executive

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 67778388 | DID: 67714434 | Fax: 67795383

Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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**From:** Alan Quek

**Sent:** Monday, 27 July, 2020 6:31 PM

**To:** Denise Tay (LKKAuto); Abdul Jalil B Bakar; Dennis Yap

**Subject:** RE: SNM20D201526/GBD4026E/PAULINE - SKT13C / GBD4026E Date of accident:20-03-202

Hi Denise,

Attach is the finalization. Thank you.

Hi Dennis & Jalil,

Any photo for LKK side, thank you.

Warmest Regards,

Alan Quek

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**From:** Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]

**Sent:** Monday, 20 July 2020 4:58 PM

**To:** Rasul (LKKAuto); Alan Quek; Dennis Yap; Abdul Jalil B Bakar; Tony Lim

**Cc:** Admin A; assignments; Taufikh (LKKAuto)

**Subject:** RE: SNM20D201526/GBD4026E/PAULINE - SKT13C / GBD4026E Date of accident:20-03-202

**This email was sent from outside of your organisation**

Dear Alan,

Can finalize already?

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Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6271-0351 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

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**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Monday, 6 July 2020 1:37 PM

**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>; Alan Quek <[alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg)>; Dennis Yap <[dennis.yap@cyclecarriage.com.sg](mailto:dennis.yap@cyclecarriage.com.sg)>; Abdul Jalil B Bakar <[abduljalil.bakar@cyclecarriage.com.sg](mailto:abduljalil.bakar@cyclecarriage.com.sg)>; Tony Lim <[tony.lim@cyclecarriage.com.sg](mailto:tony.lim@cyclecarriage.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>

**Subject:** RE: SNM20D201526/GBD4026E/PAULINE - SKT13C / GBD4026E Date of accident:20-03-202

Dear Alan,

Can finalize already?

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

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**From:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Sent:** Tuesday, 9 June 2020 8:36 AM

**To:** Alan Quek <[alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg)>; Dennis Yap <[dennis.yap@cyclecarriage.com.sg](mailto:dennis.yap@cyclecarriage.com.sg)>; Abdul Jalil B Bakar <[abduljalil.bakar@cyclecarriage.com.sg](mailto:abduljalil.bakar@cyclecarriage.com.sg)>; Tony Lim <[tony.lim@cyclecarriage.com.sg](mailto:tony.lim@cyclecarriage.com.sg)>

**Cc:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>

**Subject:** RE: SNM20D201526/GBD4026E/PAULINE - SKT13C / GBD4026E Date of accident:20-03-202

Hi Alan,

Resurvey done

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

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**From:** Alan Quek [<mailto:alan.quek@cyclecarriage.com.sg>]

**Sent:** Monday, 8 June, 2020 1:21 PM

**To:** Rasul (LKKAuto); Dennis Yap; Abdul Jalil B Bakar; Tony Lim

**Cc:** Denise Tay (LKKAuto); Admin A; assignments; Taufikh (LKKAuto)

**Subject:** RE: SNM20D201526/GBD4026E/PAULINE - SKT13C / GBD4026E Date of accident:20-03-202

Hi Rasul,

You may come resurvey before paint now. Thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



Exceptional Journeys



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**From:** Alan Quek

**Sent:** Monday, 8 June 2020 8:43 AM

**To:** Rasul (LKKAuto); Dennis Yap; Abdul Jalil B Bakar; Tony Lim

**Cc:** Denise Tay (LKKAuto)

**Subject:** RE: SNM20D201526/GBD4026E/PAULINE - SKT13C / GBD4026E Date of accident:20-03-202

Hi Dennis & Jalil,

Kindly take note, surveyor want to take before paint them self. Job card now I create, thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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**From:** Rasul (LKKAUTO) [<mailto:Rasul@lkkauto.com>]  
**Sent:** Monday, 8 June 2020 8:41 AM  
**To:** Alan Quek  
**Cc:** Denise Tay (LKKAUTO)  
**Subject:** RE: SNM20D201526/GBD4026E/PAULINE - SKT13C / GBD4026E Date of accident:20-03-202

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Hi Alan,

Just follow my marking desktop adjusted estimate. Any check item damages before paint photos taken, do message or call me for resurvey

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

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**From:** Alan Quek [<mailto:alan.quek@cyclecarriage.com.sg>]  
**Sent:** Saturday, 6 June, 2020 11:25 AM  
**To:** Denise Tay (LKKAUTO); Rasul (LKKAUTO)  
**Subject:** RE: SNM20D201526/GBD4026E/PAULINE - SKT13C / GBD4026E Date of accident:20-03-202

Hi LKK,

Car is in 188 Pandan Loop Cycle & Carriage, allow us to know if you want to survey. If not I will follow your marking desktop survey to proceed.

But we will arrange your side to take before paint, allow me to know to take for your side or you want to dropby. Thank you.

Your Sincerely

Alan Quek  
Service Advisor  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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**From:** Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]  
**Sent:** Wednesday, 8 April 2020 5:56 PM  
**To:** Alan Quek; Rasul (LKKAuto)  
**Subject:** RE: SNM20D201526/GBD4026E/PAULINE - SKT13C / GBD4026E Date of accident:20-03-202

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Dear Alan,

Please see re mark of the estimate

**Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

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**From:** Denise Tay (LKKAuto)  
**Sent:** Tuesday, 7 April 2020 5:16 PM  
**To:** Alan Quek <[alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg)>; Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Subject:** FW: SNM20D201526/GBD4026E/PAULINE - SKT13C / GBD4026E Date of accident:20-03-202

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**From:** Denise Tay (LKKAuto)  
**Sent:** Tuesday, 7 April 2020 5:15 PM  
**To:** Alan Quek <[alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg)>  
**Subject:** RE: SNM20D201526/GBD4026E/PAULINE - SKT13C / GBD4026E Date of accident:20-03-202

Dear Alan,

I will check with Rasul.

Hi Rasul,

Please review Alan's enquires below.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6271-0351 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

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---

**From:** Alan Quek <[alan.quek@cyclecarriage.com.sg](mailto:alan.quek@cyclecarriage.com.sg)>

**Sent:** Tuesday, 7 April 2020 5:08 PM

**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Subject:** Re: SNM20D201526/GBD4026E/PAULINE - SKT13C / GBD4026E Date of accident:20-03-202

Hi Dennis,

The respray for this is \$1000 cause is mat colour. The front bumper need to be replace, cause one of the holding bracket is break. The rest question mark.

Warmest Regards

Alan Quek

On 7 Apr 2020, at 5:02 PM, Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)> wrote:

**This email was sent from outside of your organisation**

Hi Alan,

Marked estimate for SKT 13C

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6271-0351 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

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<SKT 13.pdf>

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