



07<sup>th</sup> APRIL 2020

Our ref : TTS/BU/1920/657

Your ref :

**AIG Asia Pacific Insurance Pte. Ltd.**

78 Shenton Way

#07-16

Singapore 079120

**Attn : Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir/Mdm,

**ACCIDENT INVOLVING SG5037A AND GBF3783Z ON 24/03/2020 AT ALONG TOH GUAN ROAD EAST.**

We understand that you are the insurer of vehicle no. GBF3783Z which was involved in the above accident with our bus no. SG5037A.

We are of the opinion that the accident was caused by the negligent driving of your insured driver. As a result of this accident, we have been put to loss and expense as follows:

Cost of Repair	: \$	19,498.48	(inclusive of 7% gst)
Loss of Use	: \$	3,200.00	(\$400 x 8days)
GIA Search Fees	: \$	2.00	(enclosed)
<b>Total</b>	<b>: \$</b>	<b>22,700.48</b>	

We look forward to hearing from you early in order to resolve this matter amicably.

We are submitting this claim in demand for direct settlement.

We enclosed herewith the necessary documents to support the claims.

**Kindly review and revert within the next (7) seven days.**

**Failure of which the case shall be send to our solicitor without further advice.**

Thank You

Best Regards

*Lynn Ahmad (Ms)*

Senior Executive, Claims

Office +65 6248 0987

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21 Bulim Drive, Bulim Bus Depot, Singapore 648170

NEXTGENERATIONTRANSPORT

# SG5037A REPAIR COST



ACCIDENT TIME REPORTED	09:15HRS
ACCIDENT DATE	24-Mar-20
BUS CAPTAIN NAME	HU PEI TIONG
THIRD PARTY CLAIM AGAINST	AIG Asia Pacific Insurance Pte. Ltd.

BUS REGISTRATION NUMBER	SG5037A
BUS TYPE (SD/DD)	DD
BUS ROUTE NUMBER	
BUS ADVERTS (Y/N)	N

## SECTION 1: SURVEYOR'S FINALISED COST OF REPAIR

NO.	Part or Item Description	Quantity	Total Cost
1	FINALISED COR P/P		\$18,222.88
2			
3			
4			
5			
6			
7			
8			
9			
10			
		7% GST	\$1,275.60
		PARTS TOTAL COST	\$19,498.48

## SECTION 4 : NUMBER OF DAYS BUS IN WORKSHOP FOR SURVEY & REPAIRS

		DATE IN	24/3/2020
		DATE & TIME SURVEY	26/3/2020 0940HRS
		DATE OUT	1/4/2020
BUS TYPE (SD / DD)	DD	TOTAL NUMBER OF DAYS	8
LOSS OF USE COST			\$3,200.00

SUMMARY	
SECTION NO.	COST
1	\$19,498.48
2	\$3,200.00
<b>TOTAL</b>	<b>\$22,698.48</b>

## Third Party Insurer Enquiry

Our Ref No: GR-20-049631  
Date of Request: 25/03/2020

Your Ref No: Online Purchase

Tower Transit Singapore Pte Ltd  
21 Bulim Drive  
Bulim Bus Depot  
Singapore 648170

Dear Sir/Madam,

Enquiry Date 25/03/2020  
Enquiry By Bazlin Binte Ahmad  
TP Vehicle No. GBF3783Z  
Accident Date 24/03/2020

### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBF3783Z	AIG Asia Pacific Insurance Pte. Ltd.	30/09/2019-29/09/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-049631  
Date of Request: 25/03/2020

Your Ref No: Online Purchase

Tower Transit Singapore Pte Ltd  
21 Bulim Drive  
Bulim Bus Depot  
Singapore 648170

Dear Sir/Madam,

Enquiry Date 25/03/2020  
Enquiry By Bazlin Binte Ahmad  
TP Vehicle No. GBF3783Z  
Accident Date 24/03/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**Tower Transit Singapore Pte Ltd**

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Co. Registration No. / GST Registration No. 201419417K

Website: www.towertransit.sg Email: AP@towertransit.sg

**TAX INVOICE****Bill To:****AIG Asia Pacific Insurance Pte Ltd**78 Shenton Way #09-16  
Singapore 642653

GST Reg. No : 201419417K

Invoice No. : AIG-202008-02

Invoice Date : 7-Aug-2020

Terms : 28 days

Contract No. : -

Attention: Motor Claims Department

Item	DESCRIPTION	GROSS AMOUNT (\$\$)	TAX RATE	TAX (\$\$)	AMOUNT (\$\$)
1	Being cost recovery regarding accident involving SG5037A and GBF3783Z on 24 March 2020  Cost of Repair (all-in)	19,532.71	7%	1,367.29	20,900.00
TOTAL		19,532.71		1,367.29	20,900.00

Interest shall be levied from the due date of the invoice to the date payment is received. The interest rate shall be at 7.5% p.a. except when there is an agreement in which case the applicable late interest rate as per the agreement shall take precedence.

**For Bank Transfer:**

Bank Name: The Hongkong and Shanghai Banking Corporation Limited

Account Name: Tower Transit Singapore Pte Ltd

Bank Code: 7232

Branch Code: 052 Collyer Quay Branch

Account No.: 052-394822-001

SWIFT Code: HSBCSGSG

**Authorised Signature**

Name: Subramanian Kasi

Title: Finance Director



## RELEASE

Claim No: **6257515569SG**

Policy No: **2100485086**

I/We, **SG 5037A – TOWER TRANSIT SINGAPORE PTE LTD**, hereby agree to accept the sum of **(SINGAPORE DOLLARS TWENTY THOUSAND NINE HUNDRED ONLY) (\$20,900.00)** to be paid to **(TOWER TRANSIT SINGAPORE PTE LTD)** in full and final settlement of all claims, costs and disbursement arising from personal injury or loss of or damage to property sustained by me/us as a result of an accident involving **SG 5037A** and **GBF 3783Z** on the **24 MARCH 2020** along **TOH GUAN ROAD EAST** and I/we agree that the said sum is paid with a denial of liability on the part of **AIG Asia Pacific Insurance Pte. Ltd.** being the insurer, insured and the driver of vehicle No **GBF 3783Z** respectively, (or any other person or persons) in respect of said loss and for damage whether now or hereafter to become manifest, and is accepted by me/us to the intent that the said **AIG Asia Pacific Insurance Pte. Ltd.** and all other persons be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which I/we now or hereafter may have arising out of or connected with or traceable to the said accident. I/We further state that the foregoing release has been carefully read by me/us or has been read to me/us and I/we know the contents thereof and have signed the same as my/our own free and voluntary act and have not been influenced in making this settlement by any representation of the party or parties released. I/We also declare that I am/we are the person/persons entitled to receive the above compensation and hereby undertake to indemnify **AIG Asia Pacific Insurance Pte. Ltd.** against any claim made or which may be made in respect of this compensation.

**“This Release does not bind the insured and insured driver of AIG Asia Pacific Insurance Pte. Ltd. and is not to be construed as an admission of liability on their part and shall not be used as evidence in any claims, actions which may be lodged by them.”**

Dated this                      day of

**WITNESS**

Signature: \_\_\_\_\_

Name : **LYNN AHMAD**

Address : **c/o : 21 BULIM DRIVE**

**BULIM BUS DEPOT**

**SINGAPORE 648170**

**CLAIMANT**

Signature: \_\_\_\_\_

Name : **SG 5037A – TOWER TRANSIT SINGAPORE PTE LTD**

Address : **21 BULIM DRIVE**

**BULIM BUS DEPOT**

NRIC No: **SINGAPORE 648170**



**ACCIDENT INVOLVING GBF 3783Z(AIG) / SG 5037A / OTHERS ON 24/03/2020**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 5/5/2020 12:18 PM

To: ALFREDLEE@ONHOCK.COM <ALFREDLEE@ONHOCK.COM>; JASONONG@ONHOCK.COM <JASONONG@ONHOCK.COM>

05 May 2020

**M/s ONHOCK PROVISION COMPANY**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: GBF3783Z**

**Our Ref: CC4/AIG20004631/R1ps3**

**ACCIDENT INVOLVING GBF 3783Z(AIG) / SG 5037A / OTHERS ON 24/03/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SG 5037A against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as your lorry had rolled down the slope onto Toh Guan Road East and collided onto a Tower Transit bus SG5037A and then his lorry went to hit GBE460E & SJQ79R. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)