

RE: <Seek Instruction>AIG Ref: 6257515569SG //LKK Ref: CC4/AIG20004631/R1ps3(SG5037A) & CC6/AIG20004583/Aga3(SJQ79R) [ACCIDENT INVOLVING GBF 3783Z(OI-AIG) / SG 5037A / SJQ 79R/ GBE 460E ON 24/03/2020]

Chan, Kian-Meng <Kianmeng.Chan1@aig.com>

Thu 30/4/2020 5:22 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Good day Hsiao Tong,

Hope this email finds you well.

As there is lack of evidence to deny coverage, please proceed to settle at best.

Best regards,

**Chan Kian Meng**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1678

[KianMeng.Chan1@aig.com](mailto:KianMeng.Chan1@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Thursday, April 30, 2020 5:18 PM

**To:** Chan, Kian-Meng <Kianmeng.Chan1@aig.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

**Subject:** [EXTERNAL] Re: <Seek Instruction>AIG Ref: 6257515569SG //LKK Ref: CC4/AIG20004631/R1ps3(SG5037A) & CC6/AIG20004583/Aga3(SJQ79R) [ACCIDENT INVOLVING GBF 3783Z(OI-AIG) / SG 5037A / SJQ 79R/ GBE 460E ON 24/03/2020]

**This message is from an external sender; be cautious with links and attachments.**

Dear Sirs/Mdm,

We refer to our below email.

Kindly advise if we may proceed DS.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 2 April 2020 12:10 PM  
**To:** Chan, Kian-Meng <[Kianmeng.Chan1@aig.com](mailto:Kianmeng.Chan1@aig.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Subject:** <Seek Instruction>AIG Ref: 6257515569SG //LKK Ref: CC4/AIG20004631/R1ps3(SG5037A) & CC6/AIG20004583/Aga3(SJQ79R) [ACCIDENT INVOLVING GBF 3783Z(OI-AIG) / SG 5037A / SJQ 79R/ GBE 460E ON 24/03/2020]

AIG Ref: **6257515569SG**

LKK Ref: CC4/AIG20004631/R1ps3(SG5037A) & CC6/AIG20004583/Aga3(SJQ79R)

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBF 3783Z(OI-AIG) / SG 5037A / SJQ 79R/ GBE 460E ON 24/03/2020**

We refer to the above matter.

Based on insured driver accident report, he parked his lorry and alighted to go to toilet. When he came back from toilet, he discovered that his lorry had rolled down the slope onto Toh Guan Road East and collided onto a Tower Transit bus SG5037A and then his lorry went to hit GBE460E & SJQ79R. Our driver stated that he remembered pulling on the hand brake before going to toilet.

Kindly advise if there is any investigation conducted by AIG and whether we can proceed DS.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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