

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 31 March 2020 1:57 PM
To: Claims Dept; Admin A; Admin-D (LKKAUTO); SUR
Cc: (nora.khai@premiumauto.com.sg); (boojohnny@gmail.com)
Subject: RE: OD CLAIM FOR SLX 7198 Z ON 24/3/2020

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SLX 7198Z, (Excess \$600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 31 March 2020 8:15 AM
To: claims@premiumauto.com.sg; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SLX 7198 Z ON 24/3/2020

Dear all,

Any update on repair approval?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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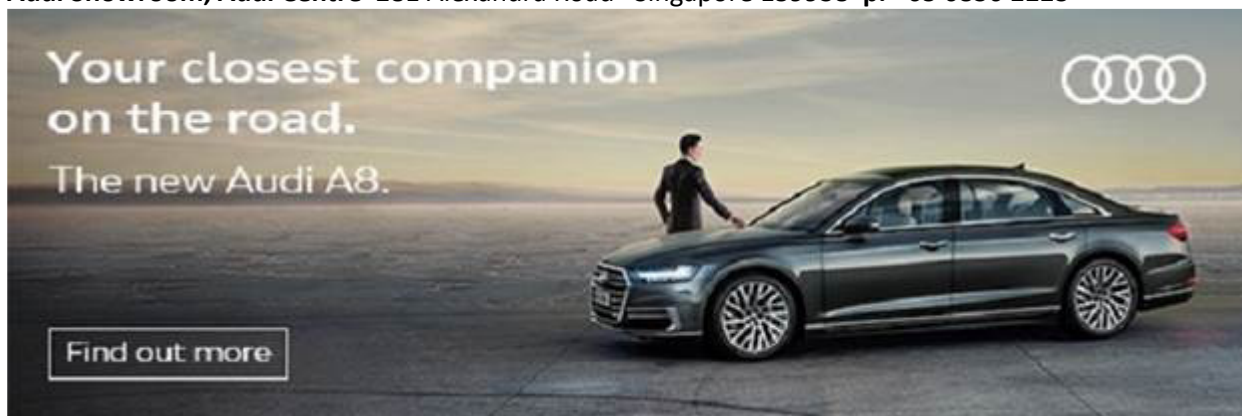
From: claims@premiumauto.com.sg [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 26 March 2020 9:32 AM
To: 'Admin A'; 'Nivitha (LKK Auto)'; 'SUR'
Cc: 'Claims'
Subject: RE: OD CLAIM FOR SLX 7198 Z ON 24/3/2020

Dear all,

Attached is the estimate for your reference.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
D. +65 6768 9911 **e.** claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: claims@premiumauto.com.sg <claims@premiumauto.com.sg>
Sent: Wednesday, 25 March 2020 2:43 PM
To: 'Admin A' <admin-a@lkkauto.com>; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SLX 7198 Z ON 24/3/2020

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report and documents for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 26/3/2020, 2pm at 24 Benoi Sector.

Vehicle is in our compound.

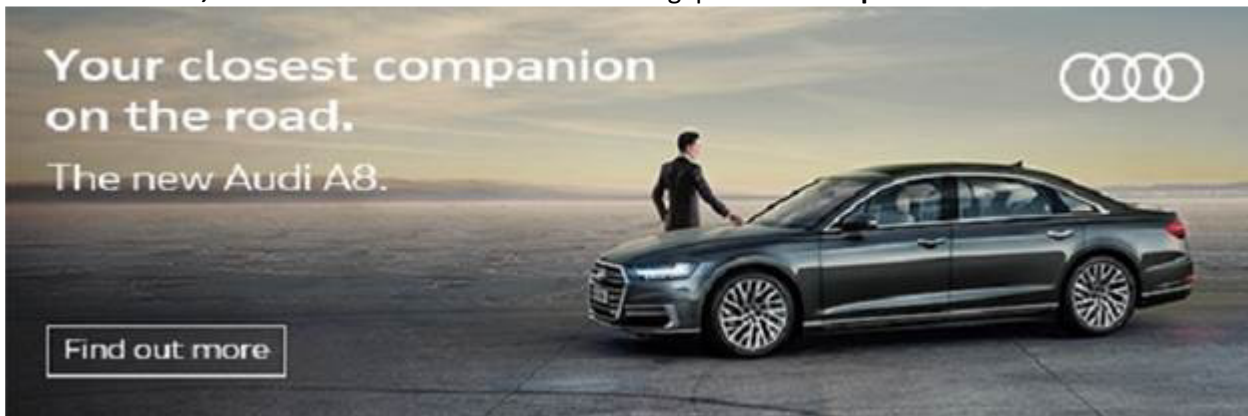
Best Regards,
Syafiq
Claims Admin Assistant

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D. +65 6768 9911 e. claims@premiumauto.com.sg w. www.audi.com.sg

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