

Mei Kwan (LKKAuto)

From: Josey Loh Kah Wai - SGUser <josey.loh@fwd.com>
Sent: Friday, 27 March 2020 4:54 PM
To: mvelu049@yahoo.com
Cc: CRM and all customer engagements - SG Common; Motor Claims SG - SG Common
Subject: Your FWD Car Insurance Claim Number: 1202000015051

Follow Up Flag: Follow up
Flag Status: Completed

Hi Mr Veloo,

We'd like to let you know a third-party claim was lodged against your policy for the alleged accident on 25/03/2020 involving SLR3305P along Blk 138 Tampines Street 11 car park.

As FWD has yet to receive your accident report, we'd like to gently remind you that according to the General Insurance Association (GIA) Motor Claims Framework (MCF), a policyholder must report an accident to the insurance company within 24 hours of the accident, or next working day.

Please bring your vehicle to our nearest Approved Reporting Centre to make a report (which includes taking photograph) within two working days from the date of this e-mail. Any reporting delay might affect your claim outcome.

Simply click here [link](#) for the list of FWD's Approved Reporting Centres.

Please do not hesitate to contact us should you have any query or need any assistance.

Thank you.

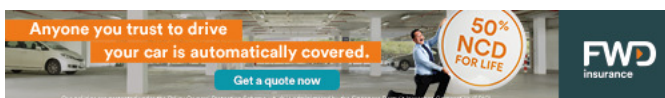
Kind Regards

Josey Loh
Executive, Claims

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E josey.loh@fwd.com

W fwd.com.sg



ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not

use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.