

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 2 April 2020 4:46 PM
To: tar6985@hotmail.com
Subject: RE: PRI for accident between SMQ7439D and SLZ1804L(EQ INSURANCE)) on 25/03/2020 (DM20HO00642-JG)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Friday, 27 March, 2020 3:13 PM

To: Terrence Lim <tar6985@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PRI for accident between SMQ7439D and SLZ1804L(EQ INSURANCE)) on 25/03/2020 (DM20HO00642-JG)

Without Prejudice
Save As To Cost

Dear Terrence

Thank you for your confirmation.

We will arrange accordingly.

Dear LKK

Please assist on this PRS.
Our insured has not reported this accident.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



A handwritten signature in black ink, appearing to be 'Joel Goh', written over a horizontal line.

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Terrence Lim [<mailto:tar6985@hotmail.com>]

Sent: Friday, March 27, 2020 10:44 AM

To: Joel Goh

Subject: Re: PRI for accident between SMQ7439D and SLZ1804L(EQ INSURANCE)) on 25/03/2020 (DM20HO00642-JG)

hi

please arrange LKK for me, thanks.

Thank you.

Regards,

Terrence Lim

Rally Pitstop

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Friday, March 27, 2020 10:25 AM

To: Terrence Lim <tar6985@hotmail.com>

Subject: RE: PRI for accident between SMQ7439D and SLZ1804L(EQ INSURANCE)) on 25/03/2020 (DM20HO00642-JG)

Without Prejudice

Save As To Costs

Dear Terrence

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) Kelvin Automotive Appraising Services Tel: 8182 5263 Fax: 6746 1148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 9662 3655 Fax: 6765 5662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	10) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
11) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	12) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



A handwritten signature in black ink, appearing to be 'Terrence Lim', with a long horizontal line extending to the right.

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From: Terrence Lim [<mailto:tar6985@hotmail.com>]
Sent: Friday, March 27, 2020 10:25 AM
To: Joel Goh
Subject: Re: PRI for accident between SMQ7439D and SLZ1804L(EQ INSURANCE)) on 25/03/2020

hi

report attached.

Thank you.

Regards,

Terrence Lim

Rally Pitstop

91005500

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Friday, March 27, 2020 9:51 AM

To: Terrence Lim <tar6985@hotmail.com>

Subject: RE: PRI for accident between SMQ7439D and SLZ1804L(EQ INSURANCE)) on 25/03/2020

Without Prejudice
Save As To Cost

Dear Terrence

Please assist to forward a copy of your client's GIA report in order for us to register the claim and arrange for PRS.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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A handwritten signature in black ink, appearing to be 'Joel Goh'.

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From: Terrence Lim [<mailto:tar6985@hotmail.com>]

Sent: Thursday, March 26, 2020 6:04 PM

To: EQI PRS

Subject: Fw: PRI for accident between SMQ7439D and SLZ1804L(EQ INSURANCE)) on 25/03/2020

hi officer

please help to arrange PRI for this car accident .

Thank you.

Regards,

Terrence Lim

Rally Pitstop

91005500



This email has been checked for viruses by AVG antivirus software.
www.avg.com