



**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: / Motor Claims Dept**  
**Yr Ref: SGP 6388 A**

Norah Khai From  
6768 9911 Telephone +65 -  
6841 1183 Telefax +65 -  
Nora.khai@premiumauto.com.sg Mobile +65 -  
Body & Paint Dept Our Dept  
PA/TP/0346/2020/NH Email

2-Sep-2020 Date  
1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SMR 3522 S, Audi Q3 1.4 TFSI S-TRONIC.**

With reference to the above-mentioned vehicle, no. **SMR 3522 S**, claimant, **Mr. Lim Gim Huat**, please find the related document per attached.

1. A copy of the Original invoice no. 85015432 – S\$ 11,705.12.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 480.00 (S\$ 60.00 x 7 Working days + 1 Sunday)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl

AIG Insurance – SMR 3522 S

## BREAKDOWN OF PAYMENT

Vehicle No: SMR3522S

Accident on 27/03/2020 at UPPER SERANGOON RD TOWARD PIE

Involving vehicle/s SGP6388A

1) Repair cost \$ 11,705.12 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 2.00 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or ~~Rental~~ Car \$ 480.00 Payable to: PREMIUM AUTOMOBILES PTE LTD

4) Medical fees \$ \_\_\_\_\_ Payable to: \_\_\_\_\_

5) Others \$ \_\_\_\_\_ Payable to: \_\_\_\_\_


**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

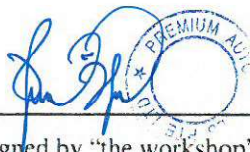
I, LIM GIM HUAT (the third party claimant) of 48 WOODLANDS DRIVE #12-53, SINGAPORE 737763 (address), owner of SMR3522S (vehicle no.) hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SMR3522S that was damaged pursuant to the accident which occurred on 27/03/2020 (date) along UPPER SERANGOON RD TOWARD PIE (location) involving vehicle no/s SGP6388A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 2nd (day) of Sept (month) 2020 (year)

  
\_\_\_\_\_  
Signed by "the third party claimant"  
(with chop if applicable)

  
\_\_\_\_\_  
Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **PREMIUM AUOMOBILES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **SS11,705.12** (Repair Cost), **SS480.00** (Loss of Use), **SS2.00** (Disbursement) for vehicle no. **SMR 3522S** that was damaged pursuant to the accident which occurred on **27/03/2020** (date) along **UPP SERANGOON RD TWD PIE** (location) involving vehicle no/s **SGP 6388A**. This is pursuant to the inspection conducted on **01/04/2020** (date) at “the workshop”.


We/I confirm that we/I are/am authorized by the owner **LIM GIM HUAT** (the third party claimant”) of vehicle no. **SMR 3522S** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMR 3522S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26<sup>th</sup> (day) of October (month) **2020** (year)

  
LKK  
cry

Signed by appointed surveyor

  
PREMIUM AUTOMOBILES PTE LTD

Signed by “the workshop” (with chop)

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 15:26

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	<b>Invoice No:</b> 85015432	<b>Account:</b> A0006 (T 0)
	<b>Date :</b> 24/08/2020	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	<b>Order :</b> SMR3522S	
	<b>Term :</b> 30	

<b>Regn No:</b> SMR3522S (V 44793)	<b>Regn Date:</b> 30/12/2019	<b>Mileage:</b> 2820	<b>WIP No.:</b> 34363
<b>Model:</b> Q3 1.4 TFSI S tronic F3BACX	<b>Chassis:</b> WAUZZZF35L1022509	<b>Engine:</b> CZD 885281	<b>Dept:</b> U
<b>You have been assisted by :-</b> UB-Tony Foong ( 33 )			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGES	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS FRONT DOOR AND RHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES	560.00	1.00	560.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER,RHS REAR DOOR AND RHS FRONT DOOR.TO REPAIR RHS REAR FENDER.REORGANISE CRASH REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1500.00	1.00	1,500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER,RHS REAR FENDER, RHS REAR DOOR AND RHS FRONT DOOR.	2200.00	1.00	2,200.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO REPAIR RHS B PILLAR	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY RHS B PILLAR	550.00	1.00	550.00
S	BODYWORK	M: TO RESPRAY RHS FRONT DOOR AND REAR DOOR HANDLE	100.00	1.00	100.00
X	A83A853817 4W3	008162/(V) (GER) COVER Less 020%	1.00	253.00	202.40
X	A83A853818 4W3	008162/(V) (GER) COVER Less 020%	1.00	253.00	202.40
X	A83A833052C	008162/(V) (GER) DOOR Less 020%	1.00	2512.00	2,009.60
X	A83A839912A	SEAL Less 020%	1.00	127.00	101.60
X	A83A853970 4W3	008162/(V) (GER) COVER Less 020%	1.00	241.50	193.20
X	A83A831052D	(A) (SK) DOOR 09042020 Less 020%	1.00	2422.00	1,937.60
X	A83A837912A	008162/(V) (GER) SEAL Less 020%	1.00	156.00	124.80
X	A83A853960 4W3	008162/(V) (GER) COVER Less 020%	1.00	253.00	202.40
X	A8K0837199	CLIP - A/P GT Less 020%	6.00	0.70	3.36

Parts	4,977.36
Labour	0.00
Sublet	5,962.00
Menus	0.00
Lubricant	0.00

**Sub-Total** 10,939.36

**7% GST** 765.76

**Grand Total** 11,705.12



Received by

For & on behalf of  
Premium Automobiles Pte Ltd



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

## Third Party Insurer Enquiry

Our Ref No: GR-20-051081  
Date of Request: 27/03/2020  
Your Ref No: Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date: 27/03/2020  
Enquiry By: Tony Foong Chin Fong  
TP Vehicle No: SGP6388A  
Accident Date: 27/03/2020

Enquiry Result	Insurer	Period of Insurance	Insurer Tel. No.
TP Vehicle No. SGP6388A	AIG Asia Pacific Insurance Pte. Ltd.	30/11/2019-29/11/2020	65-6419-3000
SGP6388A	AIG Asia Pacific Insurance Pte. Ltd.	05/02/2020-04/02/2022	65-6419-3000
SGP6388A	AIG Asia Pacific Insurance Pte. Ltd.	30/01/2020-29/01/2022	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

**TAX INVOICE**

Our Ref No: GR-20-051081  
Date of Request: 27/03/2020  
Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699  
Your Ref No: Online Purchase

Dear Sir/Madam,

Enquiry Date 27/03/2020  
Enquiry By Tony Foong Chin Fong  
TP Vehicle No. SGP6388A  
Accident Date 27/03/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO  Cash  Cheque



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC3/AIG20004627/ha3**

01 APRIL 2020

**YEO GUEK HONG JANET  
11 MULBERRY AVE  
SINGAPORE 348356**

Dear Sir/Madam,

**ACCIDENT INVOLVING SGP 6388A AND SMR 3522S ON 27/03/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua  
DID: 6841 2928  
FAX: 6741 4108  
Email: jasperchua@lkkauto.com

*c. c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*



## View Received Message

This mail is associated with :

**\*SMR3522S (4097649041SG)**  
**[SGP6388A]**  
TP  
LIM GIM HUAT  
Mar 27 2020 12:40PM  
[YEO GUEK HONG JANET]  
Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 16/10/2020 11:11 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$12187.12) - SMR3522S - Claim Handler: Goh, Jeremy-CX

Approved:12187.12:Subject to all docs/billings in order, please settle at best.

### DOCUMENTS SUMMARY

There are no documents.