

Vic (LKKAUTO)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 7 April, 2020 3:58 PM
To: Vic (LKKAUTO)
Cc: Admin A; Jasper Chua (LKK Auto); 'Claims'
Subject: RE: ACCIDENT BETWEEN SMR 3522 S AND YOUR INSURED SGP 6388 A ON 27/3/2020 - LKK REF CC3/AIG20004627/ha3

Dear Vic,

Noted. We accept your offer on direct settlement with 100% liability in our client's favour and To avoid dispute on the LOU/LOR rate. We propose LOU \$60/DAY or LOR \$100/DAY.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Tuesday, 31 March 2020 11:56 AM
To: Claims
Cc: Admin A; Vic (LKKAUTO); Jasper Chua (LKK Auto)
Subject: RE: ACCIDENT BETWEEN SMR 3522 S AND YOUR INSURED SGP 6388 A ON 27/3/2020 - LKK REF CC3/AIG20004627/ha3

WITHOUT PREJUDICE

Dear Syafiq,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAuto)

Sent: Tuesday, 31 March, 2020 11:11 AM

To: Claims; Vic (LKKAuto)

Cc: Admin A

Subject: RE: ACCIDENT BETWEEN SMR 3522 S AND YOUR INSURED SGP 6388 A ON 27/3/2020

LKK REF: CC3/AIG20004627/ha3

Dear Sirs / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 31 March, 2020 10:13 AM

To: claims@premiumauto.com.sg; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT BETWEEN SMR 3522 S AND YOUR INSURED SGP 6388 A ON 27/3/2020

Dear all,

Attached is the estimate for your reference.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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From: claims@premiumauto.com.sg [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 27 March 2020 5:48 PM

To: 'Admin A'; 'Nivitha (LKK Auto)'; 'SUR'

Cc: 'Claims'

Subject: ACCIDENT BETWEEN SMR 3522 S AND YOUR INSURED SGP 6388 A ON 27/3/2020

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who is the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$60/100 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 1/04/2020, 2.30PM. Owner waiting.

We are claiming against AIG.

**Best Regards,
Syafiq
Claims Admin Assistant**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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